

22-1/2020-DA  
Government of India  
Ministry of Communications  
Department of Posts  
(IR & GB Division)

Dak Bhawan, Sansad Marg,  
New Delhi-110 001  
Dated: 23<sup>rd</sup> July 2020

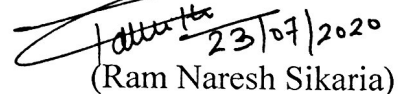
(Office Memorandum)

**Subject: Booking of International EMS and International Tracked Packet.**

Sir /Madam,

The destination for International EMS and International tracked packed service (ITPS) have been reviewed with reference to the availability of flight schedule of Vande Bharat mission of Air India and other Cargo Flights. The last review was done and communicated vide this office letter no of even dated 21/23.06.2020.

2. Accordingly, in order to avoid inconvenience to the public and customers, it is decided that booking of International EMS and ITPS articles, including commercial articles will only be available for the countries mentioned in the list attached (Annexure -1) with effect from 25<sup>th</sup> July 2020.
3. It is pertinent to mention that delivery of these articles to foreign destinations may not be possible as per the delivery standards mentioned in citizen's charter /standards agreed otherwise and published on website of the Department. The public members may be allowed to recall their articles if not dispatched due to non availability of connecting flights.
4. Customers including contractual customers may be informed about the list of available destinations. The list of countries for which booking is allowed should be displayed prominently at the post office premises for information of the public.
5. Further taking note of few incidents, reported by airlines, of booking and dispatch of some prohibited/ dangerous contents in EMS parcels, all the booking offices should be instructed to ensure proper check at the time of booking and not to accept such contents. Proper customs declaration must also be ensured at the time of booking.
6. The booking of International parcels and letters will continue to remain suspended till further orders.

  
23/07/2020

(Ram Naresh Sikaria)  
Assistant Director General (IM-II)

Copy to:

1. All Chief Postmasters General
2. GM (CEPT), With requested to enable booking of EMS articles for the countries listed in Annexure -1 and upload the OM on India Post website.
3. DDG (Marketing), for publicity of the list of countries for which EMS and ITPS will be available
4. All Offices of exchange
5. Office Copy

**Annexure -1**

Sl . No	EMS Service	ITPS
1	Austria	Bhutan
2	Bahrain	Philippines
3	Bangladesh	Vietnam
4	Belgium	
5	Bhutan	
6	Canada	
7	Denmark	
8	Finland	
9	France	
10	Germany	
11	Hungry	
12	Italy	
13	Mexico	
14	Netherlands	
15	Norway	
16	Oman	
17	Philippines	
18	Saudi Arabia	
19	Sweden	
20	Switzerland	
21	UAE	
22	UK	
23	Ukraine	
24	USA	
25	Vietnam	