



Message from the Minister – Department of Posts

April 2026 Edition

Namaskar,

India's journey of transformation continues to gather momentum, driven by scale, speed and a renewed focus on service excellence. At the heart of this progress, the Department of Posts is steadily evolving into a modern, customer-centric and service-driven organisation, aligned with the vision of Hon'ble Prime Minister Shri Narendra Modi ji.

This month provided an important opportunity to reflect on our performance and chart the path ahead during the Annual Business Meet 2026–27, held in New Delhi with the participation of senior leadership from across all Postal Circles. I am pleased to share that the Department recorded a revenue of ₹15,296 crore in FY 2025–26, registering a robust 16% growth, a historic achievement that reflects both strong execution on the ground and growing trust among citizens and businesses alike. With 88% of the annual business target achieved, the performance across Circles has been both encouraging and indicative of the Department's expanding role in India's evolving economic landscape.

This growth has been driven by strong momentum in citizen-centric services, parcels, mail, and Postal Life Insurance. At the same time, core areas such as parcels, mail, and international operations must be further strengthened to fully unlock our potential. Going forward, the focus will be on efficiency, cost discipline, accountability, a stronger sales orientation, and better operational integration. It was also a matter of pride to recognise excellence across Circles, with Rajasthan Circle as the top performer.

Alongside operational progress, the Department continues to promote India's rich heritage. In this spirit, a special philatelic exhibition, "Ek Bharat, Shreshtha Bharat: Celebrating India's Unity & Democracy through Postage Stamps," was inaugurated at the Pradhanmantri Sangrahalaya. It showcased a remarkable collection of stamps featuring Presidents, Prime Ministers, and freedom fighters, reflecting India's democratic journey. Interactions with philatelists and collectors were especially encouraging. The MoU with the Sangrahalaya marks an important step in expanding such initiatives and deepening public engagement through philately.

Further reinforcing our commitment to honouring institutional legacy, a commemorative postage stamp was released to mark the Platinum Jubilee of the Postal Training Centre, Saharanpur. Established in 1951, the institution has played a pivotal role in capacity building and skill development within the Department, training thousands of personnel each year. Its contribution to strengthening capabilities in areas such as e-commerce logistics, digital operations and financial inclusion continues to be of immense significance as we prepare for the future.

These initiatives reflect a broader transformation underway that positions India Post not only as a trusted service provider, but also as a key enabler of growth across sectors such as e-commerce, logistics and financial services. As India moves towards its vision of becoming a global logistics powerhouse by 2030, the role of the Department of Posts and its workforce will be increasingly critical.

As we look ahead, our focus remains on building on this momentum, strengthening core capabilities, expanding high-growth verticals, and delivering reliable, technology-enabled services that meet the aspirations of a rapidly evolving nation. I am confident that with continued dedication and innovation, India Post will further deepen its role as a trusted partner in India's growth story.

Jai Hind!

With warm regards,
Jyotiraditya M. Scindia
Minister of Communications,
Government of India

