



Message from the Minister – Department of Posts

May 2026 Edition

Namaskar,

The Department of Posts continues to surge onward with renewed energy and purpose as we strengthen India's communication and logistics ecosystem through modernisation, innovation, and citizen-centric service delivery. Guided by the vision of Hon'ble Prime Minister Shri Narendra Modi ji for a Viksit Bharat 2047, India Post is steadily transforming into a future-ready institution while remaining deeply rooted in its legacy of trust and public service.

This month marked important milestones in our journey towards building modern postal infrastructure across the country. The renovated Nehru Place Post Office in New Delhi and the Andheri Railway Station Sub Post Office in Mumbai were dedicated to the public as part of our ongoing efforts to create contemporary, technology-enabled and citizen-friendly service spaces. These transformations represent the front-end of India Post's larger modernisation journey, aimed at making post offices more welcoming, efficient and intuitive spaces where citizens can seamlessly access a wide range of services. Beginning with these two post offices, this model of transformation will gradually expand across the country, reaffirming the enduring relevance of India Post in an evolving digital era.

At the same time, the Department is undertaking significant backend reforms through the introduction of new products, parcel reforms, and logistics modernisation initiatives aimed at strengthening operational efficiency and positioning India Post for long-term growth in an increasingly digital economy. As part of this transformation, the Department took an important step towards strengthening India's e-commerce logistics ecosystem through its partnership with Flipkart for last-mile parcel delivery services. Leveraging India Post's unparalleled reach and trusted delivery network, this collaboration will enhance logistics efficiency, expand access to digital commerce across urban, rural, and remote regions, and further reinforce the Department's evolving role as a key enabler of India's rapidly growing digital economy.

A particularly significant achievement during the month was to virtually inaugurate the 100th N-Gen Post Office at North-Eastern Hill University, Shillong which was also designed by the dynamic students. The virtual interaction also gave me a chance to engage with the university band after the inauguration and it is always refreshing to see our Amrit Peedhi brimming with youthful vigour. This milestone marking the 100th N-Gen Post Office reflects the Department's growing focus on innovation, inclusivity, and digital transformation, especially in the North-Eastern region. By expanding modern postal infrastructure in remote and aspirational areas, India Post continues to play a vital role in national integration and equitable development.

Alongside institutional progress, it remains equally important to celebrate the inspiring individuals who represent the spirit of service, determination, and resilience within the Department. During the month, I had the privilege of interacting with para athlete and Postal Assistant Ms. Pooja Ojha, whose achievements and perseverance continue to inspire countless young citizens. I also met Shri Yogendra Kushwah of the Madhya Pradesh Circle, whose dedication towards public service alongside his inspiring personal journey reflects the immense potential and aspirations of India's youth. Such stories reaffirm the strength and character of the India Post family.

These developments collectively reflect the broader transformation underway within the Department of Posts. Whether through modern infrastructure, digital integration, partnerships supporting economic growth, or recognition of inspiring individuals, our efforts remain focused on building a more responsive, accessible, and future-ready postal ecosystem for the nation.

As we continue this journey, our commitment remains unwavering towards delivering efficient, inclusive, and technology-driven services that meet the aspirations of a rapidly evolving India. With the dedication of our workforce and the trust of our citizens, I am confident that India Post will continue to strengthen its role as a trusted institution serving every corner of the country.

Jai Hind!

With warm regards,
Jyotiraditya M. Scindia
Minister of Communications,
Government of India

