



Message from the Minister – Department of Posts

July 2026 Edition

Namaskar,

“The soul of India lives in its villages, and the strength of its villages shapes the future of the nation.” This conviction lies at the heart of India Post’s public-service mission. The month of July has been another important chapter in that continuing journey, as we strengthened India’s last-mile delivery network through initiatives that deepen financial inclusion, improve digital connectivity, expand rural logistics and reinforce citizen participation. Across these efforts, one purpose has remained constant: combining the unparalleled reach of more than 1.64 lakh Post Offices with the dedication of our Gramin Dak Sevaks to bring governance, opportunity and trust closer to every citizen.

This commitment to service is matched by growing institutional strength. I am delighted to share that India Post recorded its highest-ever first-quarter revenue of over ₹4,000 crore in FY 2026–27, an impressive year-on-year increase of 22.2%. This is the first time India Post has crossed the ₹4,000 crore mark in the first quarter of a financial year. The achievement reflects our continued modernization of postal infrastructure, business transformation, technology adoption and customer-centric service delivery, aligned with Hon’ble Prime Minister Shri Narendra Modi ji’s vision of a future-ready and self-reliant India. I congratulate every member of the postal family whose commitment has made this possible.

Extending digital financial inclusion further into rural India, this month the Department also launched Aadhaar-based e-KYC operations in Branch Post Offices nationwide. The initiative enables biometric authentication to convert existing Post Office Savings Bank (POSB) accounts into e-KYC-enabled accounts through the (Digital Rural Enterprise Application for Mobile (DREAM) application. It allows Aadhaar-authenticated deposits of up to Rs. 50,000 in Savings, Recurring Deposit, and Sukanya Samriddhi accounts, along with withdrawals of up to Rs. 20,000, all without paper forms. This makes banking faster, paperless, and accessible for citizens in our remotest geographies.

Financial access must also be matched by access to markets and opportunity. Following the partnership between the Department of Posts and Flipkart, the first parcel under the new last-mile delivery arrangement was successfully delivered in Kuha, Gujarat, by Postman Shri Malek Muntjirhusen. I congratulate Shri Muntjirhusen ji on this important milestone. It demonstrates how India’s most trusted postal network is becoming an essential partner in the country’s expanding digital economy, bringing the convenience of e-commerce to rural and remote households with the reliability citizens have long associated with India Post.

Beyond connecting citizens and enabling commerce, our nationwide presence is also strengthening policymaking. In a major step towards evidence-based governance, the Department of Posts and the Telecom Regulatory Authority of India (TRAI) signed a Memorandum of Understanding to conduct India’s largest village-level telecom network performance survey. During their routine delivery operations, our Gramin Dak Sevaks will use a specially developed Android-based application from TRAI to assess mobile network quality across more than 5.68 lakh villages in every State and Union Territory. The resulting field-level data will help identify connectivity gaps, strengthen telecom infrastructure and support informed policy decisions, reaffirming the Department’s growing role as a trusted partner in India’s digital transformation.

Finally, in keeping with our commitment to participative governance, the Department launched a Mascot Design Contest on the Innovate India MyGov platform, inviting citizens of all ages to create a visual identity and name that reflect India Post’s legacy and core values of innovation, reliability, and nationwide reach. This is an opportunity for every citizen to become a co-author of India Post’s evolving identity, and I look forward to the creativity it will inspire!

Taken together, July’s milestones reflect an India Post that is modernizing without losing the trust that has defined it for generations: reaching deeper into rural India, opening new pathways to opportunity and inviting citizens to shape its future. Guided by the spirit of Dak Sewa, Jan Sewa, we will keep India Post at the heart of India’s journey towards a Viksit Bharat.

Thank you.

Jai Hind!

Jyotiraditya M. Scindia

Minister of Communications and Minister of Development of North Eastern Region
Government of India