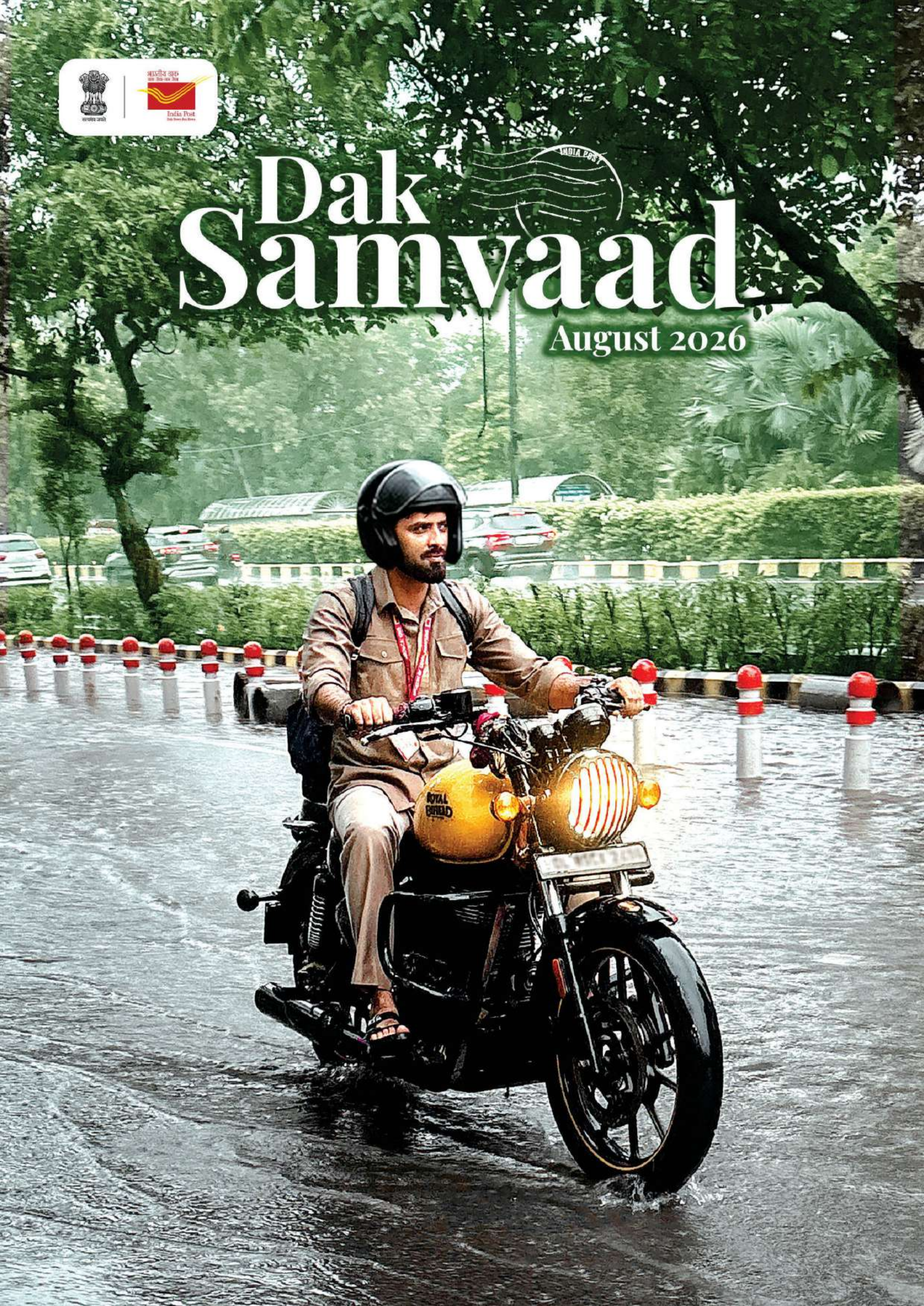


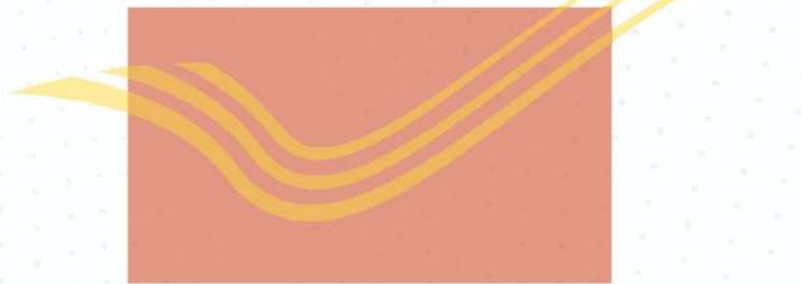


Dak Samvaad

August 2026



भारतीय डाक
डाक सेवा-जन सेवा



India Post
Dak Sewa-Jan Sewa

THE JOURNEY

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MESSAGE FROM HON'BLE MINISTER



संचार मंत्रालय
MINISTRY OF
COMMUNICATIONS



Message from the Minister – Department of Posts

July 2026 Edition

Namaskar,

"The soul of India lives in its villages, and the strength of its villages shapes the future of the nation." This conviction lies at the heart of India Post's public-service mission. The month of July has been another important chapter in that continuing journey, as we strengthened India's last-mile delivery network through initiatives that deepen financial inclusion, improve digital connectivity, expand rural logistics and reinforce citizen participation. Across these efforts, one purpose has remained constant: combining the unparalleled reach of more than 1.64 lakh Post Offices with the dedication of our Gramin Dak Sevaks to bring governance, opportunity and trust closer to every citizen.

This commitment to service is matched by growing institutional strength. I am delighted to share that India Post recorded its highest-ever first-quarter revenue of over ₹4,000 crore in FY 2026–27, an impressive year-on-year increase of 22.2%. This is the first time India Post has crossed the ₹4,000 crore mark in the first quarter of a financial year. The achievement reflects our continued modernization of postal infrastructure, business transformation, technology adoption and customer-centric service delivery, aligned with Hon'ble Prime Minister Shri Narendra Modi ji's vision of a future-ready and self-reliant India. I congratulate every member of the postal family whose commitment has made this possible.

Extending digital financial inclusion further into rural India, this month the Department also launched Aadhaar-based e-KYC operations in Branch Post Offices nationwide. The initiative enables biometric authentication to convert existing Post Office Savings Bank (POSB) accounts into e-KYC-enabled accounts through the (Digital Rural Enterprise Application for Mobile) (DREAM) application. It allows Aadhaar-authenticated deposits of up to Rs. 50,000 in Savings, Recurring Deposit, and Sukanya Samridhi accounts, along with withdrawals of up to Rs. 20,000, all without paper forms. This makes banking faster, paperless, and accessible for citizens in our remotest geographies.

Financial access must also be matched by access to markets and opportunity. Following the partnership between the Department of Posts and Flipkart, the first parcel under the new last-mile delivery arrangement was successfully delivered in Kuha, Gujarat, by Postman Shri Malek Muntjirhusen. I congratulate Shri Muntjirhusen ji on this important milestone. It demonstrates how India's most trusted postal network is becoming an essential partner in the country's expanding digital economy, bringing the convenience of e-commerce to rural and remote households with the reliability citizens have long associated with India Post.

Beyond connecting citizens and enabling commerce, our nationwide presence is also strengthening policymaking. In a major step towards evidence-based governance, the Department of Posts and the Telecom Regulatory Authority of India (TRAI) signed a Memorandum of Understanding to conduct India's largest village-level telecom network performance survey. During their routine delivery operations, our Gramin Dak Sevaks will use a specially developed Android-based application from TRAI to assess mobile network quality across more than 5.68 lakh villages in every State and Union Territory. The resulting field-level data will help identify connectivity gaps, strengthen telecom infrastructure and support informed policy decisions, reaffirming the Department's growing role as a trusted partner in India's digital transformation.

Finally, in keeping with our commitment to participative governance, the Department launched a Mascot Design Contest on the Innovate India MyGov platform, inviting citizens of all ages to create a visual identity and name that reflect India Post's legacy and core values of innovation, reliability, and nationwide reach. This is an opportunity for every citizen to become a co-author of India Post's evolving identity, and I look forward to the creativity it will inspire!

Taken together, July's milestones reflect an India Post that is modernizing without losing the trust that has defined it for generations: reaching deeper into rural India, opening new pathways to opportunity and inviting citizens to shape its future. Guided by the spirit of Dak Sewa, Jan Sewa, we will keep India Post at the heart of India's journey towards a Viksit Bharat.

Thank you.

Jai Hind!

Jyotiraditya M. Scindia

Minister of Communications and Minister of Development of North Eastern Region
Government of India

India Post Records Historic First Quarter Revenue of Over ₹4,000 Crore

Highest-ever Q1 revenue reflects India Post's continued business transformation under the vision of Prime Minister Shri Narendra Modi.



India Post achieved a significant milestone by recording its highest-ever first quarter revenue of ₹4,009 crore during the first quarter of FY 2026-27, registering an impressive 22 percent year-on-year growth. The achievement marks the first time the Department has crossed the ₹4,000 crore revenue mark in a single quarter, reflecting sustained growth driven by modernisation, business transformation and customer-centric service delivery.

The achievement was reviewed during the Quarterly Business Review Meeting held at Vigyan Bhawan, New Delhi, chaired by Shri Jyotiraditya M. Scindia, Hon'ble Minister of Communications and DoNER, in the presence of Dr. Chandra Sekhar Pemmasani, Hon'ble Minister of State for Communications. Congratulating the India Post family, Shri Scindia credited the dedication of postal employees across the country and reaffirmed the Government's vision of building a digitally empowered and future-ready postal network.

The review highlighted strong performance across all six business verticals, with Citizen Centric Services registering the highest growth of 86 percent, followed by Parcel (50 percent), Mails (42 percent), International Relations & Global Business (34 percent), PLI/RPLI (20 percent) and Post Office Savings Bank (10 percent).

Andhra Pradesh, Chhattisgarh and West Bengal emerged as the top-performing Postal Circles overall. The meeting also noted significant improvements in operational efficiency, including a sharp reduction in Branch Post Offices reporting nil business transactions and an improved Expenditure Coverage Ratio, reflecting stronger financial performance.

JAN SEWA CONNECT: Redefining the Modern Post Office



Dr. Chandra Sekhar Pemmasani, Hon'ble Minister of State for Communications and Rural Development, inaugurated the modernised Kothapeta and Chandramouli Nagar Sub-Post Offices in Guntur under the Jan Sewa Connect initiative. The renovated post offices have been designed as modern citizen service centres, offering integrated postal, banking, digital and logistics services in a customer-friendly environment.

Addressing the gathering, Dr. Chandra Sekhar Pemmasani said the Jan Sewa Connect initiative reflects India Post's ongoing transformation into a technology-driven, citizen-centric organisation focused on modern infrastructure, digital innovation and improved service delivery. Congratulating the Andhra Pradesh Postal Circle for emerging as the country's best-performing Postal Circle during the first quarter of FY 2026-27, he commended the dedication of postal employees, particularly Gramin Dak Sevaks and postmen, in strengthening last-mile connectivity and delivering quality services across the country.

REVIEWING PROGRESS, DRIVING PERFORMANCE



Dr. Chandra Sekhar Pemmasani, Hon'ble Minister of State for Communications, chaired the monthly operational and financial review meeting with the Postal Circles of Tamil Nadu, Karnataka, Kerala, Bihar, Assam and Chhattisgarh. The review focused on expanding banking services, strengthening field-level training, improving delivery timelines and ensuring prompt grievance redressal to enhance citizen service.

The Minister congratulated the Bihar and Assam Postal Circles for their outstanding operational performance and commended the Tamil Nadu Postal Circle for achieving 100 percent grievance redressal, reaffirming the Department's commitment to efficient, accountable and citizen-centric service delivery.

ADVANCING TECHNOLOGY-DRIVEN CITIZEN SERVICES



Dr. Chandra Sekhar Pemmasani, Hon'ble Minister of State for Communications, chaired a series of reviews focused on enhancing customer experience and accelerating the digital transformation of India Post. The discussions emphasised timely grievance redressal, greater accountability and continuous improvement in service quality, alongside initiatives to modernise banking, insurance, Aadhaar and Passport Seva services. The Minister also reviewed upcoming digital initiatives, including paperless & doorstep banking, real-time OTP-based delivery verification, smart addressing and enhanced data security. These initiatives aim to make last-mile services faster, safer and more convenient while empowering frontline employees with technology to deliver efficient, reliable and citizen-centric services across the country.

REVIEWING PROGRESS, PLANNING AHEAD

Karnataka Postal Circle conducted a series of strategic reviews to assess the first quarter performance and prepare for the next phase of business growth. Shri Harpreet Singh, Member (Operations), reviewed the Circle's performance with Ms. Swati Pandey, Chief Postmaster General, in the presence of Shri Adnan Ahmed, CGM, Parcel & CCS Directorate, and Shri L. K. Dash, DDG (IR & GB). The review placed special emphasis on strengthening Parcel Services and International Relations & Global Business. This was followed by the Divisional Heads' Conference, where the Chief Postmaster General outlined the Circle's roadmap for the second quarter, focusing on target achievement, stronger grassroots systems and enhanced citizen-centric service delivery.



Business Performance Reviews Across Circles



Ms. Smriti Sharan, Member (Customer Satisfaction), Postal Services Board, conducted a series of business review meetings with the Andhra Pradesh and West Bengal Postal Circles. Held in the presence of the respective Chief Postmasters General and senior Circle officers, the reviews focused on business performance across key verticals, achievement of targets, emerging market opportunities and preparation of market-driven business plans.

The meetings also emphasised collaboration, the sharing of best practices, revenue generation and operational efficiency, while outlining strategies to enhance business growth and strengthen citizen-centric service delivery across the Circles.

Annual Business Plan Meeting in Uttar Pradesh



Ms. Manisha Sinha, Member (Financial Services), Postal Services Board, chaired the Business review meeting for Uttar Pradesh Circle on 31st July 2026, in the presence of Shri Ajay Singh Chauhan, Chief Postmaster General, and senior officers of the Circle. The meeting reviewed the Circle's performance during the first quarter of FY 2026-27, with detailed discussions on key achievements, business growth, operational efficiency and strategic priorities for the remaining quarters of the financial year. The deliberations focused on identifying growth opportunities and formulating a roadmap to further improve business performance and citizen-centric service delivery across the Circle.

LEADERSHIP ON THE GROUND: Connecting with the Last Mile

Across the country, Chief Postmasters General continued to engage directly with field functionaries through visits to Branch Post Offices, Dak Chaupals, business review meetings and interactions with employees. During these visits, they reviewed business performance across all six business verticals, assessed operational efficiency and encouraged greater customer outreach, revenue generation and citizen-centric service delivery.

Interacting with Branch Postmasters, Gramin Dak Sevaks and postal employees, the leadership emphasised improving ECR, expanding business opportunities, adopting best practices and delivering quality services at the grassroots. The visits also provided an opportunity to understand local challenges, recognise outstanding performance and reinforce the Department's commitment to continuous improvement and last-mile connectivity.



Shri Sanjeev Ranjan, Chief Postmaster General, Jharkhand Circle, interacting with Branch Postmasters during his field visit.



Ms. Swati Pandey, Chief Postmaster General, Karnataka Circle, interacting with postal staff.



Shri Ajay Singh Chauhan, Chief Postmaster General, Uttar Pradesh Circle, reviewing the performance of Branch Post Offices.



Shri Nirmaljit Singh, Chief Postmaster General, Odisha Circle, reviewing the performance of Branch Post Offices.



Col. Akhilesh Kumar Pandey, Chief Postmaster General, Delhi Circle, interacting with residents during a Dak Chaupal event.

India Post and Flipkart Strengthen Last-Mile Delivery



India Post and Flipkart have partnered to strengthen last-mile delivery by combining the trusted reach of the postal network with the convenience of e-commerce. The partnership was marked by the successful delivery of the first Flipkart parcel by Shri Malek Muntjirhusen, Postman, in Kuha, Gujarat, marking the beginning of a service that brings reliable deliveries closer to every doorstep. The collaboration reinforces India Post's growing role in enabling seamless e-commerce deliveries across the country.

Passport Seva Kendra Inaugurated at Tavanur



The Post Office Passport Seva Kendra (POPSK) at Tavanur, Kerala, was inaugurated on 8th July 2026 by Shri Suresh Gopi, Hon'ble Union Minister of State for Petroleum, Natural Gas and Tourism. This was established under the Ministry of External Affairs' initiative to set up one POPSK in every Lok Sabha constituency. The new facility is the 455th Passport Seva Kendra in the country. The inauguration was attended by public representatives, senior officials of the Department of Posts and the Ministry of External Affairs, and other dignitaries. The new centre is expected to improve access to passport services and enhance citizen convenience by bringing efficient, transparent and accessible service delivery closer to the people of the region.

CONNECTING INDIA TOGETHER

India Post - TRAI Partnership



The Department of Posts and the Telecom Regulatory Authority of India (TRAI) signed a Memorandum of Understanding (MoU) to conduct one of the country's largest village-level surveys on mobile network performance. The survey will assess the quality of services provided by major telecom operators across 5.68 lakh villages. The MoU was signed by Ms. Manisha Bansal Badal, General Manager (CCS & RB), Department of Posts, and Shri S. M. K. Chandra, Joint Advisor, TRAI, in New Delhi. Leveraging the Department's extensive rural network of over 1.4 lakh Branch Post Offices and 2.7 lakh Gramin Dak Sevaks, the initiative will generate valuable field-level data to support improvements in mobile connectivity across the country.

BRIDGING HEALTH & ACCESS

MoU signed for Ayushman Bharat e-KYC



West Bengal Circle signed a Memorandum of Understanding (MoU) with the State Health Agency, Government of West Bengal, to support e-KYC verification under the Ayushman Bharat Pradhan Mantri Jan Arogya Yojana (AB PM-JAY). The MoU was exchanged between Shri S.K. Dwivedi, IAS, Chief Executive Officer, State Health Agency, and Shri Riju Ganguly, Postmaster General, Mails & BD, West Bengal Circle.

The partnership leverages India Post's extensive last-mile network to facilitate secure, seamless and inclusive health service delivery, further reinforcing the Department's role in supporting citizen-centric government initiatives.

India Post Partners with MGL for Smart Utility Services



India Post, Mumbai Region, signed a Memorandum of Understanding (MoU) with Mahanagar Gas Limited (MGL) on 7th July 2026 to provide technology-enabled domestic gas meter reading services across Mumbai. The partnership leverages India Post's trusted last-mile network to deliver accurate, photograph-verified meter readings, benefiting over 20 lakh MGL customers. The MoU was signed by Ms. Kaiya Arora, Postmaster General, Mumbai Region, and Shri Krishnan Selvapandian, Vice President, MGL, in the presence of Shri Amitabh Singh, Chief Postmaster General, Maharashtra Circle. The collaboration marks another step in expanding India Post's portfolio of innovative, technology-driven and citizen-centric services.

International Training Programme for Bhutan Post Concludes



The first International Training Programme for 18 officials of Bhutan Post concluded successfully at the Postal Training Centre (PTC), Guwahati, marking another milestone in the longstanding partnership between India Post and Bhutan Post. During the two-week programme, participants gained insights into best practices in logistics, digital transformation, financial services and customer-centric postal operations. The initiative reaffirmed India Post's commitment to international knowledge sharing and capacity building, while further strengthening regional cooperation in the postal sector.

POSTAL HEROES

Juhi Dewangan



Scan this QR Code
to watch the video

The India Post contingent delivered an impressive performance at the YONEX-SUNRISE All India Inter-Institutional Badminton Tournament 2026, held in Raipur, Chhattisgarh, securing bronze medals in both the Men's and Women's Team events. The achievement reflects the discipline, dedication and sporting excellence of India Post employees, who continue to bring laurels to the Department beyond their professional responsibilities. Among the inspiring faces behind this success is Juhi Dewangan, a Postal Assistant from Bhilai, whose journey from local badminton courts to the international stage is a testament to perseverance and determination. Balancing her responsibilities at India Post with competitive sport, Juhi's story embodies the resilience, commitment and spirit of excellence that define the Department's workforce.

Deepak Punia



Balancing his responsibilities as a Postal Assistant with the honour of representing the nation, Deepak Punia has emerged as an inspiring role model both on and off the field. As the Vice-Captain of the Indian Rugby Sevens Team, he exemplifies discipline, resilience and unwavering commitment to excellence. In a special feature, Deepak shares his journey from rigorous training to wearing the Indian jersey, highlighting the values of teamwork, perseverance and dedication that have shaped his success. His story reflects the spirit of India Post employees, who continue to serve the nation with distinction in every arena.



Scan this QR Code
to watch the video

BUILDING A FUTURE-READY INDIA POST

The Department of Posts has embarked on a comprehensive transformation programme to modernise its operations, enhance service delivery and build a future-ready India Post. Supported by Kearney, a global management consulting firm, the initiative aims to transform the Department into a more agile, digitally enabled and customer-centric organisation by strengthening its people, processes and technology.

Built around key strategic pillars including Financial Services, Postal Life Insurance (PLI), Rural Postal Life Insurance (RPLI), Citizen-Centric Services, Technology and Capability & Customer Satisfaction, the programme will also modernise core organisational functions such as operations, human resources, finance and information technology. Together, these initiatives will create a stronger foundation for sustainable growth and operational excellence across the Department.

At the heart of the transformation is a commitment to delivering customer-friendly, responsive and digitally enabled services. By redesigning processes, strengthening coordination across business verticals and leveraging digital technologies, the Department aims to make postal, financial, insurance and citizen-centric services more accessible, while ensuring faster response to customer requirements and greater consistency in service delivery across the organisation.

The transformation will be implemented in phases, with selected Postal Circles serving as early adopters before successful practices are scaled across the country. Employees across Circles and field formations will play a pivotal role by embracing new ways of working, sharing experiences, adopting improved practices and supporting implementation. Their collective efforts will help shape a modern, efficient and future-ready India Post capable of meeting the evolving expectations of citizens and businesses.

Describing the programme as a significant turning point, the Secretary (Posts) said, "Department of Posts is entrusted with an onerous responsibility as a national institution with deep reach and enduring public trust. This transformation programme is an important step towards strengthening our capabilities, enhancing ease of doing business, and ensuring that we continue to effectively support the Government's vision of a Viksit Bharat through inclusive, technology-driven and citizen-centric service delivery."

The Director General, Postal Services, emphasised that "The success of this initiative will depend on coordinated efforts across headquarters, circles, and field formations. Through this programme, we aim to modernize systems and processes while preserving the core values that define India Post's service to the nation."



HOW YOU MAKE A DIFFERENCE

Your participation will shape a stronger, future-ready India Post



India Post Launches Mascot Design Contest



The Department of Posts has launched the India Post Mascot Design Contest on the Innovate India MyGov platform, inviting citizens to create the official mascot of India Post. Open from 15th July to 15th August 2026, the contest encourages artists, designers, students and creative enthusiasts to design a mascot that reflects the values of trust, service, inclusivity and digital innovation.

The winning mascot will become the official brand ambassador of India Post and feature across its communication and outreach initiatives. Cash prizes worth ₹2 lakh have been announced for the best mascot designs and names, encouraging creative participation from across the country.

Workshop on Hindi E-Tools and AI in Administration



The Department of Posts organised a workshop at Dak Bhawan, New Delhi, for Section Officers on the Role and Application of Hindi E-Tools and Artificial Intelligence (AI) in Administrative Functions. The workshop focused on promoting the effective use of Hindi in official work while enhancing efficiency, transparency and productivity through modern digital tools and AI-based applications. Participants also received practical exposure to various Hindi e-tools and AI technologies to support day-to-day administrative functions.

SPECIAL FEATURES

India Post Supports Devotees during Rath Yatra



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to watch the video

On the occasion of the Rath Yatra of Lord Jagannath in Puri, India Post continues its longstanding tradition of serving devotees through a range of dedicated postal and financial services. From delivering Mahaprasad to devotees across India and abroad to facilitating the transmission of money orders to the temple administration, the Department remains a trusted link between faith and service. Special service counters have also been set up to provide Aadhaar-enabled banking, Post Office Savings Bank, India Post Payments Bank, DakPay QR, parcel booking and other postal services, ensuring a seamless experience for devotees during the annual festival.

International Parcel Booking Made Easier



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to watch the video

Sending parcels abroad is now more convenient with India Post's International Tracked Packet Service (ITPS). Customers can book international parcels directly from their nearest Branch Post Office or through the Dak Sewa App, with the added convenience of doorstep pickup. Whether sending gifts, important documents or business consignments overseas, the enhanced service offers a secure, reliable and digitally enabled shipping experience, making international parcel booking simpler than ever.

MONSOON MAIL

Service Beyond the Storm



 **Ottapalam, Kerala**



 **Bastar, Chhattisgarh**

Come rain or shine, the commitment of India Post never wavers. Braving heavy monsoon showers and challenging conditions, postmen and postwomen across the country continue to deliver letters, parcels and essential services with unwavering dedication.

DIGITAL DETOX: Bringing Back the Joy of Handwritten Letters



India Post's Digital Detox campaign continued to inspire people across the country to pause, unplug and rediscover the timeless charm of handwritten letters. The initiative reached diverse locations including Baramulla (Jammu & Kashmir), Bharat Canteen (Nagpur), Bhartiya Mall (Bengaluru), Panache Café (Kharghar), N-Gen Post Office at NIT Jamshedpur, Amul Cafeteria, Punjab Agriculture, University Ludhiana in Punjab circle where visitors of all ages came together to exchange screens for postcards. Each location witnessed heartfelt moments as participants penned messages of love, gratitude, friendship and remembrance to their loved ones. Beyond promoting letter writing, the campaign encouraged mindful use of technology and reminded people that meaningful conversations often begin with a handwritten note. By transforming public spaces into places of reflection and connection, India Post reaffirmed its commitment to preserving the enduring tradition of handwritten correspondence in an increasingly digital world.

COMMEMORATIVE POSTAGE STAMP

Special Cover Celebrates 50 Years of Maaza



To commemorate 50 years of Maaza, Delhi Postal Circle released a Special Cover on 22nd July 2026 during the National Mango Day celebrations at Bikaner House, New Delhi. The Special Cover was released by Shri Chirag Paswan, Hon'ble Union Minister of Food Processing Industries, and Col. Akhilesh Kumar Pandey, Chief Postmaster General, Delhi Circle, in the presence of senior leadership from Coca-Cola India.

The Special Cover celebrates Maaza's five-decade journey as one of India's most iconic mango beverages, highlighting its enduring association with the country's rich mango heritage.

Customized My Stamp Celebrates JNTUA's 80-Year Legacy



India Post commemorated the 80-year legacy of JNTUA College of Engineering, Anantapur, with the release of a Customized My Stamp. The first album was presented by Dr. Vennam Upender, Postmaster General, Kurnool Region, to Dr. G. Satheesh Reddy, eminent defence and aerospace scientist and distinguished alumnus of the institution, in the presence of Prof. H. Sudarsana Rao, Vice Chancellor, JNTUA, and other dignitaries. The special stamp celebrates the institution's rich heritage and its contribution to engineering education in India.

Courtesy Visit to the Governor of Maharashtra



Shri Ramchandra Kisan Jayabhaye, Chief Postmaster General, Maharashtra Circle, paid a courtesy visit to Shri Jishnu Dev Verma, Hon'ble Governor of Maharashtra, at Lok Bhavan, Mumbai. During the meeting, he presented a VIP album featuring the Customized My Stamp issued to commemorate the 750th Birth Anniversary of Sant Dnyaneshwar Maharaj, along with albums of the Miniature Sheets on Lord Buddha's 2550th Mahaparinirvana and Mahatma Gandhi. Senior officers of Maharashtra Circle were also present.

Special Cover Celebrates 25 Years of Lagaan



To commemorate the 25th anniversary of Lagaan, Shri Amitabh Singh, Chief Postmaster General, Maharashtra Circle, released a Special Cover in Mumbai on 30th June 2026. The first album was presented to Shri Aamir Khan, lead actor of the iconic film, in the presence of Shri Ashutosh Gowariker, director and writer of Lagaan, and other distinguished dignitaries. The special cover pays tribute to one of Indian cinema's most celebrated classics through the enduring legacy of philately.

Special Cover Marks 25 Years of Dr. Batra's Healthcare



To commemorate the 25th anniversary of Dr. Batra's Healthcare, Shri Amitabh Singh, Chief Postmaster General, Maharashtra Circle, released a Special Cover and Special Cancellation at Mumbai GPO on 1st July 2026. He presented the first album to Padma Shri Dr. Mukesh Batra, Founder of Dr. Batra's Healthcare, in recognition of the institution's contribution to healthcare. The event was attended by cine artist Smt. Madhoo Shah and other distinguished guests.

Philately Celebrates the Spirit of Rath Yatra



To commemorate Odisha's iconic Rath Yatra, the Odisha Postal Circle released a commemorative Picture Postcard at the Philatelic Bureau, Bhubaneswar GPO, celebrating the cultural and spiritual significance of the world-famous festival. The celebrations continued with the release of a Picture Postcard featuring a Golden Cancellation on the sacred occasion of Suna Besha, showcasing the enduring bond between philately and Odisha's vibrant cultural traditions.

Special Cover Honours Rath Artisans



Recognising the remarkable craftsmanship behind the annual Rath Yatra, Bhubaneswar Postal Division released a Special Cover commemorating the Dalmia Bharat Cement Expert Rath Shilpkar Samman. The special cover celebrates the invaluable contribution of Rath artisans and highlights India's rich cultural heritage through the enduring medium of philately.

HIGHLIGHTS

Transforming Citizen Services: N-Gen Post Office Inaugurated



India Post inaugurated a Next Generation (N-Gen) Post Office at Government Medical College, Satna, offering a modern blend of postal, banking and digital services in a contemporary, customer-friendly environment. The Next-Generation Post Office was formally inaugurated by Mr. Vineet Mathur, Chief Postmaster General, Madhya Pradesh Circle, along with Dr. S. P. Garg, Dean, Government Medical College, Satna. Designed to meet the evolving expectations of citizens, the N-Gen Post Office reflects the Department's commitment to creating smarter, technology-enabled service centres.

Celebrating Telugu Through Handwritten Letters



India Post participated in the Andhra Pradesh Telugu Mahotsavam 2026 at the historic Undavalli Caves, where its "A Letter from the Heart" initiative encouraged visitors to celebrate the Telugu language through the timeless tradition of handwritten letters. The programme brought together dignitaries, students and members of the public, highlighting the enduring power of letters in preserving language, culture and emotional connections.

Andhra Pradesh Circle Recognised for Rajbhasha Excellence

The Andhra Pradesh Postal Circle received two prestigious recognitions for its exemplary implementation and promotion of Official Language. The Office of the Chief Postmaster General, Andhra Pradesh Circle, Vijayawada, was conferred the 'Best Office' Award by the Town Official Language Implementation Committee (TOLIC), Vijayawada, while the Office of the Postmaster General, Visakhapatnam Region, received the Rajbhasha Appreciation Shield (प्रोत्साहन पुरस्कार सहित प्रशंसा पत्र) for the year 2025. The honours recognise the Circle's sustained commitment to promoting the effective use of Hindi in official work, reflecting its continued efforts towards excellence in Rajbhasha implementation.



Recognising Excellence in Parvatipuram Division



At the Review-cum-Divisional Excellence Awards held in Bobbili, Shri V. S. Jayasankar, Postmaster General, Visakhapatnam Region, felicitated the outstanding performers of Parvatipuram Division for 2025-26. He encouraged employees to strive for excellence and achieve targets across all six business verticals, reaffirming India Post's commitment to quality service and organisational excellence.

Integrated Delivery Centre Inaugurated in Srinagar



Col. Sagar Hanuman Singh, Chief Postmaster General, J&K Circle, inaugurated the Integrated Delivery Centre (IDC) at Sanatnagar Post Office, Srinagar, on 13th July 2026. The new facility is expected to strengthen delivery operations by improving efficiency, streamlining mail processing and enhancing customer service across the region.

Philately Passport Receives Enthusiastic Response



Launch of latest version of the Philately Passport by the Karnataka Postal Circle, received an overwhelming response following its launch on 11th July 2026, with philately enthusiasts queuing up from as early as 5:00 AM to secure this unique collector's keepsake. The initiative reflects the growing interest in philately and the enduring appeal of preserving travel memories through commemorative stamps and special cancellations.

Designed as a companion for philatelists and travellers alike, the Philately Passport enables collectors to document their journeys through Permanent Pictorial Cancellations from iconic destinations, blending the spirit of travel with the timeless tradition of stamp collecting and celebrating India's rich cultural and postal heritage.

Promoting Export Opportunities Through India Post



India Post continued its outreach to the export community through a series of programmes aimed at showcasing its international logistics capabilities. At the Reverse Buyer Seller Meet held in Nagpur, Dr. Sudhir G. Jakhere, Director Postal Services, Nagpur Region, highlighted how India Post's international services are enabling MSMEs, entrepreneurs and exporters to access global markets with reliable and cost-effective logistics solutions.

A similar message was reinforced at a seminar on "Commercial Exports through the Postal Channel", organised by the World Trade Center Mumbai, where Dr. Sudhir G. Jakhere and Shri Vipul Mandlesha, Head of the Export Promotion Team, explained the end-to-end export process and the advantages of leveraging India Post's extensive international network. The programmes reaffirmed the Department's commitment to supporting Indian businesses in expanding their global footprint through efficient, affordable and trusted export solutions.

Enhancing Mail Connectivity in West Bengal



West Bengal Postal Circle inaugurated the Intra Circle Road Transport Network connecting Berhampore RMS, Malda RMS and IPH Fulbari, improving the speed, reliability and efficiency of mail transmission across the region. The service was virtually inaugurated by Shri Ashok Kumar, Chief Postmaster General, West Bengal Circle, in the presence of senior officers of the Circle. The initiative marks another important milestone in improving logistics operations and ensuring faster movement of mail and parcels across West Bengal.

India Post Showcases Services at Travel Fair



India Post participated in the "Tourist Spot 2026" travel fair, organised by Anandabazar Patrika at West Bengal from 17th to 19th July 2026, offering visitors a unique blend of travel and philately. The stall showcased services including Aadhaar updation, My Stamp, rare philatelic collections, and information on Postal Life Insurance (PLI/RPLI), highlighting India Post's diverse portfolio of citizen-centric and heritage services.

Exporters Meet: Promoting Global Business Opportunities

Bikaner Division Rajasthan Circle organised Exporters Meet 2026 on 17th July 2026, bringing together exporters, MSMEs, artisans and entrepreneurs to showcase India Post's international logistics solutions. The programme highlighted services such as International Speed Post (EMS), International Tracked Packet Service (ITPS) and International Parcel, while creating awareness about international shipping, customs procedures, tracking facilities and export documentation. The interactive meet provided a valuable platform for engaging with the export community and reaffirmed India Post's commitment to enabling Indian businesses to expand their reach in global markets.



Dak Chaupals Bring Postal Services Closer to Communities



Delhi Circle organised Dak Chaupals at Bhati Village and Bhiran Panna Ladpur Village in New Delhi, bringing postal and financial services closer to the community. The programmes were graced by Col. Akhilesh Kumar Pandey, Chief Postmaster General, Delhi Circle, who encouraged residents to make greater use of India Post's citizen-centric services.

The events witnessed enthusiastic participation from local residents, who availed services including Postal Savings, Postal Life Insurance, Aadhaar and other postal services. The Dak Chaupals also served as an effective platform to raise awareness, promote financial inclusion and enhance access to doorstep government services.

Sports & Welfare Board Reviews Future Roadmap



The Uttar Pradesh Postal Sports & Welfare Board met under the chairmanship of Shri Ajay Singh Chauhan, Chief Postmaster General, Uttar Pradesh Circle, to review sports and employee welfare initiatives. Senior officers discussed the roadmap for upcoming sporting events and measures to promote a healthy, inclusive and employee-centric workplace across the Circle.

Inspiring Young Philatelists



Odisha Postal Circle organised a Philatelic Workshop and Quiz Competition at PM SHRI Kendriya Vidyalaya No. 3, Bhubaneswar, introducing students to the fascinating world of philately. The programme also witnessed the inauguration of a Philately Club and a Philatelic Deposit Account (PDA), encouraging young learners to explore stamp collecting and India's rich postal heritage.



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