During the lockdown to curtail the spread of COVID-19, Post Offices are providing basic postal and financial services. Priority is being given to delivery of essential items through the postal network. Facility of withdrawal and deposit under Post Office Savings Bank and India Post Payments Bank is also available. ATM facility and AEPS (Aadhar Enabled Payment System) are made available in Post Offices for withdrawal of cash from accounts standing in any bank.

Department of Posts is also ensuring that essential services are provided by implementing safety measures across its supply chain to protect its employees and effecting safe delivery of services to the citizens.