No. CF-71/10/2022-CF-DOP Government of India Ministry of Communications Department of Posts (IR&GB Division)

> Dak Bhawan, Sansad Marg, New Delhi-110001, Dated: 10.02.2022

OFFICE MEMORANDUM

Subject: Non-provision of tracking in respect of Registered Articles by some countries.

This is to inform that some of the countries viz. Australia, Austria, Belgium, Canada, Denmark, Germany, Israel, Netherlands, Norway, USA and Sweden do not provide article level tracking information for International registered articles. In case of these countries the tracking information for registered articles is available only up to the receipt of bag in above mentioned countries.

2. This may be brought to the notice of customers of India Post and general public and they may accordingly be suggested to use other products e.g. international EMS, Parcel etc; in case end to end visibility / tracking is required.

(Ram Naresh Sikaria) Asstt. Director General (IM)

To

All Heads of the Postal Circles.

All Foreign Post Offices.

Copy to: CGM, CEPT, Mysuru with the request to upload the above O.M.

on the India Post's website.