

File No. DA-19/7/2021-DA

Government of India
Ministry of Communications
Department of Posts
(IR & GB Division)

Dak Bhawan, Sansad Marg
New Delhi- 110001
Date: 19th July, 2021

OFFICE MEMORANDUM

Subject: Booking of International airmails – EMS, Letter, Parcels & ITPS.

The undersigned is directed to inform that the resumption of International mail services has been reviewed with reference to the availability of flight schedule.

2. Accordingly, following is decided: -

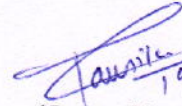
2.1 Booking for International EMS, Air Parcel, Letter & ITPS is available for the countries as per attached annexure-I with immediate effect.

2.2 Continue the suspension of booking of mails for rest of the countries till further orders.

3. Delivery of these articles to foreign destinations may not be possible as per the delivery standards mentioned in the Citizen's Charter or standards agreed and published otherwise on the website of the Department. Therefore, members of public/ customers should be duly informed about the list of countries for which services have been resumed and also about **the likely delays in transmission and delivery of their articles due to limited connectivity in the situation of Covid pandemic.** Senders may be allowed to recall their articles, if not already dispatched due to non-availability of flights.

4. The list of countries for which booking is allowed should also be displayed prominently at the post office premises for information of the public.

5. Further, taking note of few incidents of booking and dispatch of parcels containing prohibited/ dangerous goods resulting in hold of mail, as reported by airlines, all the booking offices should be instructed to ensure proper check at the time of booking and filing of custom declaration form with utmost care.


19/7/2021

(Ram Naresh Sikaria)
Assistant Director General
(International Mails-II)

Copy to:

1. All Chief Postmasters General
2. GM (CEPT), Mysore- with request to upload this OM on India Post website and enable booking of EMS, Air Parcel, ITPS and Letter mail for the countries listed in attached annexure with immediate effect as well as enable printing of the message "Delivery may be delayed due to Covid" on the booking receipt issued to the customers.
3. DDG (Marketing), for wide publicity of the list of countries for which mail booking will be available.

Annexure-I

Sr. No.	EMS	Air Parcel	Letter	ITPS
1.	Afghanistan	Afghanistan	Afghanistan	Australia
2.	Austria	Anguilla	Anguilla	Bhutan
3.	Bahrain	Aruba	Aruba	Cambodia
4.	Bangladesh	Ascension	Ascension	Hong Kong
5.	Belgium	Austria	Austria	Indonesia
6.	Bhutan	Australia	Bahrain	Japan
7.	Bosnia and Herzegovina	Bahrain	Bangladesh	Malaysia
8.	Botswana	Bangladesh	Belgium	New Zealand
9.	Brazil	Belgium	Benin	Philippines
10.	Bulgaria	Benin	Bhutan	Singapore
11.	China	Bhutan	Bosnia and Herzegovina	Korea (Republic of)
12.	Democratic Republic of Congo	Bosnia and Herzegovina	Botswana	Sri Lanka
13.	Denmark	Botswana	Brazil	Thailand
14.	Egypt	Brazil	British Virgin Islands	Vietnam
15.	Ethiopia	British Virgin Islands	Brunei Darussalam	
16.	Estonia	Brunei Darussalam	Bulgaria	
17.	Finland	Bulgaria	Burkina Faso	
18.	France	Burkina Faso	Burundi	
19.	Germany	Burundi	Chile	
20.	Ghana	Canada	China	
21.	Greece	Chile	Czech Republic	
22.	Hong Kong	China	Croatia	
23.	Hungary	Czech Republic	Democratic Republic of Congo	
24.	Indonesia	Croatia	Denmark	
25.	Ireland	Democratic Republic of Congo	Egypt	
26.	Israel	Denmark	Estonia	