

No. 22-1/2020-DA
Government of India
Ministry of Communications
Department of Posts
(IR&GB Division)

Dak Bhawan, Sansad Marg,
New Delhi-110001
Date: 1st May 2020

To,
All Chief Postmasters General

Subject: Regarding sending of essential goods and medicines to foreign destinations

Madam/Sir,

The booking/collection of all categories of international mails has been suspended from 23rd March 2020. However, there is a growing demand from the public to use the postal channel for sending essential items and medicines to people in foreign destinations, which are extremely urgent.

In this connection, the competent authority has decided to resume the booking of EMS articles containing essential items/medicines etc. to the countries for which flights are becoming available (list of countries attached in Annexure-I). A declaration from the sender may be obtained on the article itself mentioning "Essential item/ medicine". As flight operations are not regular as yet, no guarantee of delivery time can be given. Booking of bulk commercial articles will remain suspended for the time being.

It is highlighted that this is a dynamic list. The list will be revised based on the availability of airlines for other countries and the same will be communicated to circles and will also be uploaded in India Post website.

Thank you.

Yours sincerely,



Sandeep KP
ADG (IM-I)

Enclosure: As above.

Copy to:

1. GM, CEPT with the request to enable the booking of EMS articles to the list of countries attached in Annexure –I, and disable the booking to the rest of the countries with immediate effect. The information may kindly be uploaded in the India Post website.
2. DDG (Marketing) with the request to give publicity in social media as required.
3. All Offices of Exchange.
4. Office copy.

List of destinations to which the booking of International EMS is available for sending essential goods/medicines etc:

1. Australia
2. Bangladesh
3. China (People's Rep.)
4. Indonesia
5. Japan
6. Korea (People's Rep.)
7. Kuwait
8. Malaysia
9. Phillipines
10. Saudi Arabia
11. Singapore
12. Sri Lanka
13. Thailand
14. United Arab Emirates
15. United Kingdom

Dated: 6th May 2020