

India Post Payments Bank Limited

(A wholly owned undertaking of the Department of Posts, Govt. of India)

Post Box No: 760, Speed Post Centre, Market Road, Bhai Veer Singh Marg, New Delhi – 110 001

Recruitment of Scale IV and above Officers

India Post has received in-principle approval from RBI and approval from Cabinet for setting up India Post Payments Bank Limited (IPPB).

India Post Payment Bank Limited (IPPB) invites online applications from qualified candidates who will be appointed at Scale IV and above based on the post. Candidates will be selected through a selection process specified in this advertisement.

Interested candidates who fulfill the eligibility criteria may apply online by visiting our website <http://www.indiapost.gov.in/> between 04.10.2016 and 25.10.2016 and no other mode of application will be accepted.

The important dates are as follows:

Activities	Dates
Payment of Application Fee	04.10.2016 to 25.10.2016
Opening date of Online Registration	04.10.2016
Closing date of Online Registration	25.10.2016

Before applying candidates are advised to ensure that they fulfill the stipulated eligibility criteria. Candidates are advised to fill in the particulars of themselves correctly in the online application form.

This advertisement contains the following details:

Section	Section Title	Details in Section
A	Posts	Name and grades of posts for which recruitment is desired, along with category-wise vacancy
B	Job Profiles	Details on roles of posts for which recruitment is desired.
C	Eligibility Criteria	Details on the eligibility criteria such as age, educational qualification and experience have been provided. Relaxation for reservations have also been provided.
D	Emoluments (as on 01.09.2016) and Relevant Policies	Details of the pay-scale, emoluments and relevant service rules have been provided.
E	Selection Procedure	Brief on Selection Procedure that shall be followed for recruitment of the posts in Section A
F	Application Guidelines	Guidelines on application submission, application fees and other general instructions.

A. POSTS

#	Function	Post	Grade	Scale	Total Vacancies
1	Operations	AGM (Fraud Control Operations)	SMGS – V	V	1
2	Operations	AGM (Customer Service)	SMGS – V	V	1
3	Risk and Compliance	DGM (Information Security)/ Chief Information Security Officer	TEGS – VI	VI	1
4	Finance	Chief Manager (Treasury Settlements and Reconciliation)	SMGS – IV	IV	1
5	Finance	Chief Manager (Market Risk)	SMGS – IV	IV	1
6	Finance	Chief Manager (Dealer)	SMGS – IV	IV	1
7	Finance	AGM (Chief Dealer)	SMGS – V	V	1
8	HR and Administration	AGM (Human Resource Management)	SMGS – V	V	1
9	Program Management Office	AGM (Program Management Office)	SMGS – V	V	1
10	Product	DGM (Product and Strategic Partnerships)	TEGS – VI	VI	1
11	Marketing	AGM (Marketing)	SMGS – V	V	1
12	Technology	AGM (IT Operations)	SMGS – V	V	1

Grade	Scale	Category Wise Vacancy							
		GEN	OBC	SC	ST	Total	OC	HI	VI
SMGS – IV	IV	1	1	1		3			
SMGS – V	V	4	1	1	1	7			
TEGS – VI	VI	1	1			2			

Notes:

1. The number of vacancies and also the number of reserved vacancies is provisional and may vary according to actual requirement of IPPB.
2. For all posts, candidates willing to serve anywhere in India need to apply.
3. Candidates can apply for only one post. Multiple applications will be summarily rejected.
4. Abbreviations used:

- SMG/S: Senior Management Grade/ Scale.
- SC: Scheduled Caste
- ST: Scheduled Tribe
- OBC: Other Backward Classes
- GEN: General Category
- PWD: Persons With Disability
- OC: Orthopedically Challenged
- VI: Visually Impaired
- HI: Hearing Impaired

B. JOB PROFILES

Job Profiles of the posts in Section A are as follows

#	Function	Post	Job Profile
1	Operations	AGM (Fraud Control Operations)	<ol style="list-style-type: none"> 1. Lead Fraud and payments function from an operational, strategic and technical perspective. 2. Analyse the risk impact of changing regulatory and legislative requirements. 3. Manage relationships with third party providers of risk and fraud services including: banks, verification providers, acquirers, and fraud systems. 4. Ensure all departmental objectives, KPI's and SLA's are met and exceeded. 5. Engage product teams to ensure the development of robust products that are not susceptible to fraud. 6. Ensure fraud possibilities are forecast and monitored and that portfolio actions are taken to appropriately manage provision within agreed budget in line with regulatory, economic and market changes. 7. Manage partners and operational teams to ensure that fraud is minimised to maximum efficiency which improves year on year.
2	Operations	AGM (Customer Service)	<ol style="list-style-type: none"> 1. Resolve Escalated Customer complaints and design & implementation of systems for improving customer experience. 2. Handle escalated customer grievance issue. 3. Interact with Central Processing Centre to understand issues. 4. Consolidate customer feedback/ issues/ suggestions and forward to the concerned department. 5. Resolve customer complaints that have exceeded expected Turn Around Time. 6. Monitor and Review quality of resolution of customer grievances. 7. Ensure language and quality of customer complaints are standardized.
3	Risk and Compliance	DGM (Information Security)/ Chief Information Security Officer	<ol style="list-style-type: none"> 1. Formulate the information security strategy and enforce it across the organization 2. Assess any new requirement that may be needed because of emerging regulations, with the support of Regulatory and Compliance teams. 3. Oversee the security due diligence process on IT and information security issues for all service providers and vendors 4. Develop, coordinate, publish, and maintain suitable procedures for handling cases of confidential

#	Function	Post	Job Profile
			<p>information mismanagement, taking into account national legislation</p> <ol style="list-style-type: none"> Develop, coordinate, publish, and maintain the information security policies and standards based on the set of security policies and guidelines, as agreed by the business heads Manage information security incidents and events that impact the organization or its customers
4	Finance	Chief Manager (Treasury Settlements and Reconciliation)	<ol style="list-style-type: none"> Champion the accounting valuation/revaluation processes of all treasury instruments i.e. mark-to-market valuations of all financial instruments. Nostro accounts management i.e. TMS (Treasury Management System) database vs Bank Statement reconciliations. Manage the TMS interfaces with the Bank's internal and external systems and reconcile of all treasury data to these systems. Communicate with counterparties and other functions within the Bank in order to confirm and verify treasury transactions. Confirm transactions undertaken by the front office, i.e. verifying with the counterparty's back office that the terms of the transaction are as the front office stated. Perform daily system monitoring, verifying the integrity and availability of Treasury Systems. Perform regular security monitoring to identify any possible frauds or security breach.
5	Finance	Chief Manager (Market Risk)	<ol style="list-style-type: none"> Identify, measure and manage all Treasury Specific Financial Risks on a day to day basis. Ensure adequate controls are in place and operating effectively to mitigate the risks in treasury operations. Monitor and control overall risk (interest rates & off-balance sheet); and ensure adherence to limits for counterparties, countries, products and mismatches. Set process and team to ensure day to day risk reporting activities and other periodic tasks. Enhance the risk management capabilities by developing tools and methodologies which would assist in better controls and management of risk. Establish and implement standards of performance, policies and procedures and make policy changes as necessary. Monitor compliance with the established portfolio and risk management policies including regular reports monitoring market risk.
6	Finance	Chief Manager (Dealer)	<ol style="list-style-type: none"> Execute daily liquidity management and FX management processes. Invest surplus cash in deposits and other interest rate instruments in line with the investment strategy of IPPB. Maintain relationships with banks, both for transactional services as well as for FX and cash management. Keep abreast with respect to market developments in the area of FX and cash management. Assist in management of Money Markets, Forex markets & Investments of the Bank.

#	Function	Post	Job Profile
			6. Supervise the Fund management & Money market group in respect to investments of surplus funds in treasury bills, short-term deposits.
7	Finance	AGM (Chief Dealer)	<ol style="list-style-type: none"> 1. Oversee execution of daily liquidity management and FX management processes. 2. Oversee the Management of Bank's investment portfolio proactively to optimize risk and returns. 3. Devise strategies to invest surplus cash in deposits, SLR investments and other interest rate instruments. 4. Manage relationships with banks, both for transactional services as well as for FX and cash management. 5. Keep abreast with respect to market developments in the area of treasury, investments, FX and cash management. 6. Manage Money Markets, Forex markets & Investments of the Bank diligently. 7. Supervise the Fund management & Money market group in respect to investments of surplus funds in treasury bills, short-term deposits.
8	HR and Administration	AGM (Human Resource Management)	<ol style="list-style-type: none"> 1. Oversee all establishment and policy related matters for employees at the corporate and branch offices. 2. Oversee recruitment and other HR activities at the corporate office and branch offices. 3. Ensure performance and rewards exercise is conducted as per schedule in all branches and corporate office. 4. Oversee training programs and implementation of other HR initiatives across the bank.
9	Program Management Office	AGM (Program Management Office)	<ol style="list-style-type: none"> 1. Create structured schedules and project plans based on the project goals, resources needed, potential risks, time to market and budget constraints. 2. Develop and communicate clear and actionable deliverables, or activities to be completed to relevant teams and departments. 3. Lead the project execution and governance by tracking deadlines, deliverables, resources, and timelines throughout the project process. 4. Conduct project team meetings to provide status updates and identify and resolve issues to ensure on-time, high-quality delivery in accordance with the stated project goals 5. Ensure documentation, supporting materials, and project plans are updated and readily available for internal teams and senior leaders 6. Create project dashboards and discuss with the leadership, outlining the projects underway and on the backlog, with their priority according to the overall business objectives 7. Identify the processes and activities needing improvement and identify and communicate the new workable process standards and best practices to approach those activities
10	Product	DGM (Product and Strategic Partnerships)	<ol style="list-style-type: none"> 1. Create the product vision based on the customer needs and market trends. 2. Own and drive business growth through products that strategically cater to the needs of various customer and merchant segments. 3. Manage the product management process and execution.

#	Function	Post	Job Profile
			<ol style="list-style-type: none"> 4. Apply deep understanding of digital customers and segments along with their expectations and behaviours to optimize experiences. 5. Lead and mentor the product team to design, plan and improve products meeting customer, merchant, risk, compliance and regulatory expectations. 6. Advise the Central Leadership Team on current performance, opportunities and challenges in the product portfolio. 7. Strategically lead budgeting and resource planning for the Product Management department in collaboration with the Central Leadership team and the Finance team. 8. Formulate strategies to identify, evolve needs, establish processes to ensure unique product channels are integrated
11	Marketing	AGM (Marketing)	<ol style="list-style-type: none"> 1. Establish the organization's marketing strategy, advise the leadership team and the Heads of departments on marketing strategies required for the overall corporate growth of the organization's products for focused customer and merchant segments 2. Manage branding and eminence building activities including marketing communications, branding and promotions, covering above-the-line and below-the-line and digital campaigns to create an integrated marketing strategy 3. Develop the organization's corporate social responsibility strategy and spending to comply with the regulator guidelines 4. Develop the organization's financial literacy campaign and devise means to measure its effectiveness 5. Ensure growth of market share in both urban and rural areas (city and up-country) as per corporate marketing plan 6. Evaluate performance & monitor marketing activities of channel partners
12	Technology	AGM (IT Operations)	<ol style="list-style-type: none"> 1. Develop and enforce information security policies and procedures to protect the bank and its customers. 2. Ensure compliance with all applicable regulations including reporting. 3. Provide oversight to day-to-day operations of technology function including directing staff (both in house and third party), who support administrative computing, networking, user services, application development and programming, telecommunications, and other information technology functions 4. Manage the day-to-day IT infrastructure and operations. 5. Ensure required mechanisms are at place to have robust technology platforms that can block any cyber threats. 6. Assist CGM (Technology)/ Chief Technology Officer in managing technology capex and opex budget.

C. ELIGIBILITY CRITERIA

1. NATIONALITY/ CITIZENSHIP

A candidate must be either

- i. a citizen of India or

- ii. a subject of Nepal or
- iii. a subject of Bhutan or
- iv. a Tibetan refugee who came over to India before 1st January, 1962 with the intention of permanently settling in India or
- v. a person of Indian origin who has migrated from Pakistan, Burma, Sri Lanka, East African countries of Kenya, Uganda, the United Republic of Tanzania (formerly Tanganyika and Zanzibar), Zambia, Malawi, Zaire, Ethiopia and Vietnam with the intention of permanently settling in India

Provided that a candidate belonging to categories (ii), (iii), (iv) and (v) above shall be a person in whose favor a certificate of eligibility has been issued by the Government of India.

A candidate in whose case a certificate of eligibility is necessary may be admitted to the examination/ interview conducted by IPPB, may be provisionally selected, but on final selection, the offer of appointment may be given only after the necessary eligibility certificate has been issued to him by the Government of India.

Please note that the eligibility criteria specified herein are the basic criteria for applying for the post. Candidates must necessarily produce the relevant documents pertaining to category, nationality, age, educational qualifications etc. in original along with a photocopy thereof in support of their identity and eligibility as indicated in the online application form. Please note that no change of category will be permitted at any stage after registration of the online application and the result will be processed considering the category which has been indicated in the online application, subject to guidelines of the Government of India in this regard.

Merely applying for / being shortlisted / appearing for the interview and/or subsequent processes do not imply that a candidate will necessarily be offered employment in IPPB. No request for considering the candidature under any category other than in which applied will be entertained.

2. JOB SPECIFICATIONS

The Age, Qualification and Experience as on 01.09.2016 for the posts specified in Section A are prescribed as under:

#	Function	Post	Grade	Scale	Job Specification (Age, Qualification and Experience as on 01.09.2016)
1	Operations	AGM (Fraud Control Operations)	SMGS - V	V	<p>Age Limit: 32 to 50 years</p> <p>Note: The candidate should be born not before 02.09.1966 and not later than 01.09.1984 (both dates inclusive).</p> <p>Minimum Educational Qualification: Graduate with from University/ Institution/ Board recognized by the Government of India (or) approved by a Government Regulatory Body.</p> <p>Note:</p> <ol style="list-style-type: none"> 1. CAIIB Certification is preferred. 2. Graduate (With Specialization in Law) from University/ Institution/ Board recognized by the

#	Function	Post	Grade	Scale	Job Specification (Age, Qualification and Experience as on 01.09.2016)
					<p>Government of India (or) approved by a Government Regulatory Body is preferred.</p> <p>Post Qualification Work Experience: Minimum 12 years of experience in banking operations in a Core Banking System environment, is mandatory. (of which) Minimum 6 years of experience in fraud control operations in a bank is mandatory.</p> <p>(And) The candidate should at least be working in Scale IV of a PSB or equivalent scale in a Private Bank or similar level in any other organization.</p> <p>Note: Experience in forensic audit is preferred.</p>
2	Operations	AGM (Customer Service)	SMGS - V	V	<p>Age Limit: 32 to 50 years</p> <p>Note: The candidate should be born not before 02.09.1966 and not later than 01.09.1984 (both dates inclusive).</p> <p>Minimum Educational Qualification: Graduate from University/ Institution/ Board recognized by the Government of India (or) approved by a Government Regulatory Body.</p> <p>Note: 1. CAIIB Certification is preferred. 2. MBA from University/ Institution/ Board recognized by the Government of India (or) approved by a Government Regulatory Body, is preferred.</p> <p>Post Qualification Work Experience: Minimum 12 years of experience is mandatory. (of which) Minimum of 6 years of experience in heading customer services is mandatory.</p> <p>(And) The candidate should at least be working in Scale IV of a PSB or equivalent scale in a Private Bank or similar level in any other organization.</p>

#	Function	Post	Grade	Scale	Job Specification (Age, Qualification and Experience as on 01.09.2016)
3	Risk and Compliance	DGM (Information Security)/ Chief Information Security Officer	TEGS - VI	VI	<p>Age Limit: 35 to 50 years</p> <p>Note: The candidate should be born not before 02.09.1966 and not later than 01.09.1981 (both dates inclusive).</p> <p>Minimum Educational Qualification: Graduate from University/ Institution/ Board recognized by the Government of India (or) approved by a Government Regulatory Body.</p> <p>Note:</p> <ol style="list-style-type: none"> 1. CISM/ CISA/ CISSP/ CRISC certification is preferred. <p>Post Qualification work experience: Minimum 15 years of experience is mandatory. (of which) Minimum 3 years of experience as an information security Officer in Banks or Financial Services is mandatory.</p> <p>(And) The candidate should at least be working in Scale V of a PSB or equivalent scale in a Private Bank.</p>
4	Finance	Chief Manager (Treasury Settlements and Reconciliation)	SMGS - IV	IV	<p>Age Limit: 29 years to 50 years.</p> <p>Note: The candidate should be born not before 02.09.1966 and not later than 01.09.1987 (both dates inclusive).</p> <p>Minimum Educational Qualification: Chartered Accountant from ICAI. (Or) MBA (Finance) from a University/ Institution/ Board recognized by the Government of India (or) approved by a Government Regulatory Body.</p> <p>Note:</p> <ol style="list-style-type: none"> 1. CAIIB Certification is preferred. <p>Post Qualification Work Experience: Minimum 9 years of experience is mandatory. (of which) Minimum 5 years of experience in treasury back office of a Bank (or) Financial Institution (or) Primary dealer is mandatory.</p>

#	Function	Post	Grade	Scale	Job Specification (Age, Qualification and Experience as on 01.09.2016)
					<p>(And)</p> <p>The candidate should at least be working in Scale III of a PSB or equivalent scale in a Private Bank or similar level in any other organization.</p>
5	Finance	Chief Manager (Market Risk)	SMGS - IV	IV	<p>Age Limit:</p> <p>29 years to 50 years.</p> <p>Note: The candidate should be born not before 02.09.1966 and not later than 01.09.1987 (both dates inclusive).</p> <p>Minimum Educational Qualification: Chartered Accountant (Intermediate) from ICAI.</p> <p>(Or)</p> <p>MBA (Finance) from a University/ Institution/ Board recognized by the Government of India (or) approved by a Government Regulatory Body.</p> <p>Note:</p> <p>1. CAIIB Certification is preferred.</p> <p>Post Qualification Work Experience: Minimum 9 years of experience is mandatory.</p> <p>(of which)</p> <p>Minimum 5 years of experience in middle office of market risk function in a Bank (or) Financial Institution (or) Primary Dealer is mandatory.</p> <p>(And)</p> <p>The candidate should at least be working in Scale III of a PSB or equivalent scale in a Private Bank or similar level in any other organization.</p>
6	Finance	Chief Manager (Dealer)	SMGS - IV	IV	<p>Age Limit:</p> <p>29 years to 50 years.</p> <p>Note: The candidate should be born not before 02.09.1966 and not later than 01.09.1987 (both dates inclusive).</p> <p>Minimum Educational Qualification: Chartered Accountant (Intermediate) from ICAI.</p> <p>(Or)</p> <p>MBA (Finance) from a University/ Institution/ Board recognized by the Government of India (or) approved by a Government Regulatory Body.</p> <p>Note:</p>

#	Function	Post	Grade	Scale	Job Specification (Age, Qualification and Experience as on 01.09.2016)
					<p>1. CAIIB Certification is preferred.</p> <p>Post Qualification Work Experience: Minimum 9 years of experience in Banks (or) Primary Dealership is mandatory. (of which) Minimum 3 years of experience in Treasury function of a Bank is mandatory.</p> <p>(And) The candidate should at least be working in Scale III of a PSB or equivalent scale in a Private Bank or similar level in any other organization.</p>
7	Finance	AGM (Chief Dealer)	SMGS - V	V	<p>Age Limit: 32 years to 50 years.</p> <p>Note: The candidate should be born not before 02.09.1966 and not later than 01.09.1984 (both dates inclusive).</p> <p>Minimum Educational Qualification: Chartered Accountant from ICAI. (Or) MBA (Finance) from a University/ Institution/ Board recognized by the Government of India (or) approved by a Government Regulatory Body.</p> <p>Note: 1. CAIIB Certification is preferred.</p> <p>Post Qualification Work Experience: Minimum 12 years of experience is mandatory (of which) Minimum 7 years of experience in handling treasury function in a bank or financial institution is mandatory.</p> <p>(And) The candidate should at least be working in Scale IV of a PSB or equivalent scale in a Private Bank or similar level in any other organization.</p>
8	HR and Administration	AGM (Human Resource Management)	SMGS - V	V	<p>Age Limit: 32 to 50 years</p> <p>Note: The candidate should be born not before 02.09.1966 and not later than 01.09.1984 (both dates inclusive).</p>

#	Function	Post	Grade	Scale	Job Specification (Age, Qualification and Experience as on 01.09.2016)
					<p>Minimum Educational Qualification: Graduate from University/ Institution/ Board recognized by the Government of India (or) approved by a Government Regulatory Body.</p> <p>Note:</p> <ol style="list-style-type: none"> MBA / Post graduation (With Specialization in HR) from University/ Institution/ Board recognized by the Government of India/ International University of repute (or) approved by a Government Regulatory Body is preferred. <p>Post Qualification Experience: Minimum 12 years of experience in HR function in Banking or Financial Services or Insurance Sector is mandatory.</p> <p>(And) The candidate should at least be working in Scale IV of a PSB or equivalent scale in a Private Bank or similar level in any other organization.</p>
9	Program Management Office	AGM (Program Management Office)	SMGS - V	V	<p>Age Limit: 32 years to 50 years.</p> <p>Note: The candidate should be born not before 02.09.1966 and not later than 01.09.1984 (both dates inclusive).</p> <p>Minimum Educational Qualification: MBA from University/ Institution/ Board recognized by the Government of India / International University of repute (or) approved by a Government Regulatory Body.</p> <p>(Or) Post Graduate from University/ Institution/ Board recognized by the Government of India/ International University of repute (or) approved by a Government Regulatory Body.</p> <p>Post Qualification work experience: Minimum 12 years of experience is mandatory.</p> <p>(of which)</p>

#	Function	Post	Grade	Scale	Job Specification (Age, Qualification and Experience as on 01.09.2016)
					<p>Minimum 5 years of experience in organization wide program management is mandatory.</p> <p>(And)</p> <p>The candidate should at least be working in Scale IV of a PSB or equivalent scale in a Private Bank or similar level in any other organization.</p>
10	Product	DGM (Product and Strategic Partnerships)	TEGS - VI	VI	<p>Age Limit:</p> <p>35 years to 50 years.</p> <p>Note: The candidate should be born not before 02.09.1966 and not later than 01.09.1981 (both dates inclusive).</p> <p>Minimum Educational Qualification: Graduate from University/ Institution/ Board recognized by the Government of India (or) approved by a Government Regulatory Body.</p> <p>Note:</p> <ol style="list-style-type: none"> MBA from University/ Institution/ Board recognized by the Government of India/ International University of repute (or) approved by a Government Regulatory Body is preferred. <p>Post Qualification Work Experience: Minimum 15 years of experience is mandatory. (of which) Minimum 5 years in product development in the Banking or Financial Services or Insurance Industry is mandatory.</p> <p>(And)</p> <p>The candidate should at least be working in Scale V of a PSB or equivalent scale in a Private Bank or similar level in any other organization.</p> <p>Note:</p> <ol style="list-style-type: none"> Experience in payment gateways and designing products for rural banks in India is preferred.
11	Marketing	AGM (Marketing)	SMGS - V	V	<p>Age Limit:</p> <p>32 years to 50 years.</p> <p>Note: The candidate should be born not before 02.09.1966 and not later than 01.09.1984 (both dates inclusive).</p>

#	Function	Post	Grade	Scale	Job Specification (Age, Qualification and Experience as on 01.09.2016)
					<p>Minimum Educational Qualification: Graduate from University/ Institution/ Board recognized by the Government of India (or) approved by a Government Regulatory Body.</p> <p>Note: MBA from University/ Institution/ Board recognized by the Government of India/ International University of repute (or) approved by a Government Regulatory Body is preferred.</p> <p>Post Qualification Work Experience: Minimum 12 years of experience is mandatory. (of which) Minimum 6 years of experience in a marketing function catering to customers in rural markets/ financial inclusion is mandatory. (And) The candidate should at least be working in Scale IV of a PSB or equivalent scale in a Private Bank or similar level in any other organization.</p> <p>Note: 1. Experience in Banking and Financial Sector is preferred.</p>
12	Technology	AGM (IT Operations)	SMGS - V	V	<p>Age Limit: 32 to 50 years</p> <p>Note: The candidate should be born not before 02.09.1966 and not later than 01.09.1984 (both dates inclusive).</p> <p>Minimum Educational Qualification: B.Tech or equivalent from University/ Institution/ Board recognized by the Government of India (or) approved by a Government Regulatory Body.</p> <p>Note: 1. B.Tech (With Specialization in IT/Computer Science or equivalent) from University/ Institution/ Board recognized by the Government of India (or) approved by a Government Regulatory Body is preferred.</p> <p>Post Qualification Experience: Minimum 12 years of experience is mandatory. (of which)</p>

#	Function	Post	Grade	Scale	Job Specification (Age, Qualification and Experience as on 01.09.2016)
					<p>Minimum of 6 years of relevant experience in IT operations in banking (or) electronic payment services is mandatory.</p> <p>(And)</p> <p>The candidate should at least be working in Scale IV of a PSB or equivalent scale in a Private Bank or similar level in any other organization.</p>

Notes:

1. Age Criteria and Age Relaxation:

- i. The candidates must meet the requisite age criteria as on 01.09.2016.
- ii. Maximum age indicated is for General category candidates. The SC, the ST, OBC, PWD and Ex-Servicemen applicants would be eligible for age relaxation as per the Government of India guidelines, as under:

Category	Age Relaxation
Scheduled Caste and Scheduled Tribe	5 years
Other Backward Class	3 years
Person With Disability	10 years
Ex-servicemen	For selection through interview 3 years plus period of service in armed forces subject to maximum age limit as per Govt. guidelines.
Persons ordinarily domiciled in the State of Jammu & Kashmir during the period 1-1-80 to 31-12-89	5 years
Persons affected by 1984 riots	5 years

- iii. In case of a candidate who is eligible for relaxation under more than one of the above age relaxation categories, the age relaxation will be available on cumulative basis with only one of the remaining categories for which relaxation is permitted as mentioned above. This cumulative age relaxation is available to SC/ST/OBC candidates.
- iv. Candidates seeking age relaxation will be required to submit copies of necessary certificate(s) at the time of Interview and at any subsequent stage of the recruitment process as required by IPPB.
- v. An Ex-servicemen who has once joined a Government job on civil side after availing of the benefits given to him/her as an Ex-servicemen for his/her re-employment, his/her Ex-Servicemen status for the purpose of re-employment in Government jobs ceases.
- vi. There is no reservation for Ex-servicemen in Officers' Cadre.

2. Educational Qualifications:

- i. The candidate must possess the requisite educational qualification as on 01.09.2016.
- ii. Candidates who are awaiting their results of the qualifying examination OR who have not passed the qualifying examination on or before 01.09.2016 are not eligible.
- iii. Candidate should indicate the percentage obtained in Graduation calculated to the nearest two decimals in the online application. Where CGPA / OGPA is awarded, the same should be converted into percentage and indicate the same in online application.
- iv. **Calculation of Percentage:** The percentage marks shall be arrived at by dividing the marks obtained by the candidate in all the subjects in all semester(s)/year(s) by aggregate maximum marks in all the subjects irrespective of honours / optional / additional optional subject, if any. This will be applicable for those Universities also where Class / Grade is decided on basis of Honours marks only.
- v. The fraction of percentage so arrived will be ignored i.e. 59.99% will be treated as less than 60% and 54.99% will be treated as less than 55%.
- vi. In case the result of a particular examination is posted on the website of the University / Institute and web based certificate is issued then proper document / certificate in original issued and signed by the appropriate authority of the University / Institute indicating the date of passing properly mentioned thereon will be reckoned for verification and further process.

3. RESERVATIONS

- i. Candidates belonging to OBC category but coming in the 'creamy layer' are not entitled to OBC reservation and age relaxation. They should indicate their category as 'GENERAL' or GENERAL (OC/HI/VI), as applicable.
- ii. Caste certificate issued by Competent Authority on format prescribed by the Government of India will have to be submitted by the SC/ST candidates, if called for interview.
- iii. In case of candidates belonging to OBC category, certificate should specifically contain a clause that the candidate does not belong to creamy layer section excluded from the benefits of reservation for Other Backward Classes in Civil post & services under Government of India. OBC caste certificate containing the Non-creamy layer clause should be valid as on the date of interview if called for (issued within one year prior to the date of interview if called for). Caste Name mentioned in certificate should tally letter by letter with Central Government list / notification.
- iv. The number of vacancies including reserved vacancies mentioned above are provisional and may vary according to the actual requirement of IPPB.
- v. Candidates applying for a particular post may be considered for any other post mentioned in the advertisement, at the discretion of IPPB.

The following definitions are for the purpose of age and fee relaxation only:

a. **Orthopedically Challenged (OC)**

Orthopedically Challenged (OC) person is one having a minimum of 40% physical defect or deformity which causes interference with the normal functioning of the bones, muscles and joints and is so certified by a Medical Board appointed by the State Government. Only those who fall in the following categories are eligible to

apply: BL - Both Legs Affected but not Arms; OA - One Arm Affected (Right or Left) - (a) Impaired Reach; (b) Weakness of Grip; (c) Ataxia; OL - One Leg Affected (Right or Left); MW - Muscular Weakness & Limited Physical Endurance.

b. Visually Impaired (VI)

Persons who suffer from either of the following conditions:

- Total absence of sight,
- Visual Acuity not exceeding 6/60 or 20/200 (Snellen) in the better eye with correcting lenses, or
- Limitation of the field of vision subtending an angle of 20 degrees or worse and so certified by a Medical Board appointed by the State Government.

A person with Low Vision means one with impairment of visual functioning even after treatment of standard refractive correction but who uses or is potentially capable of using vision for the planning or execution of a task with appropriate assistive device.

c. Deaf & Hearing Impaired (HI)

Deaf are those persons in whom the sense of hearing is non-functional for ordinary purposes of life, i.e. with total loss of hearing in both ears. They do not hear and understand sounds at all - even with amplified speech.

Hearing impairment means loss of more than 60 decibels in the better ear in the conversational range of frequencies.

d. Competent Authority for the issue of the certificate to SC / ST / OBC / PERSONS WITH DISABILITIES is as under (as notified by GOI from time to time):

For Scheduled Castes / Scheduled Tribes / Other Backward Classes: (i) District Magistrate / Additional District Magistrate / Collector / Deputy Commissioner / Additional Deputy Commissioner / Deputy Collector / First Class Stipendiary Magistrate / City Magistrate / Sub-Divisional Magistrate (not below the rank of First Class Stipendiary Magistrate) / Taluk Magistrate / Executive Magistrate / Extra Assistant Commissioner (ii) Chief Presidency Magistrate/ Additional Chief Presidency Magistrate/ Presidency Magistrate (iii) Revenue Officer not below the rank of Tehsildar (iv) Sub-divisional officer of the Area where the candidate and or his family normally resides.

For Persons with Disabilities: Authorised certifying authority will be the Medical Board at the District level consisting of Chief Medical Officer, Sub-Divisional Medical Officer in the District and an Orthopaedic / Ophthalmic / ENT Surgeon. Candidates belonging to SC, ST, OBC, PWD categories have to submit certificates in support of it at the time of interview.

D. EMOLUMENTS (AS ON 01.09.2016) AND RELEVANT POLICIES

1. PAY-SCALE, ALLOWANCES AND PERQUISITES

Pay Scale, Allowances and Perquisites as applicable (INR)		
Scale	Pay Scale	Approximate Total Monthly CTC#
TEGS – VI	68,680 - 76,520	205,000
SMGS – V	59,170 - 66,070	160,000
SMGS – IV	50,030 - 59,170	135,000

Note:

(*) - With additional perks/ benefits

(#) - Approximate monthly CTC Calculated at the start of the scale inclusive of Dearness Allowance, City Compensatory Allowance & other allowances at Metropolitan Centres (Delhi)

In addition to the above, the Officer would be entitled to a Performance Pay as per criteria defined by IPPB from time to time.

The Officers are also entitled to retirement and terminal benefits as per the policy defined by IPPB.

2. POSTING, TRANSFER AND JOB ROTATION

The selected candidates will be posted/ transferred/ moved to other roles at discretion of IPPB to various offices of IPPB from time to time and on such terms and conditions as may be decided by IPPB.

3. LEAVE, TRAVEL ALLOWANCE

The leave and travel allowance will be as per Service Rules of IPPB applicable at the time of appointment.

E. SELECTION PROCEDURE

Selection will be made on the basis of an interview. However, Bank reserves the right to conduct Group Discussion or Online Examination in addition to interview. Merely satisfying the eligibility norms do not entitle a candidate to be called for Interview/Group Discussion or Online Test.

IPPB reserves the right to call only the requisite number of candidates for the Interview/ Group Discussion or Online Test after preliminary screening/ short listing with reference to candidates' qualification, experience, profile vis-a-vis job requirements, etc.

Results of the candidates who have qualified for various stages of the recruitment process and the list of candidates finally selected will be made available on the website. Final select list will be published on the website.

APPLICATION GUIDELINES

The candidates can apply only for one post. Candidates can apply online only from 4.10.2016 to 25.10.2016 and no other mode of application will be accepted.

1. PRE-REQUISITES FOR APPLYING ONLINE

Before applying online, candidates should:

- i. Scan their photograph and signature ensuring that both the photograph and signature adhere to the required specifications as mentioned in this advertisement at Annexure-I.
- ii. Keep the necessary details/documents for Online Payment of the requisite application fee/ intimation charges ready.
- iii. Have a valid personal email ID which should be kept active till the completion of this recruitment process. IPPB may send call letters for the Interview etc. through the registered e-mail ID. Under no circumstances, a candidate should share with/mention e-mail ID to / of any other person. In case a candidate does not have a valid personal e-mail ID, he/she should create his/her new e-mail ID before applying on-line and must maintain that email account.
- iv. Bank Transaction charges for Online Payment of application fees/ intimation charges will have to be borne by the candidate.

2. PROCEDURE FOR APPLYING ONLINE

- i. Candidates are first required to go to IPPB authorised website <http://www.indiapost.gov.in/> and click the option "Click here to apply online for Scale IV, V & VI posts" to open the online Application Form.
- ii. To register their application candidates will be entering their basic information in the online application form. After that a provisional registration number and password will be generated by the system and displayed on the screen. Candidate should note down the provisional registration number and password. An Email & SMS indicating the Provisional Registration Number and Password will also be sent.
- iii. Candidates are required to upload their photograph and signature as per the specifications given in the Annexure I of this form.
- iv. Candidates are advised to carefully fill the online application themselves as no change in any of the data filled in the online application will be possible / entertained.
- v. Prior to submission of the online application, candidates are advised to use the "SAVE AND NEXT" facility to verify the details in the online application form and modify the same, if required. No change is permitted after clicking on FINAL SUBMIT button. Visually Impaired candidates are responsible for carefully verifying the details filled in the online application form and ensuring that the same are correct prior to submission, as no change is possible after submission.
- vi. **Application Fee / Intimation Charges (Non-Refundable)**

Category of Applicant	Application Fee
SC/ST/PWD (Only Intimation charges)	INR 150.00 (Rupees One Hundred and Fifty Only)
For all others	INR 700.00 (Rupees Seven Hundred Only)

- vii. Candidates should ensure their eligibility before paying the fees/applying online.
- viii. Application once made will not be allowed to be withdrawn and fee once paid will NOT be refunded under any circumstances nor can it be held in reserve for any other future selection process.

3. MODE OF PAYMENT

- i. Candidates have to make the payment of requisite fees / intimation charges through ONLINE mode only.
- ii. Candidates should carefully fill the details in the Online Application at the appropriate places very carefully and click on the "FINAL SUBMIT" button at the end of the Online Application format. Before pressing the "FINAL SUBMIT" button, candidates are advised to verify every field filled in the application. The name of the candidate and his /her father/husband etc. should be spelt correctly in the application as it appears in the certificates/mark sheets. Any change/alteration found may disqualify the candidature.
- iii. In case the candidate is unable to fill the application form in one go, he/ she can save the data already entered.
- iv. Once the application is filled in completely, candidate should submit the final data.
- v. The application form is integrated with the payment gateway and the payment process can be completed by following the instructions.

- The payment can be made by using Debit Cards (RuPay/ Visa/ MasterCard/ Maestro), Credit Cards, Internet Banking, IMPS, Cash Cards/ Mobile Wallets by providing information as asked on the screen.
 - After Final Submission, an additional page of the application form is displayed wherein candidates may follow the instructions and fill the requisite details.
 - If the online transaction has not been successfully completed then candidates are advised to login again with their provisional registration number and password and pay the Application Fees/ Intimation Charges online.
 - On successful completion of the transaction, an e-receipt will be generated.
 - Candidates are required to take a printout of the e-receipt and online application form containing fee details. Please note that if the same cannot be generated online transaction may not have been successful.
 - Non-generation of 'E-Receipt' indicates PAYMENT FAILURE. On failure of payment, Candidates are advised to login again using their Provisional Registration Number and Password and repeat the process of payment.
 - There is a facility to print the application form containing fee details post payment of fees.
- vi. After submitting your payment information in the online application form, please wait for the intimation from the server, DO NOT press back or refresh button in order to avoid double charge.
- vii. For Credit Card users: All charges are listed in Indian Rupee. If you use a non-Indian credit card, your bank will convert to your local currency based on prevailing exchange rates.
- viii. To ensure the security of your data, please close the browser window once your transaction is completed.
- ix. After completing the procedure of applying on-line including payment of fees, the candidate should take a printout of the system generated on-line application form, ensure the particulars filled in are accurate and retain it along with Registration Number and Password for future reference. THEY SHOULD NOT SEND THIS PRINTOUT TO IPPB.
- x. Please note that all the particulars mentioned in the online application including Name of the Candidate, Category, Date of Birth, Post Applied for, Address, Mobile Number, Email ID, Centre of Examination (for future use) etc. will be considered as final and no change/modifications will be allowed after submission of the online application form.
- xi. Candidates are hence requested to fill the online application form with the utmost care as no correspondence regarding change of details will be entertained. IPPB will not be responsible for any consequences arising out of furnishing of incorrect and incomplete details in the application or omission to provide the required details in the application form.
- xii. An email / SMS intimation with the Registration Number and Password generated on successful registration of the application will be sent to the candidate's email ID / Mobile Number specified in the online application form as a system generated acknowledgement. If candidates do not receive the email and SMS intimations at the email ID / Mobile number specified by them, they may consider that their online application has not been successfully registered.

- xiii. An online application which is incomplete in any respect such as without photograph and signature uploaded in the online application form / unsuccessful fee payment will not be considered as valid.
- xiv. Candidates are advised in their own interest to apply on-line much before the closing date and not to wait till the last date for depositing the fee to avoid the possibility of disconnection / inability / failure to log onto the website on account of heavy load on internet / website jam.
- xv. IPPB does not assume any responsibility for the candidates not being able to submit their applications within the last date on account of the aforesaid reasons or for any other reason beyond the control of IPPB.

Please note that the above procedure is the only valid procedure for applying. No other mode of application or incomplete steps would be accepted and such applications would be rejected. Any information submitted by an applicant in his / her application shall be binding on the candidate personally and he/she shall be liable for prosecution / civil consequences in case the information / details furnished by him/her are found to be false at a later stage.

4. USE OF SCRIBE & COMPENSATORY TIME:

- i. In the event of the conduct of examination as part of the selection process, the facility of scribe would be allowed to a person who has disability of 40% or more if so desired by the person and is meant for only those persons with disability who have physical limitation to write including that of speed. In all such cases where a scribe is used, the following rules will apply:
- ii. Candidates eligible for and who wish to use the services of scribe in the examination should carefully indicate the same in the online application form.
- iii. The candidate will have to give a suitable undertaking, in the prescribed format at the time of online examination
- iv. Such candidates who are eligible for use of a scribe shall be eligible for compensatory time of 20 minutes for every hour of the examination whether availing the facility of scribe or not.
- v. The candidate will have to arrange his/her own scribe at his/her own cost.
- vi. The scribe will be allowed to be used as per the guidelines issued vide Office Memorandum F.No.16-110/2003-DDIII dated February 26, 2013 of Government of India, Ministry of Social Justice and Empowerment, Department of Disability Affairs, New Delhi and clarification issued by Government of India, Ministry of Financial, Deptt. of Financial Services vide letter No. F.No.3/2/2013-Welfare dated 26.04.2013.
- vii. Same scribe should not be used by more than one candidate.
- viii. For generalists examinations the scribe may be from any academic stream. However for Specialist Officers' posts the scribe should be from an academic stream different from that prescribed for the post.

5. GUIDELINES FOR APPLICANTS WITH LOCOMOTOR DISABILITY AND CEREBRAL PALSY:

If any applicant has locomotor disability and cerebral palsy, where dominant (Writing) extremity is effected to the extent of slowing the performance of function (Minimum of 40% impairment), he / she may be given compensatory time of 20 minutes for every hour of examination. However, no scribe shall be permitted to such applicants.

6. GUIDELINES FOR VISUALLY IMPAIRED APPLICANTS:

Visually Impaired applicants (who suffer from not less than 40% of disability) may opt to view the contents of the test in magnified font. This facility will not be available to visually impaired applicants, who use the services of a scribe for the examination. Compensatory time of 20 minutes for every one hour of the examination will be available to visually impaired using magnified font.

7. LIST OF DOCUMENTS TO BE PRODUCED AT THE TIME OF INTERVIEW (AS APPLICABLE)

The following documents in original together with a self-attested photocopy in support of the candidate's eligibility and identity are to be invariably submitted at the time of interview failing which the candidate may not be permitted to appear for the interview. Non submission of requisite documents by the candidate at the time of interview will debar his/ her candidature from further participation in the recruitment process.

- i. Printout of the valid Interview Call Letter
- ii. Valid system generated printout of the online application form registered
- iii. Proof of Date of Birth (Birth Certificate or SSLC/ Std. X Certificate with DOB)
- iv. Photo Identify Proof as indicated in Point 8 below
- v. Mark sheets & certificates for educational qualifications. Proper document from Board / University for having declared the result on or before 01.09.2016 has to be submitted.
- vi. Resume
- vii. Work Experience: If declared in the resume, documentary proofs such as Experience Certificates from past and current employers, Appointment letters, Relieving Letters, Pay or Salary Slips should be produced by the candidates in order to verify the date of joining and relieving, designation at the time of joining, date of promotion with designation, if any. Any adverse remark from the previous employer(s) or any act of misconduct/ wrong committed by the candidate would be a disqualification to apply and render the candidature liable for cancellation.
- viii. Caste Certificate issued by competent authority in the prescribed format as stipulated by Government of India in case of SC / ST / OBC category candidates.
- ix. In case of candidates belonging to OBC category, certificate should specifically contain a clause that the candidate does not belong to creamy layer section excluded from the benefits of reservation for Other Backward Classes in Civil post & services under Government of India. OBC caste certificate containing the Non-creamy layer clause should be valid as on the date of interview if called for (issued within one year prior to the date of interview if called for). Caste Name mentioned in certificate should tally letter by letter with Central Government list / notification.
- x. Candidates belonging to OBC category but coming under creamy layer and/ or if their caste does not find place in the Central List are not entitled to OBC reservation. They should indicate their category as General in the online application form.
- xi. If the candidate has used the services of a Scribe at the time of examination, the duly filled in details of the scribe in the prescribed format (Annexure II).
- xii. Disability certificate in prescribed format issued by the District Medical Board in case of Persons With Disability category. If the candidate has used the services of a Scribe at the time of the examination, the duly filled in details of the scribe in the prescribed format

- xiii. An Ex-serviceman candidate has to produce a copy of the discharge Certificate / pension payment order and documentary proof of rank last / presently held (substantive as well as acting) at the time of interview. Those who are still in defence service should submit a certificate from a competent authority that they will be relieved from defence services, on or before 31.3.2017.
- xiv. Candidates serving in Government / quasi govt offices/ Public Sector Undertakings (including Nationalised Banks and Financial Institutions) are required to produce a "No Objection Certificate" from their employer at the time of interview, in the absence of which their candidature will not be considered and travelling expenses, if any, otherwise admissible, will not be paid.
- xv. Persons eligible for age relaxation under "Persons ordinarily domiciled in the State of Jammu & Kashmir during the period 1-1-80 to 31-12-89" must produce the domicile certificate at the time of interview/ at any stage of the subsequent process from the District Jurisdiction where he / she had ordinarily resided or any other authority designated in this regard by the Government of Jammu & Kashmir to the effect that the candidate had ordinarily domiciled in the State of J&K during the period from 01.01.1980 to 31.12.1989.
- xvi. Persons eligible for age relaxation under "Persons affected by 1984 riots" must produce a certificate from the District Magistrate to the effect that they are eligible for relief in terms of the Rehabilitation Package for 1984 Riot Affected Persons sanctioned by the Government and communicated vide Ministry of Finance, Dept. of Financial Services communication No.F.No.9/21/2006-IR dated 27.07.2007.
- xvii. Any other relevant documents in support of eligibility
- xviii. Candidates will not be allowed to appear for the interview if he/ she fails to produce the relevant eligibility documents as mentioned above.

Prescribed Formats of SC, ST, OBC, PWD certificates as applicable to be submitted at the time of interview can be found in Annexure III, IV & V of this advertisement.

8. PROOF OF IDENTITY TO BE SUBMITTED AT THE TIME OF EXAMINATION

In the event of conduct of an examination, the candidates must bring one photo identity proof such as Passport/ Aadhaar Card/ e-Aadhaar Card/ PAN Card/ Driving Licence/ Voter's Card/ Bank Passbook with duly attested Photograph/Identity Card issued by School or College/ Gazetted Officer in the official letterhead in original as well as a self-attested photocopy thereof. The photocopy of identity proof should be submitted along with call letter to the invigilators in the examination hall, failing which or if identity of candidates is in doubt, the candidate will not be permitted to appear for the test.

Ration Card will not be accepted as a valid id proof for this process

9. BIOMETRIC VERIFICATION

IPPB, at various stages, may capture thumb impression of the candidates in digital format for biometric verification of genuineness of the candidates. Candidate will ensure that this correct thumb impression is captured at various stages and any inconsistency will lead to rejection of the candidature. In case of any candidate found to be not genuine, apart from taking legal actions against him/her, his/her candidature will be cancelled. As such, they are advised not to apply any external matter like mehendi, ink, chemical etc. on their hands.

10. ACTION AGAINST CANDIDATES FOUND GUILTY OF MISCONDUCT

Candidates are advised in their own interest that they should not furnish any particulars/details/information or make statements that are false, incorrect, tampered,

fabricated and should not conceal or suppress any material information while filling up the application form and submitting the attested copies of testimonials. In case it is detected at any time that the candidate has indulged in any of the above mentioned activities, he/she will not only be disqualified but he / she will be liable to be dismissed from the services of IPPB at any time, even after being selected and after joining IPPB's service.

At the time of Interview, if a candidate is (or has been) found guilty of:

- i. Using unfair means during the selection process, or
- ii. Impersonating or procuring impersonation by any person, or
- iii. Misbehaving in the Personal Interview/ Group Discussion, or
- iv. Resorting to any irregular or improper means in connection with his/her candidature, including resorting to canvassing for his candidature, or obtaining support for his/her candidature, by any means, such a candidate may, in addition to rendering himself/herself liable to criminal prosecution, shall also be liable:
 - To be disqualified from the selection process for which he / she is a candidate;
 - To be debarred, either permanently or for a specified period, from any examination or recruitment conducted by IPPB.

11. GENERAL ELIGIBILITY

Medical Fitness, Character and caste (wherever applicable) verification of selected candidates: The appointment of selected candidates will be subject to their being declared medically Fit by a Doctor or a panel of Doctors approved by IPPB and upon satisfactory verification of their character, antecedents and caste certificates (wherever applicable). Till such time, their appointment will be provisional.

12. GENERAL INSTRUCTIONS

- i. Candidates are advised to take a printout of their system generated online application form after submitting the application.
- ii. Candidates should satisfy themselves about their eligibility for the post applied for. IPPB would admit to test all the candidates applying for the posts with the requisite fee on the basis of the information furnished in the online application and shall determine their eligibility only at the time of interview.
- iii. Candidates are advised in their own interest to apply online much before the closing date and not to wait till the last date to avoid the possibility of disconnection / inability / failure to log on to the website on account of heavy load on internet or website jam.
- iv. IPPB does not assume any responsibility for the candidates not being able to submit their applications within the last date on account of aforesaid reasons or for any other reason beyond the control of IPPB.
- v. Not more than one application should be submitted by a candidate. In case of multiple applications, only the last valid (completed) application will be retained and the application fee / intimation charges paid for the other registrations will stand forfeited. Multiple attendance/ appearance by a candidate in examination and / or interview will be summarily rejected/ candidature cancelled.
- vi. The possibility for occurrence of some problems in the administration of the examination cannot be ruled out completely, which may impact test delivery and/

or result from being generated. In that event, every effort will be made to rectify such problems, which may include the conduct of another examination if, considered necessary.

- vii. Candidates serving in Govt./Quasi Govt. offices, Public Sector undertakings including Nationalised Banks and Financial Institutions are advised to submit 'No Objection Certificate' from their employer at the time of interview, failing which their candidature may not be considered and travelling expenses, if any, otherwise admissible, will not be paid.
- viii. In case of selection, candidates will be required to produce proper discharge certificate from the employer at the time of taking up the appointment.
- ix. Caste certificate issued by Competent Authority on format prescribed by the Government of India will have to be submitted by the SC/ST candidates, if called for interview.
- x. In case of candidates belonging to OBC category, certificate should specifically contain a clause that the candidate does not belong to creamy layer section excluded from the benefits of reservation for Other Backward Classes in Civil post & services under Government of India. OBC caste certificate containing the Non-creamy layer clause should be valid as on the date of interview if called for (issued within one year prior to the date of interview if called for). Caste Name mentioned in certificate should tally letter by letter with Central Government list / notification.
- xi. Candidates are advised to keep their e-mail ID alive for receiving advices, viz. call letters/ interview advices etc.
- xii. Appointment of selected candidates is subject to his /her being declared medically fit as per the requirement of IPPB.
- xiii. Any legal proceedings in respect of any matter of claim or dispute arising out of this advertisement and/or an application in response thereto can be instituted only in New Delhi and courts/tribunals/forums at New Delhi only shall have sole and exclusive jurisdiction to try any cause/dispute.
- xiv. Candidates applying for Scale VI posts called for interview will be paid Airfare (Economy Class)/ I-AC railway fare on production of actual bills.
- xv. Candidates applying for Scale IV & V posts called for interview will be paid II/III-AC railway fare on production of actual bills.

13. ANNOUNCEMENTS

All further announcements/ details pertaining to this process will only be published/ provided on IPPB authorised website <http://www.indiapost.gov.in/> from time to time.

14. DISCLAIMER

In case it is detected at any stage of recruitment that a candidate does not fulfil the eligibility norms and / or that he / she has furnished any incorrect / false information or has suppressed any material fact(s), his /her candidature will stand cancelled. If any of these shortcomings is / are detected even after appointment, his /her services are liable to be terminated. Decisions of IPPB in all matters regarding eligibility, conduct of written examination, other tests and selection would be final and binding on all candidates. No representation or correspondence will be entertained by IPPB in this regard.

India Post

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भारतीय डाक



India Post

ANNEXURE I: GUIDELINES FOR SCANNING AND UPLOAD OF PHOTOGRAPH (4.5 CM X 3.5 CM) & SIGNATURE

Before applying online, a candidate will be required to have a scanned (digital) image of his/her photograph and signature as per the specifications given below.

Photograph Image:

- i. Photograph must be a recent passport style colour picture.
- ii. Make sure that the picture is in colour, taken against a light-coloured, preferably white, background.
- iii. Look straight at the camera with a relaxed face.
- iv. If the picture is taken on a sunny day, have the sun behind you, or place yourself in the shade, so that you are not squinting and there are no harsh shadows.
- v. If you have to use flash, ensure there's no "red-eye".
- vi. If you wear glasses, make sure that there are no reflections and your eyes can be clearly seen.
- vii. Caps, hats and dark glasses are not acceptable. Religious headwear is allowed but it must not cover your face.
- viii. Dimensions 200 x 230 pixels (preferred).
- ix. Size of file should be between 20kb–50kb.
- x. Ensure that the size of the scanned image is not more than 50kb. If the size of the file is more than 50kb, then adjust the settings of the scanner such as the DPI resolution, no. of colours etc. during the process of scanning.

Signature Image:

- i. The applicant has to sign on white paper with Black Ink pen.
- ii. The signature must be signed only by the applicant and not by any other person.
- iii. The signature will be used to put on the Call Letter and wherever necessary.
- iv. If the Applicant's signature on the answer script at the time of the examination does not match the signature on the Call Letter, the applicant will be disqualified.
- v. Dimensions 140 x 60 pixels (preferred).
- vi. Size of file should be between 10kb – 20kb.
- vii. Ensure that the size of the scanned image is not more than 20kb.
- viii. Signature in CAPITAL LETTERS shall NOT be accepted.

Scanning the photograph & signature:

- i. Set the scanner resolution to a minimum of 200 dpi (dots per inch).
- ii. Set Color to True Color.
- iii. File Size as specified above.
- iv. Crop the image in the scanner to the edge of the photograph/signature, then use the upload editor to crop the image to the final size (as specified above).
- v. The image file should be JPG or JPEG format. An example file name is - image01.jpg or image01.jpeg. Image dimensions can be checked by listing the folder files or moving the mouse over the file image icon.
- vi. Candidates using MS Windows/Microsoft Office can easily obtain photo and signature in

- vii. .jpeg format not exceeding 50kb & 20kb respectively by using MSPaint or MSOffice Picture Manager. Scanned photograph and signature in any format can be saved in .jpg format by using 'Save As' option in the File menu and size can be reduced below 50kb (photograph) & 20 kb (signature) by using crop and then resize option (please see above for the pixel size) in the 'Image' menu. Similar options are available in other photo editor also.
- viii. If the file size and format are not as prescribed, an error message will be displayed.
- ix. While filling in the Online Application Form the candidate will be provided with a link to upload his/her photograph and signature.

Procedure for Uploading the Photograph and Signature:

- i. There will be two separate links for uploading Photograph and Signature.
- ii. Click on the respective link "Upload Photograph / Signature".
- iii. Browse and Select the location where the Scanned Photograph / Signature file has been saved.
- iv. Select the file by clicking on it.
- v. Click the 'Open/Upload' button.
- vi. Your Online Application will not be registered unless you upload your photograph and signature as specified.

Notes:

- i. In case the face in the photograph or signature is unclear, the candidate's application may be rejected. After uploading the photograph / signature in the online application form, candidates should check that the images are clear and have been uploaded correctly. In case the photograph or signature is not prominently visible, the candidate may edit his/her application and re-upload his/her photograph or signature, prior to submitting the form.
- ii. After registering online, the candidate is advised to take a printout of their system generated online application form.

India Post

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Speed Post Centre, Market Road
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New Delhi - 110 001

ANNEXURE II: SCRIBE DECLARATION FORM

GUIDELINES REGARDING PERSONS WITH DISABILITIES

- I. Those candidates who are visually impaired or affected by cerebral palsy with loco-motor impairment and whose writing speed is affected can use own scribe at own cost during the online examination. In all such cases where a scribe is used, the following rules will apply:
 - a. Please ensure you are eligible to use a scribe as per the Government of India rules governing the recruitment of Persons with Disabilities.
 - b. The candidate will have to arrange his own scribe at his own cost
 - c. The scribe can be from any academic discipline.
 - d. Both, the candidate as well as the scribe, will have to give a suitable undertaking, in the prescribed format with passport size photograph of the scribe, confirming that the scribe fulfils all the stipulated eligibility criteria for a scribe as mentioned above. Further, in case it later transpires that s/he did not fulfill any of the laid-down eligibility criteria or suppressed material facts, the candidature of the applicant will stand cancelled, irrespective of the result of the examination.
- II. Such candidate who uses a scribe shall be eligible for compensatory time of 20 minutes for every hour of the examination (Visually impaired candidates who do not use scribe will also be eligible).
- III. Visually Impaired candidates under Blind/Low Vision, who use scribe, may skip the non-verbal questions, if any, in Test of Reasoning and questions on Table/Graph, if any, in Test of Quantitative Aptitude. The candidates will be awarded marks for such Section based on the overall average in other Sections of the respective test.
- IV. Please fill up the DECLARATION and submit along with the call letter.

DECLARATION

We, the undersigned, Shri/Smt/Kum.

_____ eligible candidate for the
_____ examination and
Shri/Smt/Kum. _____ eligible writer (scribe) for the
eligible candidate, do hereby declare that:

1. The scribe is identified by the candidate at his/her own cost and as per own choice. The candidate is blind/low vision or affected by cerebral palsy with loco-motor impairment and his/her writing speed is affected and s/he needs a writer (scribe) as permissible under the Government of India rules governing the recruitment of Physically Challenged persons.
2. As per the rules, the candidate availing services of a scribe is eligible for compensatory time of 20 minutes for every hour of the examination.
3. In view of the importance of the time element and the examination being of a competitive nature, the candidate undertakes to fully satisfy the Medical Officer of the

Organization that there was necessity for use of a scribe as his/her writing speed is affected by the disabilities mentioned in Paragraph '1' above.

4. In view of the fact that multiple appearance / attendance in the examination are not permitted, the candidate undertakes that he/she has not appeared / attended the examination more than once and that the scribe arranged by him/her is not a candidate for the examination . Also, the same scribe cannot be used by more than one candidate. If violation of the above is detected at any stage of the process, candidature of both the candidate and the scribe will be cancelled.

5. We hereby declare that all the above statements made by us are true and correct to the best of our knowledge and belief. We also understand that in case it is detected at any stage of recruitment that we do not fulfill the eligibility norms and/or that the information furnished by us is incorrect/false or that we have suppressed any material fact(s), the candidature of the applicant will stand cancelled, irrespective of the result of the examination. If any of these shortcoming(s) is/are detected even after the candidate's appointment, his/her services are liable to be terminated. In such circumstances, both signatories will be liable to criminal prosecution.

Given under our signature:-

Signature of the Scribe

Signature of the Candidate

Registration No. :

Roll No.:

Postal address: Postal address:

STD Code: Phone No..... STD Code:..... Phone No.....

[Cell No., if any] [Cell No., if any]

Signature of Invigilator

India Post

Photograph of the Scribe

ANNEXURE III - SC/ST Certificate Format

FORM OF CERTIFICATE TO BE PRODUCED BY A CANDIDATE BELONGING TO SCHEDULED CASTE OR SCHEDULED TRIBE IN SUPPORT OF HIS / HER CLAIM

This is to certify that Sri / Smt/ Kum* _____, son / daughter* of _____ of village / town* _____ in District / Division* _____ of the State / Union Territory* _____ belongs to the _____ Caste / Tribe* which is recognized as a Scheduled Caste / Scheduled Tribe* as under:

- * The Constitution (Scheduled Castes) Order, 1950;
- * The Constitution (Scheduled Tribes) Order, 1950;
- * The Constitution (Scheduled Castes) (Union Territories) Orders, 1951;
- * The Constitution (Scheduled Tribes) (Union Territories) Order, 1951;

*[as amended by the Scheduled Castes and Scheduled Tribes lists Modification Order, 1956; the Bombay Reorganisation Act, 1960; the Punjab Reorganisation Act 1966, the State of Himachal Pradesh Act, 1970, the North-Eastern Areas (Reorganisation) Act, 1971, the Constitution (Scheduled Castes and Scheduled Tribes) Order (Amendment) Act, 1976, The State of Mizoram Act, 1986, the State of Arunachal Pradesh Act, 1986 and the Goa, Daman and Diu (Reorganization) Act, 1987.],:

- * The Constitution (Jammu and Kashmir) Scheduled Castes Order, 1956;
- * The Constitution (Andaman and Nicobar Islands) Scheduled Tribes Order, 1959 as amended by the Scheduled Castes and Scheduled Tribes Orders (Amendment) Act, 1976;
- * The Constitution (Dadra and Nagar Haveli) Scheduled Castes Order, 1962;
- * The Constitution (Dadra and Nagar Haveli) Scheduled Tribes Order, 1962;
- * The Constitution (Pondicherry) Scheduled Castes Order 1964;
- * The Constitution (Uttar Pradesh) Scheduled Tribes Order, 1967;
- * The Constitution (Goa, Daman and Diu) Scheduled Castes Order, 1968;
- * The Constitution (Goa, Daman and Diu) Scheduled Tribes Order, 1968;
- * The Constitution (Nagaland) Scheduled Tribes Order, 1970;
- * The Constitution (Sikkim) Scheduled Castes Order, 1978;
- * The Constitution (Sikkim) Scheduled Tribes Order, 1978;
- * The Constitution (Jammu and Kashmir) Scheduled Tribes Order, 1989;
- * The Constitution (Scheduled Castes) Orders (Amendment) Act, 1990;
- * The Constitution (ST) Orders (Amendment) Ordinance, 1991;
- * The Constitution (ST) Orders (Second Amendment) Act, 1991;
- * The Constitution (ST) Orders (Amendment) Ordinance, 1996;
- * The Scheduled Caste and Scheduled Tribes Orders (Amendment) Act 2002;
- * The Constitution (Scheduled Castes) Order (Amendment) Act, 2002;
- * Order (Amendment) Act, 2002;
- * The Constitution (Scheduled Caste) Order (Second Amendment) Act, 2002]

2. Applicable in the case of Scheduled Castes / Scheduled Tribes persons , who have migrated from one State / Union Territory Administration.

This certificate is issued on the basis of the Scheduled Castes / Scheduled Tribes* Certificate issued to Shri / Smt / Kumari*

_____ Father /Mother* of Sri / Smt /
Kumari* _____ of village/
town* _____ in District/Division* _____ of the
State/Union Territory* _____ who belong to
the _____ Caste / Tribe* which is recognized as a Scheduled
Caste/Scheduled Tribe* in the State/Union Territory* issued by the
_____[Name of the authority] vide their order
No. _____ dated _____.

3. Shri/Smt/Kumari* _____ and/or*
his/her* family ordinarily reside(s) in village/town* _____
of _____ District / Division* of the State / Union Territory* of
_____.

Signature _____

Designation _____

Place:

[With seal of Office]

Date :

State/Union Territory:

Note: The term "Ordinarily resides" used here will have the same meaning as in
Section 20 of the Representation of the Peoples Act, 1950.

* Please delete the words which are not applicable.

Delete the paragraph which is not applicable.

List of authorities empowered to issue Caste / Tribe Certificates:

1. District Magistrate / Additional District Magistrate / Collector / Deputy
Commissioner / Additional Deputy Commissioner / Deputy Collector/I Class
Stipendiary Magistrate / Sub-Divisional Magistrate / Extra-Asst. Commissioner /
Taluka Magistrate / Executive Magistrate.
2. Chief Presidency Magistrate/ Additional Chief Presidency Magistrate / presidency
Magistrate.
3. Revenue Officer not below the rank of Tehsildar.
4. Sub-Divisional Officers of the area where the candidate and / or his family normally
resides.

Note: The Certificate is subject to amendment/modification of Scheduled Castes and
Scheduled Tribes lists from time to time.

ANNEXURE IV: OBC Certificate Format

FORM OF CERTIFICATE TO BE PRODUCED BY
OTHER BACKWARD CLASSES APPLYING FOR APPOINTMENT
TO POSTS UNDER THE GOVERNMENT OF INDIA

This is to certify that Sri / Smt/ Kum* _____, son / daughter*
of _____ of village / town* _____ in District /
Division* _____ of the State / Union
Territory* _____ belongs to the _____ community
which is recognized as a backward class under the Government of India, Ministry of
Social Justice and Empowerment's Resolution No. _____ dated
_____*

Shri/Smt./Kumari _____ and/or his/her family ordinarily reside(s) in the
_____ District/Division of the _____ State / Union
Territory. This is also to certify that he/she does not belong to the persons /sections
(Creamy Layer) mentioned in column 3 of the Schedule to the Government of India,
Department of Personnel & Training OM No.36012/22/93- Estt.[SCT], dated 8-9-1993
**.

Dated :

District Magistrate
Deputy Commissioner etc.

Seal

India Post

* the authority issuing the certificate may have to mention the details of Resolution
of Government of India, in which the caste of the candidate is mentioned as OBC.

** As amended from time to time.

Note: The term "Ordinarily" used here will have the same meaning as in Section 20 of
the Representation of the People Act, 1950.

The Prescribed proforma shall be subject to amendment from time to time as per
Government of India Guidelines.

ANNEXURE V: PWD Certificate Format

FORM-I

Disability Certificate

(In cases of amputation or complete permanent paralysis of limbs and in cases of blindness)

(Prescribed proforma subject to amendment from time to time)

(NAME AND ADDRESS OF THE MEDICAL AUTHORITY ISSUING THE CERTIFICATE)

Recent PP size
attested photograph
(showing face only)
of the person with
disability

Certificate No. :

Date:

This is to certify that I have carefully examined Shri/Smt./Kum.

son/wife/daughter of Shri

_____ Date of Birth (DD /
MM / YY) _____ Age _____ years, male/female Registration No.

_____ permanent resident of House

No. _____ Ward/Village/Street _____

_____ Post Office _____ District

_____ State _____, whose photograph is affixed above, and am
satisfied that :

(A) he/she is a case of:

- locomotor disability
- blindness

(Please tick as applicable)

(B) The diagnosis in his/her case is _____

(A) He/ She has _____% (in figure) _____
percent (in words) permanent physical impairment/blindness in relation to
his/her _____ (part of body) as per guidelines (to be specified)

2. The applicant has submitted the following documents as proof of residence:-

Nature of document	Date of issue	Details of authority issuing certificate

(Signature and Seal of Authorised Signatory of notified Medical Authority)

(Signature / thump impression of the person in whose favour the disability certificate is issued)

FORM - II
Disability Certificate
(In case of multiple disabilities)

(Prescribed proforma subject to amendment from time to time)

(NAME AND ADDRESS OF THE MEDICAL AUTHORITY ISSUING THE CERTIFICATE)

Recent PP size
attested photograph
(showing face only)
of the person with
disability

Certificate No. :

Date :

This is to certify that we have carefully examined

Shri/Smt./Kum. _____

son/ wife/ daughter of Shri

_____ Date of Birth (DD /
MM / YY) _____ Age _____ years, male/female _____ Registration No.

_____ permanent resident of House

No. _____

Ward/Village/Street _____ Post Office

_____ District _____ State _____,

whose photograph is affixed above, and are satisfied that:

(A) He/she is a Case of Multiple Disability. His/her extent of permanent physical impairment/disability has been evaluated as per guidelines (to be specified) for the disabilities ticked below, and shown against the relevant disability in the table below :

Sr. No.	Disability	Affected Part of Body	Diagnosis	Permanent physical impairment/ mental disability (in %)
1	Locomotor disability	@		
2	Low vision	#		
3	Blindness	Both Eyes		
4	Hearing impairment	£		
5	Mental retardation	X		
6	Mental-illness	X		

(A) In the light of the above, his/her over all permanent physical impairment as per guidelines (to be specified), is as follows:

In figures: _____ percent

In words:

percent

2. This condition is progressive/non-progressive/likely to improve/not likely to improve.

3. Reassessment of disability is :

(i) not necessary,

Or

(ii) is recommended / after _____ years _____ months, and therefore this certificate shall be valid till (DD / MM / YY) _____

@ - e.g. Left/Right/both arms/legs

- e.g. Single eye / both eyes

£ - e.g. Left / Right / both ears

4. The applicant has submitted the following documents as proof of residence:

Nature of Document	Date of Issue	Details of authority issuing certificate

5. Signature and Seal of the Medical Authority

Name and seal of Member	Name and seal of Member	Name and seal of Chairperson

(Signature / thump impression of the person in whose favour the disability certificate is issued)

FORM - III

Disability Certificate

(In cases other than those mentioned in Form I and II)

(Prescribed proforma subject to amendment from time to time)

(NAME AND ADDRESS OF THE MEDICAL AUTHORITY ISSUING THE CERTIFICATE)

Recent PP size
attested photograph
(showing face only)
of the person with
disability

Certificate No. :

Date:

This is to certify that we have carefully examined

Shri/Smt./Kum. _____

son/ wife/ daughter of Shri

_____ Date of Birth (DD /
MM / YY) _____ Age _____ years, male/female _____ Registration No.

_____ permanent resident of House

No. _____

Ward/Village/Street _____ Post Office

_____ District _____ State _____,

whose photograph is affixed above, and are satisfied that he/she is a Case of

_____ disability. His/her extent of percentage physical

impairment/ disability has been evaluated as per guidelines (to be specified) and is

shown against the relevant disability in the table below:

Sr. No.	Disability	Affected Part of Body	Diagnosis	Permanent physical impairment/ mental disability (in %)
1	Locomotor disability	@		
2	Low vision	#		
3	Blindness	Both Eyes		
4	Hearing impairment	£		
5	Mental retardation	X		
6	Mental-illness	X		

(Please strike out the disabilities which are not applicable.)

1. The above condition is progressive/non-progressive/likely to improve/not likely to improve.

2. Reassessment of disability is :

(i) not necessary,

Or

(ii) is recommended / after _____ years _____ months, and therefore this certificate shall be valid till (DD / MM / YY) _____.

@ - e.g. Left/Right/both arms/legs

- e.g. Single eye / both eyes

£ - e.g. Left / Right / both ears

3. The applicant has submitted the following documents as proof of residence :-

Nature of Document	Date of Issue	Details of authority issuing certificate

(Authorised Signatory of notified Medical Authority)
(Name and Seal)

Countersigned

{Countersignature and seal of the CMO/Medical Superintendent/Head of Government Hospital, in case the certificate is issued by a medical authority who is not a government servant (with seal)}

(Signature / thump impression of the person in whose favour the disability certificate is issued)

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