

**File No. DA-19/7/2021-DA**

Government of India  
Ministry of Communications  
Department of Posts  
(IR & GB Division)

Dak Bhawan, Sansad Marg  
New Delhi- 110001  
Date: 19<sup>th</sup> July, 2021

**OFFICE MEMORANDUM**

**Subject: Booking of International airmails – EMS, Letter, Parcels & ITPS.**

The undersigned is directed to inform that the resumption of International mail services has been reviewed with reference to the availability of flight schedule.

2. Accordingly, following is decided: -

2.1 Booking for International EMS, Air Parcel, Letter & ITPS is available for the countries as per attached annexure-I with immediate effect.

2.2 Continue the suspension of booking of mails for rest of the countries till further orders.

3. Delivery of these articles to foreign destinations may not be possible as per the delivery standards mentioned in the Citizen's Charter or standards agreed and published otherwise on the website of the Department. Therefore, members of public/ customers should be duly informed about the list of countries for which services have been resumed and also about **the likely delays in transmission and delivery of their articles due to limited connectivity in the situation of Covid pandemic.** Senders may be allowed to recall their articles, if not already dispatched due to non-availability of flights.

4. The list of countries for which booking is allowed should also be displayed prominently at the post office premises for information of the public.

5. Further, taking note of few incidents of booking and dispatch of parcels containing prohibited/ dangerous goods resulting in hold of mail, as reported by airlines, all the booking offices should be instructed to ensure proper check at the time of booking and filing of custom declaration form with utmost care.

  
19/7/2021

(Ram Naresh Sikaria)  
Assistant Director General  
(International Mails-II)

Copy to:

1. All Chief Postmasters General
2. GM (CEPT), Mysore- with request to upload this OM on India Post website and enable booking of EMS, Air Parcel, ITPS and Letter mail for the countries listed in attached annexure with immediate effect as well as enable printing of the message "Delivery may be delayed due to Covid" on the booking receipt issued to the customers.
3. DDG (Marketing), for wide publicity of the list of countries for which mail booking will be available.



### **Annexure-I**

Sr. No.	EMS	Air Parcel	Letter	ITPS
1.	Afghanistan	Afghanistan	Afghanistan	Australia
2.	Austria	Anguilla	Anguilla	Bhutan
3.	Bahrain	Aruba	Aruba	Cambodia
4.	Bangladesh	Ascension	Ascension	Hong Kong
5.	Belgium	Austria	Austria	Indonesia
6.	Bhutan	Australia	Bahrain	Japan
7.	Bosnia and Herzegovina	Bahrain	Bangladesh	Malaysia
8.	Botswana	Bangladesh	Belgium	New Zealand
9.	Brazil	Belgium	Benin	Philippines
10.	Bulgaria	Benin	Bhutan	Singapore
11.	China	Bhutan	Bosnia and Herzegovina	Korea (Republic of)
12.	Democratic Republic of Congo	Bosnia and Herzegovina	Botswana	Sri Lanka
13.	Denmark	Botswana	Brazil	Thailand
14.	Egypt	Brazil	British Virgin Islands	Vietnam
15.	Ethiopia	British Virgin Islands	Brunei Darussalam	
16.	Estonia	Brunei Darussalam	Bulgaria	
17.	Finland	Bulgaria	Burkina Faso	
18.	France	Burkina Faso	Burundi	
19.	Germany	Burundi	Chile	
20.	Ghana	Canada	China	
21.	Greece	Chile	Czech Republic	
22.	Hong Kong	China	Croatia	
23.	Hungary	Czech Republic	Democratic Republic of Congo	
24.	Indonesia	Croatia	Denmark	
25.	Ireland	Democratic Republic of Congo	Egypt	
26.	Israel	Denmark	Estonia	



27.	Italy	Egypt	Ethiopia	
28.	Japan	Estonia	Falkland Islands	
29.	Kenya	Ethiopia	Finland	
30.	Korea (Republic of)	Falkland Islands	France	
31.	Latvia	Finland	Germany	
32.	Lithuania	France	Ghana	
33.	Malaysia	Germany	Gibraltar	
34.	Maldives	Ghana	Greece	
35.	Mexico	Gibraltar	Hong Kong	
36.	Nepal	Greece	Hungary	
37.	Netherlands	Hong Kong	Iceland	
38.	New Zealand	Hungary	Indonesia	
39.	Nigeria	Iceland	Iran	
40.	North Macedonia	Indonesia	Iraq	
41.	Norway	Iran	Ireland	
42.	Oman	Iraq	Israel	
43.	Philippines	Ireland	Italy	
44.	Poland	Israel	Japan	
45.	Portugal	Italy	Kenya	
46.	Qatar	Japan	Korea (Republic of)	
47.	Romania	Kenya	Kyrgyzstan	
48.	Russia	Korea (Republic of)	Latvia	
49.	Rwanda	Kyrgyzstan	Lebanon	
50.	Saudi Arabia	Latvia	Lesotho	
51.	Singapore	Lebanon	Lithuania	
52.	South Africa	Lesotho	Malaysia	
53.	Spain	Lithuania	Maldives	
54.	Sri Lanka	Malaysia	Mali	
55.	Sudan	Maldives	Mauritius	
56.	Sweden	Mali	Mexico	
57.	Switzerland	Mauritius	Montenegro	



58.	Taiwan	Mexico	Montserrat	
59.	Tanzania	Montenegro	Mozambique	
60.	Thailand	Montserrat	Myanmar	
61.	Turkey	Mozambique	Nepal	
62.	UAE	Myanmar	Netherlands	
63.	Uganda	Nepal	New Zealand	
64.	UK	Netherlands	Nigeria	
65.	Ukraine	New Zealand	Namibia	
66.	USA	Nigeria	North Macedonia	
67.	Vietnam	Namibia	Norway	
68.		North Macedonia	Oman	
69.		Norway	Philippines	
70.		Oman	Pitcairn Island	
71.		Philippines	Poland	
72.		Pitcairn Island	Portugal	
73.		Poland	Qatar	
74.		Portugal	Romania	
75.		Qatar	Russia	
76.		Romania	Rwanda	
77.		Russia	Saudi Arabia	
78.		Rwanda	Singapore	
79.		Saudi Arabia	Slovakia	
80.		Singapore	Slovenia	
81.		Slovakia	South Africa	
82.		Slovenia	South Sudan	
83.		South Africa	Spain	
84.		South Sudan	Sri Lanka	
85.		Spain	Sudan	
86.		Sri Lanka	Sweden	
87.		Sudan	Switzerland	
88.		Sweden	Taiwan	



89.		Switzerland	Tanzania	
90.		Taiwan	Thailand	
91.		Tanzania	Turkey	
92.		Thailand	UAE	
93.		Turkey	Uganda	
94.		UAE	UK	
95.		Uganda	Ukraine	
96.		UK	USA	
97.		Ukraine	Vietnam	
98.		USA	Zambia	
99.		Vietnam	Zimbabwe	
100.		Zambia		
101.		Zimbabwe		