

No. DA-22/1/2020-DA  
Government of India  
Ministry of Communications  
Department of Posts  
(IR & GB Division)

Dak Bhawan, Sansad Marg  
New Delhi- 110001  
Date:14 October 2020

Office Memorandum

**Subject: Booking of International airmails – EMS, Parcels & ITPS.**

The resumption of International mail services has been reviewed with reference to the availability of flight schedule of Vande Bharat mission of Air India and other Cargo Flights. The last review was done and communicated vide this office letter dated 05.08.2020.

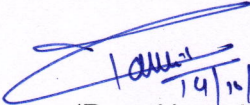
2. Accordingly, following is decided: -

- 2.1 Extending the list of countries for booking of EMS from 44 to 67 countries, ITPS from 14 to 15 countries and Air parcel from 45 to 82 countries as per attached list (Annexure -1).
- 2.2 Resumption of booking of International Letter Post articles for 82 countries as per attached list (Annexure -1).
- 2.3 Continue the suspension of booking for rest of the countries of mail till further orders.
- 2.4 Revised list of countries and services as per para 2.1 and 2.2 will be effective from 15 October 2020.

3. Delivery of these articles to foreign destinations may not be possible as per the delivery standards mentioned in the Citizen's Charter or standards agreed and published otherwise on the website of the Department. Therefore, members of public/ customers should be duly informed about the list of countries for which services have been resumed and also about the likely delays in transmission and delivery of their articles due to limited connectivity in Covid 19 situation. Senders may be allowed to recall their articles, if not already dispatched due to non- availability of flights.

4. The list of countries for which booking is allowed should also be displayed prominently at the post office premises for information of the public.

5. Further, taking note of few incidents of booking and dispatch of parcels containing prohibited/ dangerous goods resulting in hold of mail, as reported by airlines, all the booking offices should be instructed to ensure proper check at the time of booking and filing of custom declaration form with utmost care.

  
14/10/2020  
(Ram Naresh Sikaria)  
ADG (IM-II)

Copy to:

1. All Chief Postmasters General
2. GM (CEPT), Mysore- with request to upload this OM on India Post website and enable booking of EMS, Air Parcel, ITPS and Letter mail for the countries listed in attached annexure with immediate effect as well as enable printing of the message "Delivery may be delayed due to Covid" on the booking receipt issued to the customers.
3. DDG (Marketing), for wide publicity of the list of countries for which mail booking will be available.

## Annexure-1

Sr. No	EMS	Air Parcel	ITPS	Letter
1	Afghanistan	Afghanistan	Australia	Afghanistan
2	Australia	Australia	Bhutan	Australia
3	Austria	Austria	Hong Kong	Austria
4	Bahrain	Bahrain	Indonesia	Bahrain
5	Bangladesh	Bangladesh	Japan	Bangladesh
6	Belgium	Belgium	Malaysia	Belgium
7	Bhutan	Benin	Mongolia	Benin
8	Brazil	Bhutan	Nepal	Bhutan
9	Bulgaria	Brazil	New Zealand	Brazil
10	Canada	Bulgaria	Philippines	Bulgaria
11	China	Burkina Faso	Singapore	Burkina Faso
12	Cambodia	Burundi	South Korea	Burundi
13	Democratic Republic of Congo	Canada	Sri Lanka	Canada
14	Denmark	China	Thailand	China
15	Estonia	Cambodia	Vietnam	Cambodia
16	Finland	Czech Republic		Czech Republic
17	France	Croatia		Croatia
18	Germany	Democratic Republic of Congo		Democratic Republic of Congo
19	Ghana	Denmark		Denmark
20	Hong Kong	Egypt		Egypt
21	Hungary	Estonia		Estonia
22	Indonesia	Finland		Finland
23	Iraq	France		France
24	Israel	Germany		Germany
25	Italy	Ghana		Ghana
26	Japan	Hong Kong		Hong Kong
27	Kenya	Hungary		Hungary
28	Korea	Indonesia		Indonesia
29	Kuwait	Iraq		Iraq
30	Latvia	Israel		Israel
31	Lithuania	Italy		Italy
32	Luxembourg	Japan		Japan
33	Malawi	Kenya		Kenya
34	Malaysia	Korea		Korea
35	Maldives	Kuwait		Kuwait
36	Mexico	Latvia		Latvia

37	Mongolia	Lithuania	Lithuania
38	Nepal	Luxembourg	Luxembourg
39	Netherlands	Malawi	Malawi
40	New Zealand	Malaysia	Malaysia
41	Nigeria	Maldives	Maldives
42	Norway	Mali	Mali
43	Oman	Mexico	Mexico
44	Philippines	Mongolia	Mongolia
45	Poland	Mozambique	Mozambique
46	Portugal	Myanmar	Myanmar
47	Qatar	Nepal	Nepal
48	Romania	Netherlands	Netherlands
49	Russia	New Zealand	New Zealand
50	Rwanda	Nigeria	Nigeria
51	Saudi Arabia	Norway	Norway
52	Singapore	Oman	Oman
53	South Africa	Philippines	Philippines
54	Spain	Poland	Poland
55	Sri Lanka	Portugal	Portugal
56	Sweden	Qatar	Qatar
57	Switzerland	Romania	Romania
58	Taiwan	Russia	Russia
59	Tanzania	Rwanda	Rwanda
60	Thailand	Saudi Arabia	Saudi Arabia
61	Turkey	Serbia	Serbia
62	UAE	Singapore	Singapore
63	Uganda	Slovakia	Slovakia
64	UK	Slovenia	Slovenia
65	Ukraine	South Africa	South Africa
66	USA	Spain	Spain
67	Vietnam	Sri Lanka	Sri Lanka
68		Sweden	Sweden
69		Switzerland	Switzerland
70		Taiwan	Taiwan
71		Tanzania	Tanzania
72		Thailand	Thailand
73		Togo	Togo
74		Turkey	Turkey
75		UAE	UAE
76		Uganda	Uganda
77		UK	UK
78		Ukraine	Ukraine
79		USA	USA
80		Vietnam	Vietnam
81		Zambia	Zambia
82		Zimbabwe	Zimbabwe