

**Minutes of Third Meeting of Consultancy Evaluation Committee (CEC) for evaluation of EoI for selection of "System Integrator for Post Office Savings Bank (POSB) under IT Modernization Project -DoP IT 2.0", held on 03.10.2025.**

The third meeting of the CEC was held on 03.10.2025 at 1500 hrs in the K.R. Murthy Room, Dak Bhawan, under the chairmanship of Sh. Vineet Mathur, Chief Postmaster General Madhya Pradesh Circle, for the evaluation of the proposals received in response to the Expression of Interest (EoI) floated on 15.07.2025 by the FS Division.

2. The following members of CEC attended the meeting on 03.10.2025:

S. No.	Name of the Member	Designation
1.	Dr. Sachin Mittal	Secretary PSB – Member
2.	Ms. Sharon Shefali Gupta	DDG (B&A) - Finance Member
3.	Sh. Bishan Singh	Director, FS-PMU - Member Convenor
4.	Sh. Puneet Bijaraniya	Director (PMU-II) - Member

2.1 Sh. Ramchandra Kisan Jayabhaye, GM(O), PLI Directorate was on leave and out of station. Therefore, he could not attend the meeting but was briefed separately.

2.2 Following members of the Secretariat to CEC, were also present:

- i. Sh. Nikhil Jain, ADG, FS-PMU
- ii. Sh. Naveen Bisht, AAO (PA Accounts), PA Wing
- iii. Ms. Ruchika, PA, FS PMU
- iv. Sh. Piyush Ahuja, Senior Consultant, PwC

3. The Committee in its last meeting held on 22.09.2025 had scrutinized the proposals received from the following 5 (Five) bidders:

- i) M/s Infosys Limited
- ii) M/s Network People Services Technologies Limited
- iii) M/s Wipro Limited
- iv) M/s IBM India Pvt Ltd
- v) M/s Kyndryl Solutions Private Limited

3.1 Based on the examination of the documents submitted by the bidders, the CEC was of the opinion that the bid submitted by M/s Infosys was in order and in the required format as per the EoI. The Committee recommended accepting the bid of M/s Infosys

Limited for qualification at Eolstage. On the other hand, the bid of M/s Network People Services Technologies Limited did not meet key eligibility criteria related to turnover and profitability, project Experience and size as well as manpower strength, therefore CEC recommended rejecting the bid of M/s Network People Services Technologies Limited. As regards to the remaining three bidders, namely M/s IBM India Pvt. Ltd., M/s Wipro Ltd., and M/s Kyndryl Solutions Pvt. Ltd., the Committee observed certain deficiencies and shortfall in their bid submissions and recommended seeking the requisite shortfall documents and clarifications within five (05) working days for further evaluation.

4. The Committee was informed that as recommended by the Committee during the 2nd CEC meeting held on 22.09.2025, FS Division had sought clarifications/documents from 3 bidders namely **M/s Wipro Limited, M/s IBM India Pvt Ltd and M/s Kyndryl Solutions Private Limited** as per Annexure II (to the MoM dated 22.09.2025), with the approval of competent authority. The bidders were requested to furnish the clarifications/documents in 5 working days i.e. by 1700 hrs on 01.10.2025.

5. During the meeting held on 03.10.2025, Member Convener CEC placed the clarifications/documents received from the bidders by FS Division, before the Committee. He further informed the Committee that the clarifications/documents had been received within the prescribed time.

6. The Committee then proceeded to examine the proposals and clarifications/documents received from the concerned bidders vis-à-vis the Eol terms & conditions.

6.1 The CEC deliberated on all the clarifications/documents submitted by the bidders. After thorough examination, the Committee noted that both M/s IBM India Pvt Ltd and M/s Wipro Limited have fulfilled all the required criteria as per EOI. Accordingly, CEC recommended accepting M/s IBM India Pvt Ltd and M/s Wipro Limited bids for qualification at Eol stage

6.2 On evaluation of the bid documents submitted by **M/s Kyndryl Solutions Private Limited**, certain deficiencies were observed by the CEC which are as under: -

Sr. No.	Criteria	Remarks
1	<b>P&amp;L Statement / Net Profitability Minimum average annual turnover of at least Rs. 1000 Crores, at least 500 of which should be from Software Development and Maintenance, IT Infrastructure maintenance activities, for the last 3 financial years (i.e. 2021-22, 2022-23 and</b>	The bidder has provided the following clarification: The company was incorporated in January 2021, and as per NCLT provisions, Kyndryl Board declared 1st September 2021 as the Effective Date of operations, resulting in seven months of effective operations during FY 2021-22. The losses reported for that year were

	<p>2023-24). The Bidder should be profitable for the last three financial years (i.e. 2021-22, 2022-23 and 2023-24). Note: Data Center Facility related details shall be excluded</p>	<p>attributed to one-off events linked to the demerger from IBM. The bidder has therefore requested the Department to treat FY 2021-22 as an exception and to consider the financials of FY 2024-25 instead, noting that the company has been profitable throughout its existence except for FY 2021-22.</p> <p><b>Committee's observations</b>          Since the Department had stipulated net profitability in each of the years FY 2021-22, 2022-23, and 2023-24, the bidder is not in compliance with this criterion.</p>
<p>2.</p>	<p><b>Project Experience</b>          The Bidder should have relevant experience in the following areas during the last five (5) years as on the date of EoI submission:          Successful execution of software development / implementation / maintenance projects related to Core Banking Services and allied products for banks, financial institutions, or other entities in the BFSI domain, in India or globally. The above projects should either:          Have been declared "Go-Live" by the respective Client; or have completed at least fifty percent (50%) of the total project value, as evidenced by a Phase Completion Certificate or an appropriate Work Order/Client Certification. The project/s mentioned above should meet the following criteria –</p> <p>i. 1 project of similar nature of Contract value not less than the amount equal to INR 250 Cr</p> <p>OR</p>	<p>The bidder has requested that, in O&amp;M projects, Go-Live status is considered as the successful transition of operations from the incumbent vendor to the new vendor. In the cited Canara Bank project, the CBS application was already live at the time of bidder's engagement.</p> <p><b>Committee's observations:</b> The transition activity constituted approximately 3 months of the 7 years of O&amp;M engagement and the supporting documents submitted by the bidder do not establish that 50% of the total project value has been completed.</p>

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	<p>OR</p> <p>ii. Two projects of similar nature of Contract value not less than the amount equal to INR 190 Cr each</p> <p>OR</p> <p>iii. Three projects of similar nature of Contract value not less than the amount equal to INR 130 Cr each</p>	
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6.3 In light of the above observations, the CEC concluded that **M/s Kyndryl Solutions Private Limited** does not meet the pre-qualification criteria as laid out in section 7 of the EOI. Hence, it is recommended to reject its bid.

7. Based on the evaluation as reflected in the minutes and its annexures as below, the Committee concludes that the following **3 (Three) bidders** out of the 5 participating bidders, meet the eligibility criteria as laid down in the Eoi:

S.No.	Name of Bidder	Annexure
1	M/s Infosys Limited	Annexure A
2	M/s Wipro Limited	Annexure B
3	M/s IBM India Pvt Ltd	Annexure C

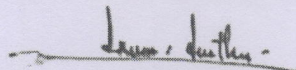
8. The Committee recommends to reject the bid of 2 (two) bidders as they do not meet the eligibility criteria laid out in the Eoi, based on the evaluation as below:

S.No.	Name of Bidder	Annexure
1	M/s Network People Services Technologies Limited	Annexure D
2	M/s Kyndryl Solutions Private Limited	Annexure E

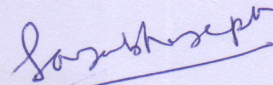
*Handwritten signatures and initials:*  
 - Top left: *Shankar*  
 - Middle left: *Bannu*  
 - Top center: *San*  
 - Middle right: *hu*  
 - Far right: *Shil*  
 - Bottom right: *Shil*

9. The Committee further recommends that the Request for Proposal for selection of System Integrator for **Post Office Savings Bank (POSB) under IT Modernization Project -DoP IT 2.0** may be issued to the three bidders mentioned in para 7 of the minutes above.

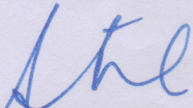
The meeting ended with a vote of thanks to the chair.



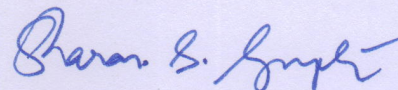
Sh. Vineet Mathur,  
Chief Postmaster General,  
Madhya Pradesh Circle  
and Chairman



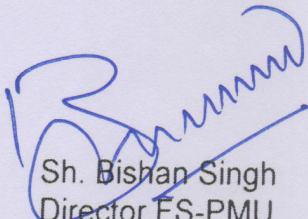
Sh. Ramchandra Kisan Jayabhaye,  
GM (Operations),  
PLI Directorate and Member.



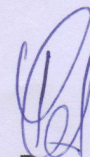
Dr. Sachin Mittal,  
Secretary PSB  
And Member



Ms. Sharon Shefali Gupta,  
DDG (B & A)-  
and Finance Member.



Sh. Bishan Singh  
Director FS-PMU  
And Member Convenor



Sh. Puneet Bijaraniya  
Director PMU-II  
and Member

**Annexure A - M/s Infosys Limited**

Sr. No.	Criteria/Annexure	Description	Documentary Evidence	Submission Status	Compliance	Remarks
				Yes/No	Yes/Partial/No	Comments (if any)
1	<b>Bid Submission Checklist</b>	Annexure as per format	Form A.1	Yes  1. DocumentsinSupportEligibilityCriteria.pdf  Pg 10-11	Yes	
2	<b>Eligibility Criteria Covering Letter</b>	Annexure as per format	Form A.2	Yes  1. DocumentsinSupportEligibilityCriteria.pdf  Pg 12-13	Yes	
3	<b>Non-Disclosure Agreement</b>	Bidder should sign & submit NonDisclosure Agreement as provided in the EoI	Form A.3	Yes  1. DocumentsinSupportEligibilityCriteria.pdf  Pg 103-106	Yes	
4	<b>Pre-Contract Integrity Pact</b>	Bidder should submit a Pre-contract integrity pact as provided in the EoI	Form A.4	Yes  1. DocumentsinSupportEligibilityCriteria.pdf  Pg 107-113	Yes	
5	<b>Certificate of Incorporation</b>	The Bidder should be registered under Companies Act, 1956/ 2013 or as amended or a Limited Liability Partnership /Partnership firm under Partnership Act 1932.	Copy of Certification of Incorporation/ Registration Certificate	Yes  1. DocumentsinSupportEligibilityCriteria.pdf  Pg 14-17	Yes	

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	<b>GST Registration</b>	The Bidder should be registered with the GST authority.	Copy of GST Registration Certificate	Yes 1. DocumentsinSupportEligibilityCriteria.pdf Pg 18	Yes	
	<b>PAN Card Registration Certificate</b>	PAN card of the Bidder	Copy of PAN Card	Yes 1. DocumentsinSupportEligibilityCriteria.pdf Pg 21	Yes	
	<b>ESI/EPF/Labor License</b>	The Bidder should be registered under ESI/ EPF/ having valid Labor License.	Copy of Valid Certificates of ESI/ EPF Registration/ Labor License with the concerned organization/ authority	Yes 1. DocumentsinSupportEligibilityCriteria.pdf Pg 22-28	Yes	
	<b>Years of Operation</b>	The Bidder should have completed at least 5 years of Operations in India as on bid submission date.	Copy of Purchase Orders/LoI showing at least 5 years of operations OR Certificate from the Statutory Auditor /Authorized signatory	Yes 1. DocumentsinSupportEligibilityCriteria.pdf Pg 29	Yes	
6	<b>Turnover and Profitability</b>	Minimum average annual turnover of at least Rs. 1000 Crores, at least 500 of which should be from Software Development and Maintenance, IT Infrastructure maintenance activities, for the last 3 financial years (i.e. 2021-22, 2022-23 and 2023-24).  The Bidder should be profitable for the last three financial years (i.e. 2021-22, 2022-23 and 2023-24).  Note: Data Center Facility related details shall be excluded.	Audited financial statements (copy of consolidated balance sheets and consolidated Profit and Loss Statement) for the last 3 financial years (i.e. 2021-22, 2022-23 and 2023-24) clearly indicating that the Turnover is from Software Development and Maintenance, IT Infrastructure maintenance activities certified by the Statutory Auditor/Chartered Accountant/Company Secretary of the entity on turnover details for the last 3 financial years (i.e. 2021-22, 2022-23 and 2023-24) clearly indicating that the Turnover is from Software Development and Maintenance, IT Infrastructure maintenance activities. (As per Form A.5)  Certificate from the Statutory Auditor indicating year wise profit for the last three financial years (i.e. 2021-22, 2022- 23 and 2023-24) (As per Form A.5)	Yes 1. DocumentsinSupportEligibilityCriteria.pdf Pg 30-55  Yes 1. DocumentsinSupportEligibilityCriteria Pg No 54-55	Yes	

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7	Net Worth Certificate	The Bidder should have positive networth in each of the last three financial years (i.e. 2021-22, 2022-23 and 2023-24)	Certificate from Bidder's Statutory Auditor providing net-worth details (As per Form A.5)	Yes  1. Documents in Support of Eligibility Criteria  Pg No 54-55	Yes	
8	Past Experience in the form of Project Citation / Case Studies	The Bidder should have relevant experience in the following areas during the last five (5) years as on the date of EoI submission:  Successful execution of software development / implementation / maintenance projects related to Core Banking Services and allied products for banks, financial institutions, or other entities in the BFSI domain, in India or globally.  The above projects should either: +Have been declared "Go-Live" by the respective Client; or  +Have completed at least fifty percent (50%) of the total project value, as evidenced by a Phase Completion Certificate or an appropriate Work Order/Client Certification.  The project/s mentioned above should meet the following criteria - i. 1 project of similar nature of Contract value not less than the amount equal to INR 250 Cr OR ii. Two projects project of similar nature of Contract value not less than the amount equal to INR 190 Cr each	Project Citation as per the Form A.6: Format for Project Citation	Yes  1. Documents in Support of Eligibility Criteria  Pg No 57.58 & 58.69	Yes	Core Banking Services and allied products  1. Department of Posts – Financial Services System Integrator Project Value 700+ Cr 2. Punjab National Bank
			Work order/Purchase Order/ Contract Agreement clearly specifying the Scope of Work, Bill of Material and value of the contract.	Yes  1. Documents in Support of Eligibility Criteria  Pg No 61-65 & 71-76	Yes	1. MSA Attached 2. Client redacted PO attached
			Certificate/Letter from the Competent Authority (who has issued the work order) that the Project has been declared "Go-Live" and is under the Operations & Maintenance phase OR Certificate from the Statutory Auditor/ Authorized Signatory certifying that the Project has been declared "Go-Live" and is under the Operations & Maintenance phase	Yes  1. Documents in Support of Eligibility Criteria  Pg No 66 & 70	Yes	1. Letter Attached from client 2. Self Declaration Letter attached
9	Past Experience in the form of Project Citation / Case Studies	The Bidder should have relevant experience in the following areas during the last five (5) years as on the date of EoI submission:  End-to-end IT infrastructure management for an on-premises data center which can be on Co-location basis or client provided location in India or globally (IT-MSP)  The above projects should either: +Have been declared "Go-Live" by the respective Client; or  +Have completed at least fifty percent (50%) of the total project value, as evidenced by a Phase Completion Certificate or an appropriate Work Order/Client Certification.	Project Citation as per the Form A.6: Format for Project Citation	Yes  1. Documents in Support of Eligibility Criteria  Pg No 73-80	Yes	End-to-end IT infrastructure management  1. Goods and Service Tax Network Project Value - 1000+ Cr
			Work order/Purchase Order/ Contract Agreement clearly specifying the Scope of Work, Bill of Material and value of the contract.	Yes  1. Documents in Support of Eligibility Criteria  Pg No 81-82 & 84-86	Yes	Two LOA attached 1. LOA 2. LOA Infra Refresh

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		The project/s mentioned above should meet the following criteria - i.1 project of similar nature of Contract value not less than the amount equal to INR 350 Cr OR ii.Two projects project of similar nature of Contract value not less than the amount equal to INR 270 Cr each	Certificate/Letter from the Competent Authority (who has issued the work order) that the Project has been declared "Go-Live" and is under the Operations & Maintenance phase OR Certificate from the Statutory Auditor/ Authorized Signatory certifying that the Project has been declared "Go-Live" and is under the Operations & Maintenance phase	Yes  1. Documents in Support Eligibility Criteria  Pg No 80	Yes	Client Reference Letter attached
10	OEM Authorization Form	The Bidder should be authorized partner of Original Equipment Manufacturer (OEM) for Finacle Suite of Products with an authority to upgrade, service and maintain the proposed hardware/software solutions and support for CBS, Internet Banking, Mobile banking and other related solutions during the entire period of contract with DoP as on the date of EoI submission.	For OEM: Self-Certificate of being OEM  For Partner of the OEM: Manufacturer Authorization Form (MAF), from OEM stating that Bidder is authorized partner of OEM as per Form A.11: Letter of Authorization from OEM.  OR  A valid partnership certificate or authorization letter from the OEM indicating that the Bidder is an authorized partner or service provider for the Finacle Suite of Products, as on the date of EoI submission.	Yes  1. Documents in Support Eligibility Criteria  Pg No 121	Yes	Submitted as per Form A.11
11	ISO and CMMI Certificates	The Bidder, should possess below certifications which are valid at the time of EoI submission:  i.ISO 27001:2013 or above ii.ISO/IEC 20000 iii.ISO 9001:2015 or above iv.CMMI Level 5 for Capability Maturity Model Integration  Note: The above certificate should be in the name of the Bidder	i. Copies of valid certificates in the name of the Bidder, as on the date of EoI submission. ii. Copy of valid CMMI Level 5 certificate: OR In case the Bidder is currently undergoing CMMI Level 5 appraisal: - Documentary proof of ongoing CMMI Level 5 assessment (e.g., engagement letter, initiation documents). - Self-declaration on company letterhead stating commitment to furnish the valid CMMI Level 5 certificate at the RFP submission stage.	Yes  1. Documents in Support Eligibility Criteria  Pg No 87-102	Yes	i.ISO/IEC 27001:2022 submitted which is valid upto 17th Dec 2027 ii.ISO/IEC 20000-1 2018 submitted which is valid upto 9th June 2026 iii.ISO 9001:2015 submitted which is valid upto 23rd Nov 2025 iv.CMMI Level 5 for Capability Maturity Model Integration submitted which is valid upto 13th Oct 2026
12	Undertaking for non-black listing from the Bidder	Self-Certification, by the Bidder that the bidder (or any of its successor) is not in the active debarred list for indulging in corrupt practice, fraudulent practice, coercive practice, undesirable practice, breach of contract or restrictive practice by any Central govt. Department/PSUs as on date of EoI submission	The Bidder shall furnish a Self-Certification by Authorized signatory of the company to be provided on Non-judicial stamp paper of INR 100/- or such equivalent amount and document duly attested by notary public as per format in Form A.7. Format of Undertaking for non-blacklisting.	Yes  1. Documents in Support Eligibility Criteria  Pg No 114 - 115	Yes	Submitted as per Form A.7
13	A Board Resolution or Power of Attorney	A Board Resolution or Power of Attorney, in the name of the person executing the bid, authorizing the signatory to commit the Bidder. The person issuing the Power of Attorney shall possess Board Resolution in his favor for granting such rights.	Specific Power of Attorney for the Bidder to sign the EoI / RFP documents as per format in Form A.8: Format for Power of Attorney.	Yes Infosys Response to DOP POSB SI EOI Page 116	Yes	Format is different. Allowed as per Corrigendum for Prebid query responses.

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14	<b>Manpower Strength</b>	The Bidder must have on its payroll at least 3500 IT professionals as on 31st March 2025.	Self-certification by the authorized signatory with clear declaration of number of IT professionals	Yes Infosys Response to DOP POSB SI EOI Page 123	Yes	
15	<b>Conflict of Interest</b>	Annexure as per format	Form A.9: Conflict of Interest	Yes Infosys Response to DOP POSB SI EOI Page 118	Yes	
16	<b>Self-declaration by Bidder w.r.t Insertion of Rule 144(xi) in GFRs 2017</b>	Abiding Rule 144 (xi) of GFR 2017- to ensure provisions related to procurement from a bidder of a country that shares a land border with India	Form A.10: Self-declaration by Bidder w.r.t Insertion of Rule 144(xi) in GFRs 2017	Yes Infosys Response to DOP POSB SI EOI Page 120	Yes	
17	<b>No Deviation Certificate</b>	Annexure as per format	Form A.12: No Deviation Certificate	Yes Infosys Response to DOP POSB SI EOI Page 122	Yes	
18	<b>Declaration for Local Content</b>  (Non Mandatory)	Abiding Make in India Order Public Procurement (Preference to Make in India). Order 2017-Revision	Form A.13: Declaration for Local Content	N/A	N/A	N/A at Eoi stage

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Annexure B - M/s Wipro Limited

Sr. No.	Criteria/Annexure	Description	Documentary Evidence	Submission Status Yes/No	Compliance Yes/Partial/No	Round 1	Round 2
1	Bid Submission Checklist	Annexure as per format	Form A.1	Yes	Yes		
2	Eligibility Criteria Covering Letter	Annexure as per format	Form A.2	Yes	Yes		
3	Non-Disclosure Agreement	Bidder should sign & submit Non-Disclosure Agreement as provided in the EoI	Form A.3	Yes	Yes		
4	Pre-Contract Integrity Pact	Bidder should submit a Pre-contract integrity pact as provided in the EoI	Form A.4	Yes	Yes	Witness 1 & 2 - Name & Address is missing	
5	Certificate of Incorporation	The Bidder should be registered under Companies Act, 1956/ 2013 or as amended or a Limited Liability Partnership /Partnership firm under Partnership Act 1932.	Copy of Certification of Incorporation/ Registration Certificate	Yes	Yes		
	GST Registration	The Bidder should be registered with the GST authority.	Copy of GST Registration Certificate	Yes	Yes		
	PAN Card Registration Certificate	PAN card of the Bidder	Copy of PAN Card	Yes	Yes		
	ESI/EPF/Labor License	The Bidder should be registered under ESI/ EPF/ having valid Labor License	Copy of Valid Certificates of ESI/ EPF Registration/ Labor License with the concerned organization/ authority	Yes	Yes	Physical Sign+ Stamp	

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	<b>Years of Operation</b>	The Bidder should have completed at least 5 years of Operations in India as on bid submission date.	Copy of Purchase Orders/Lot showing at least 5 years of operations OR Certificate from the Statutory Auditor /Authorized signatory	Yes 1. Bid Forms and Seal Certifications Pg No 13 2. Eligibility Bid Response POSBEOI Pg No 21-22	Yes		
6	<b>Turnover and Profitability</b>	Minimum average annual turnover of at least Rs. 1000 Crores, at least 500 of which should be from Software Development and Maintenance, IT Infrastructure maintenance activities, for the last 3 financial years (i.e. 2021-22, 2022-23 and 2023-24).  The Bidder should be profitable for the last three financial years (i.e. 2021-22, 2022-23 and 2023-24).  Note: Data Center Facility related details shall be excluded.	Audited financial statements (copy of consolidated balance sheets and consolidated Profit and Loss Statement) for the last 3 financial years (i.e. 2021-22, 2022-23 and 2023-24) clearly indicating that the Turnover is from Software Development and Maintenance, IT Infrastructure maintenance activities certified by the Statutory Auditor/Chartered Accountant/Company Secretary of the entity an turnover details for the last 3 financial years (i.e. 2021-22, 2022-23 and 2023-24) clearly indicating that the Turnover is from Software Development and Maintenance, IT Infrastructure maintenance activities, (As per Form A.5)  Certificate from the Statutory Auditor indicating year wise profit for the last three financial years (i.e. 2021-22, 2022-23 and 2023-24) (As per Form A.5)	Yes 3. NDA Sol Pg No 15-40  Yes 2. Eligibility Bid Response POSBEOI Pg No 24-28	Yes   Yes	Bidder has submitted Audited Balance Sheet, P&L, Cash Flow Statements  Turnover bifurcation in the below two heads are not mentioned: 1. Software Development and Maintenance 2. IT Infrastructure maintenance activities	Bidder has submitted Audited Balance Sheet, P&L, Cash Flow Statements for FY 2021-22
7	<b>Net Worth Certificate</b>	The Bidder should have positive networth in each of the last three financial years (i.e. 2021-22, 2022-23 and 2023-24)	Certificate from Bidder's Statutory Auditor providing net-worth details (As per Form A.5)	Yes 2. Eligibility Bid Response POSBEOI Pg No 24-28	Yes	1. Financial Year considered is 2022-23, 2023-24, 2024-25. 2. Format mismatch	The committee is of the opinion that the audited balance sheet is provided. The shortfall document may be submitted by M/s Wipro Limited at the RFP Stage.
8	<b>Past Experience in the Form of Project Citation / Case Studies</b>	The Bidder should have relevant experience in the following areas during the last five (5) years as on the date of EoI submission:  Successful execution of software development / implementation / maintenance projects related to Core Banking Services and allied products for banks, financial institutions, or other entities in the BFSI domain, in India or globally.  The above projects should either: -Have been declared "Go-Live" by the respective Client; or -Have completed at least fifty percent (50%) of the total project value as evidenced by a Phase Completion Certificate or an appropriate Work Order/Client Certification.  The project/s mentioned above should meet the following criteria: 1. 1 project of similar nature of Contract value not less than the amount equal to INR 250 Cr OR 2. Two projects project of similar nature of Contract value not less than the amount equal to INR 190 Cr each	Project Citation as per the Form A.6. Format for Project Citation  Work order/Purchase Order/ Contract Agreement clearly specifying the Scope of Work, Bill of Material and value of the contract.	Yes 2. Eligibility Bid Response POSBEOI Pg No 29-39  Yes 3. Eligibility Bid Response POSBEOI Pg No 71-88	Yes   Yes	1. India's 2nd Largest Private Bank - Applications and Infrastructure Support Managed Services Applications managed Services Value INR 250+ Cr Start date: Sept, 2019 End Date: Ongoing  2. NABARD - Core Banking Solution (CBS) on Cloud INR 350+ Cr Start date: 1st Jan 2018 End Date: 31st December 2025  1. Kotak Bank - Reference Letter & PO - PO Date - 21/03/2024 2. Kerala Bank - Reference Letter & PO - PO Date 06/09/2021 3. KAGS Bank - Reference Letter & PO - In the reference mail it is mentioned that Wipro has been the SI from last 13 years. New PO Date 27/03/2020 till 31/03/2025 4. Punjab & Sindh Bank - Reference Letter & PO (CBS Upgrade) - PO date is 19/01/2021 5. CBI RRBs - Reference Letter & PO 6. Chaitanya Godavari Grammeena Bank - Reference Letter & PO - PO Date is 30/01/2021	Bidder have submitted the self-certification of project completion or phase completion signed by the Authorized signatory

	<p>iii. Three projects of similar nature of Contract value not less than the amount equal to INR 130 Cr each</p>	<p>Certificate/Letter from the Competent Authority (who has issued the work order) that the Project has been declared "Go-Live" and is under the Operations &amp; Maintenance phase OR Certificate from the Statutory Auditor/ Authorized Signatory certifying that the Project has been declared "Go-Live" and is under the Operations &amp; Maintenance phase</p> <p>Corrigendum - In situations where citation details cannot be shared due to a signed NDA with the client, bidders are required to submit a self-certification of project completion or phase completion. This document should be on the company letterhead, certified by the Company Secretary / Statutory Authority / Authorized Signatory, and must clearly outline the scope of work, deliverables, and timelines. Additionally, the self-certification must include a statement indicating that the information is being provided in this format because the bidder is bound by a signed NDA with the client.</p>	Yes	Yes		Bidder have submitted the self-certification of project completion or phase completion signed by the Authorized signatory
9	<p><b>Past Experience in the form of Project Citation / Case Studies</b></p> <p>The Bidder should have relevant experience in the following areas during the last five (5) years as on the date of EoI submission:</p> <p>End-to-end IT infrastructure management for an on-premises data center which can be on Co-location basis or client provided location in India or globally (IT-MSP)</p> <p>The above projects should either: -Have been declared "Go-Live" by the respective Client, or -Have completed at least fifty percent (50%) of the total project value, as evidenced by a Phase Completion Certificate or an appropriate Work Order/Client Certification.</p> <p>The projects mentioned above should meet the following criteria - 1. 1 project of similar nature of Contract value not less than the amount equal to INR 350 Cr OR 1. Two projects project of similar nature of Contract value not less than the amount equal to INR 270 Cr each OR 1. Three projects of similar nature of Contract value</p>	<p>Project Citation as per the Form A.6: Format for Project Citation</p> <p>Work order/Purchase Order/ Contract Agreement clearly specifying the Scope of Work, Bill of Material and value of the contract.</p>	Yes	Yes	<p>1. India's 2nd Largest Private Bank - Applications and Infrastructure Support Managed Services Infrastructure Managed Services: INR 350+ Cr Start date: Sept, 2019 End Date: Ongoing</p> <p>2. HDFC Bank - End user and Data Centre Infrastructure Support Value of the Project - INR 350+ Cr Start date: 1st Jan 2023 End Date: Ongoing</p> <p>1. Kotak Bank - Reference Letter &amp; PO - PO Date - 21/03/2024 2. Kerala Bank - Reference Letter &amp; PO - PO Date 06/09/2021 3. KAGB Bank - Reference Letter &amp; PO - In the reference mail it is mentioned that Wipro has been the SI from last 13 years, new PO Date 27/03/2020 till 31/03/2025 4. Punjab &amp; Sindh Bank - Reference Letter &amp; PO (CBS Upgrade) - PO date is 19/01/2021 5. CBI RRBs - Reference Letter &amp; PO 6. Chaitanya Godavari Gramena Bank - Reference Letter &amp; PO - PO Date is 30/01/2021</p>	<p>Bidder have submitted the self-certification of project completion or phase completion signed by the Authorized signatory</p>

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		<p>on 11/15/2025 project or similar phase of contract value not less than the amount equal to INR 180 Cr each.</p>	<p>Certificate/Letter from the Compliant Authority (who has issued the work order) that the Project has been declared "Go-Live" and is under the Operations &amp; Maintenance phase OR Certificate from the Statutory Auditor/ Authorized Signatory certifying that the Project has been declared "Go-Live" and is under the Operations &amp; Maintenance phase.</p> <p><b>Corrigendum</b> - In situations where citation details cannot be shared due to a signed NDA with the client, bidders are required to submit a self-certification of project completion or phase completion. This document should be on the company letterhead, certified by the Company Secretary / Statutory Authority / Authorized Signatory, and must clearly outline the scope of work, deliverables, and timelines. Additionally, the self-certification must include a statement indicating that the information is being provided in this format because the bidder is bound by a signed NDA with the client.</p>	Yes			Bidder have submitted the self-certification of project completion or phase completion signed by the Authorized signatory.	
10	OEM Authorization Form	<p>The Bidder should be authorized partner of Original Equipment Manufacturer (OEM) for Finacle Suite of Products with an authority to upgrade, service and maintain the proposed hardware/software solutions and support for CBS, Internet Banking, Mobile banking and other related solutions during the entire period of contract with DoP as on the date of EoI submission.</p>	<p>For OEM: Self-Certificate of being OEM</p> <p>For Partner of the OEM: Manufacturer Authorization Form (MAF), from OEM stating that Bidder is authorized partner of OEM as per Form A.11: Letter of Authorization from OEM.</p> <p>OR</p> <p>A valid partnership certificate or authorization letter from the OEM indicating that the Bidder is an authorized partner or service provider for the Finacle Suite of Products, as on the date of EoI submission.</p>	Yes	Yes	<p>2. Eligibility Bid Response POS/BEOI Pg No 41-50</p>	Bidder has submitted Joint Service Agreement & Partnership with Infosys/Edgeverna (OEM)	
11	ISO and CMMI Certificates	<p>The Bidder should possess below certifications which are valid at the time of EoI submission:</p> <p>ISO 27001:2013 or above ISO/IEC 20090 ISO 9001:2015 or above or CMMI Level 5 for Capability Maturity Model Integration</p> <p>Note: The above certificate should be in the name of the Bidder</p>	<p>1. Copies of valid certificates in the name of the Bidder, as on the date of EoI submission. 2. Copy of valid CMMI Level 5 certificate. OR In case the Bidder is currently undergoing CMMI Level 5 appraisal - Documentary proof of ongoing CMMI Level 5 assessment (e.g., engagement letter, initiation documents). - Self-declaration on company letterhead stating commitment to furnish the valid CMMI Level 5 certificate at the RFP submission stage.</p>	Yes	Yes	<p>2. Eligibility Bid Response POS/BEOI Pg No 60-64</p>	<p>ISO/IEC 27001:2022 submitted which is valid upto 18th Sept 2026 ISO/IEC 20090-1:2018 submitted which is valid upto 4th Dec 2026 ISO 9001:2015 submitted which is valid upto 1st Jan 2027 or CMMI Level 5 for Capability Maturity Model Integration submitted which is valid upto 28th Nov 2027</p>	
12	Undertaking for non-black listing from the Bidder	<p>Self-Certification, by the Bidder that the bidder (or any of its successor) is not in the active detained list for involving in corrupt practice, fraudulent practice, coercive practice, undesirable practice, breach of contract or restrictive practice by any Central govt. Department/PSUs as on date of EoI submission</p>	<p>The Bidder shall furnish a Self-Certification by Authorized signatory of the company to be provided on Non-judicial stamp paper of INR 100/- or such equivalent amount and document duly attested by notary public as per format in Form A.7: Format of Undertaking for non-blacklisting.</p>	Yes	Yes	<p>Clarification Mail</p>	<p>Heading is mentioned however form is missing from the document</p>	Bidder have updated the document & shared
13	A Board Resolution or Power of Attorney	<p>A Board Resolution or Power of Attorney in the name of the person executing the bid, authorizing the signatory to control the Bidder. The person issuing the Power of Attorney shall possess Board Resolution in his favor for granting such rights.</p>	<p>Specific Power of Attorney for the Bidder to sign the EoI / RFP documents as per format in Form A.8: Format for Power of Attorney.</p>	Yes	Yes	<p>3 NDASol Pg No 1-4</p>	<p>Physical Sign + Stamp Documents shared 1. Notarised Power Of Attorney 2. Certified True Copy of the circular resolution</p>	


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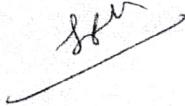
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14	<b>Manpower Strength</b>	The Bidder must have on its payroll at least 3500 IT professionals as on 31st March 2025.	Self-certification by the authorized signatory with clear declaration of number of IT professionals	Yes Clarification Mail	Yes	Sub Line : Not Correct as it says "Self-certification for number of years of operations in India"	Bidder have shared the updated version
15	<b>Conflict of Interest</b>	Annexure as per format	Form A.9: Conflict of Interest	Yes 1.BidFormsandSelICertifications Pg No 7-8	Yes		
16	<b>Self-declaration by Bidder w.r.t Insertion of Rule 144(xi) in GFRs 2017</b>	Abiding Rule 144 (xi) of GFR 2017- to ensure provisions related to procurement from a bidder of a country that shares a land border with India	Form A.10: Self-declaration by Bidder w.r.t Insertion of Rule 144(xi) in GFRs 2017	Yes Clarification Mail	Yes	Point No C is missing in declaration submitted by the Bidder.	Bidder have shared the updated version including point no C.
17	<b>No Deviation Certificate</b>	Annexure as per format	Form A.12: No Deviation Certificate	Yes 1.BidFormsandSelICertifications Pg No 5-6	Yes		
18	<b>Declaration for Local Content (Non Mandatory)</b>	Abiding Make in India Order Public Procurement (Preference to Make in India), Order 2017-Revision	Form A.13: Declaration for Local Content	N/A	N/A	N/A at EoI stage	





**Annexure C - M/s IBM India Pvt. Ltd.**

Sl. No.	Criteria/Annexure	Description	Documentary Evidence	Submissions Status Yes/No	Compliance Yes/Partially	Round 1	Round 2
						Comments (if any)	
1	Bid Submission Checklist	Annexure as per format	Form A.1	3IBMCEOIDOPPOS.pdf Pg 5-7	Yes		
2	Eligibility Criteria Covering Letter	Annexure as per format	Form A.2	3IBMCEOIDOPPOS.pdf Pg 8-9	Yes		
3	Non-Disclosure Agreement	Bidder should sign & submit Non-Disclosure Agreement as provided in the EoI	Form A.3	3IBMCEOIDOPPOSClarificatio nDocs.pdf Pg 7-9	Yes	Bidder has submitted the NDA in the required format with correct content. However, the subject of the NDA is mistyped as "Submission of the eligibility criteria cover letter"	Bidder has submitted the NDA in the correct format.
4	Pre-Contract Integrity Pact	Bidder should submit a Pre-contract Integrity pact as provided in the EoI	Form A.4	2DoPEoIsonalidatedstampe donic.pdf Pg 3-8	Yes		
5	Certificate of Incorporation	The Bidder should be registered under Companies Act, 1956/ 2013 or as amended or a Limited Liability Partnership /Partnership firm under Partnership Act 1932.	Copy of Certification of Incorporation/ Registration Certificate	3IBMCEOIDOPPOSClarificatio nDocs.pdf Pg 10	Yes	Certificate is in the name of IBM GLOBAL SERVICES INDIA PRIVATE LIMITED which is a part of IBM India Pvt Ltd.	Bidder has submitted name change certificate for change of name from IBM GLOBAL SERVICES INDIA PRIVATE LIMITED to IBM INDIA PRIVATE LIMITED.
	GST Registration	The Bidder should be registered with the GST authority.	Copy of GST Registration Certificate	3IBMCEOIDOPPOS.pdf Pg 11	Yes		
	PAN Card Registration Certificate	PAN card of the Bidder	Copy of PAN Card	3IBMCEOIDOPPOS.pdf Pg 12	Yes		
	ESI/EPF/Labor License	The Bidder should be registered under ESI/ EPF/ License having valid Labor License.	Copy of Valid Certificates of ESI/ EPF Registration/ Labor License with the concerned organization/ authority	3IBMCEOIDOPPOSClarificatio nDocs.pdf Pg 12-16	Yes		Bidder has provided the PF Registration certificate and the subsequent name change certificates with it.
	Years of Operation	The Bidder should have completed at least 5 years of Operations in India as on bid submission date.	Copy of Purchase Orders/LoI showing at least 5 years of operations OR Certificate from the Statutory Auditor /Authorized signatory	3IBMCEOIDOPPOS.pdf Pg 12	Yes	Bidder has submitted Purchase orders and Certificate from Authorized signatory.	
6	Turnover and Profitability	Minimum average annual turnover of at least Rs. 1000 Crores, at least 500 of which should be from Software Development and Maintenance, IT Infrastructure maintenance activities, for the last 3 financial years (i.e. 2021-22, 2022-23 and 2023-24).  The Bidder should be profitable for the last three financial years (i.e. 2021-22, 2022-23 and 2023-24).  Note: Data Center Facility related details shall be excluded.	Audited financial statements (copy of consolidated balance sheets and consolidated Profit and Loss Statement) for the last 3 financial years (i.e. 2021-22, 2022-23 and 2023-24) clearly indicating that the Turnover is from Software Development and Maintenance, IT Infrastructure maintenance activities certified by the Statutory Auditor/Chartered Accountant/Company Secretary of the entity on turnover details for the last 3 financial years (i.e. 2021-22, 2022-23 and 2023-24) clearly indicating that the Turnover is from Software Development and Maintenance, IT Infrastructure maintenance activities. (As per Form A.5)	3IBMCEOIDOPPOSClarificatio nDocs.pdf Pg 17-26	Yes	Bidder has submitted Audited P&L Statement for 2022-23 and 2023-24 with CA certificate.  Balance sheets are missing for all 3 years, along with P&L statements for 2021-22.	Bidder has submitted Audited Balance Sheets and P&L Statements for 2021-22, 2022-23 and 2023-24
			Certificate from the Statutory Auditor indicating year wise profit for the last three financial years (i.e. 2021-22, 2022-23 and 2023-24) (As per Form A.5)	3IBMCEOIDOPPOS.pdf Pg 14-20	Yes	Bidder has submitted Audited P&L Statement with CA certificate.	
			Certificate from Bidder's Statutory Auditor providing net-worth details (As per Form A.5)	3IBMCEOIDOPPOS.pdf Pg 14-20	Yes	Bidder has submitted CA certificate.	
7	Net worth Certificate	The Bidder should have positive networth in each of the last three financial years (i.e. 2021-22, 2022-23 and 2023-24).	Certificate from Bidder's Statutory Auditor providing net-worth details (As per Form A.5)	3IBMCEOIDOPPOS.pdf Pg 14-20	Yes		Bidder has submitted CA certificate.
8	Past Experience in the form of Project Citation / Case Studies	The Bidder should have relevant experience in the following areas during the last five (5) years as on the date of EoI submission:	Project Citation as per the Form A.9. Form for Project Citation	3IBMCEOIDOPPOSeligibility memo.pdf Pg 4-9	Yes		

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		<p>Successful execution of software development / implementation / maintenance projects related to Core Banking Services and allied products for banks financial institutions, or other entities in the BFSI domain, in India or globally.</p> <p>The above projects should either:</p> <ul style="list-style-type: none"> <li>-Have been declared "Go-Live" by the respective Client, or</li> <li>-Have completed at least fifty percent (50%) of the total project value, as evidenced by a Phase Completion Certificate or an appropriate Work Order/Client Certification.</li> </ul> <p>The projects mentioned above should meet the following criteria -</p> <ul style="list-style-type: none"> <li>I.1 project of similar nature of Contract value not less than the amount equal to INR 250 Cr</li> <li>OR</li> <li>II. Two projects project of similar nature of Contract value not less than the amount equal to INR 150 Cr</li> </ul>	<p>Work order/Purchase Order/ Contract Agreement clearly specifying the Scope of Work, Bill of Material and value of the contract.</p> <p>4BMCCEOIDOPPOSelgibityc nData.pdf</p> <p>Pg 27 Pg 30</p>	Yes	<p>Bidder has submitted Contract copy executed between National Bank of Greece S.A. and IBM Hellas S.A.</p> <p>As per the declaration submitted by Authorized signatory, 4 sprints out of 5 are live with project value of more than 250 cr and the Project has achieved 50% completion.</p>	<p>Clarification provided by the Bidder:</p> <p>IBM Corporation structurally operates through their subsidiaries organization to meet geographical &amp; regional statutory and regulatory requirements. IBM India Private Limited and IBM Hellas SA are subsidiaries of IBM Corporation. IBM's Finacle Delivery centers are in India to support Finacle projects across the globe, encompassing regional partners and IBM subsidiaries. Thus, IBM Hellas S.A. executed National Bank of Greece project through IBM Finacle delivery centers' resource pool in India.</p>	
		<p>The project's mentioned above should meet the following criteria -</p> <ul style="list-style-type: none"> <li>I.1 project of similar nature of Contract value not less than the amount equal to INR 250 Cr</li> <li>OR</li> <li>II. Two projects project of similar nature of Contract value not less than the amount equal to INR 150 Cr</li> </ul>	<p>Certificate/Letter from the Competent Authority (who has issued the work order) that the Project has been declared "Go-Live" and is under the Operations &amp; Maintenance phase</p> <p>OR</p> <p>Certificate from the Statutory Auditor/ Authorized Signatory certifying that the Project has been declared "Go-Live" and is under the Operations &amp; Maintenance phase</p> <p>Project Citation as per the Form A.6. Format for Project Citation</p>	4BMCCEOIDOPPOSelgibityc nData.pdf	Pg 25	Yes	<p>As per the declaration submitted by Authorized signatory, 4 sprints out of 5 are live with project value of more than 250 cr and the Project has achieved 50% completion.</p>
9	Past Experience in the form of Project Citation / Case Studies	<p>The Bidder should have relevant experience in the following areas during the last five (5) years as on the date of EoI submission:</p> <p>End-to-end IT infrastructure management for an on-premises data center which can be on Co-location basis or client provided location in India or globally (IT-MSP)</p> <p>The above projects should either:</p> <ul style="list-style-type: none"> <li>-Have been declared "Go-Live" by the respective Client, or</li> <li>-Have completed at least fifty percent (50%) of the total project value, as evidenced by a Phase Completion Certificate or an appropriate Work Order/Client Certification.</li> </ul> <p>The project's mentioned above should meet the following criteria -</p> <ul style="list-style-type: none"> <li>I.1 project of similar nature of Contract value not less than the amount equal to INR 350 Cr</li> <li>OR</li> <li>II. Two projects project of similar nature of Contract value not less than the amount equal to INR 270 Cr each</li> <li>OR</li> <li>III. Three projects of similar nature of Contract value not less than the amount equal to INR 180 Cr each</li> </ul>	<p>Work order/Purchase Order/ Contract Agreement clearly specifying the Scope of Work, Bill of Material and value of the contract.</p> <p>Certificate/Letter from the Competent Authority (who has issued the work order) that the Project has been declared "Go-Live" and is under the Operations &amp; Maintenance phase</p> <p>OR</p> <p>Certificate from the Statutory Auditor/ Authorized Signatory certifying that the Project has been declared "Go-Live" and is under the Operations &amp; Maintenance phase</p>	4BMCCEOIDOPPOSelgibityc nData.pdf	Pg 27-28 Pg 30-32	Yes	<p>Project 1: Canara Bank</p> <p>Bidder has submitted 3 purchase orders from Canara Bank with values 444 cr, 173 cr, and 36 cr. All have either achieved 50% completion or have completed successfully.</p> <p>Project 2: IOCL</p> <p>Specification of services attributed to IT Infra is not clear.</p> <p>Project 3: SBI</p> <p>Development Gold - 143 cr IT MSP and Associated Cost - 146 cr</p>
10	OEM Authorization Form	<p>The Bidder should be authorized partner of Original Equipment Manufacturer (OEM) for Finacle Suite of Products with an authority to upgrade, service and maintain the proposed network/software solutions and support for Core Internet Banking, Mobile Banking and other related solutions during the entire period of contract with CoP as on the date of EoI submission.</p>	<p>For OEM: Self-Certificate of being OEM</p> <p>For Partner of the OEM: Manufacturer Authorization Form (MAF) from OEM stating that Bidder is authorized partner of OEM as per Form A.11, Letter of Authorization from OEM.</p> <p>OR</p> <p>A valid partnership certificate or authorization letter from the OEM indicating that the Bidder is an authorized partner or service provider for the Finacle Suite of Products, as on the date of EoI submission.</p>	3BMCCEOIDOPPOS.pdf	Pg 13-20 Valid upto 06/2020	Yes	<p>Agreement is in the name of IBM Corp and extends to its successors, assigns and representatives.</p>

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11	ISO and CMMI Certificates	The Bidder, should possess below certifications which are valid at the time of EoI submission: i.ISO 27001:2013 or above ii.ISO/IEC 20000 iii.ISO 9001:2015 or above iv.CMMI Level 5 for Capability Maturity Model Integration  Note: The above certificate should be in the name of the Bidder.	i.Copies of valid certificates in the name of the Bidder, as on the date of EoI submission. ii.Copy of valid CMMI Level 5 certificate; OR In case the Bidder is currently undergoing CMMI Level 5 appraisal: - Documentary proof of ongoing CMMI Level 5 assessment (e.g., engagement letter, initiation documents); - Self-declaration on company letterhead stating commitment to furnish the valid CMMI Level 5 certificate at the RFP submission stage.	3IBMCEOIDOPPOS.pdf Pg 21-4  ii.ISO 27001:2022 valid upto 11/2027  iii.ISO/IEC 20000-1:2016 valid upto 11/2025  iv.ISO 9001:2015 valid upto 05/2028  v.CMMI Level 5 valid upto 05/2028  IBMCEOIDOPPOSclarificatio nDocs.pdf Pg 28 Pg 30	Yes	Some of the certificates are in the name of IBM Corp, however, IBM India is a part of IBM Corp which is the global organization.	Clarification provided by the Bidder:  ISO 27001:2022 IBM India Private Limited is a subsidiary of IEM Corporation which confirms the applicability of ISO 27001:2022 certificate to IBM India Private Limited also. Also attached ISO/IEC 27001:2013 for IBM India Private Limited ISO 9001:2015 Document Shared again with IBM India Private Limited addresses details CMMI Level 5 IBM India Private Limited is a subsidiary of IBM Corporation which confirms the applicability of CMMI level 5 to IBM India Private Limited also IBM GIC (Globally Integrated Capabilities) Enterprise as mentioned in CMMI Level 5 certificate is not a separate entity and is a centralised resource pool department of IBM, to provide domain specific manpower resources to deliver software development and implementation projects globally. We further confirm that IBM India Private Limited leverages GIC enterprise resource pool for delivery of software
12	Undertaking for non-black listing from the Bidder	Self-Certification, by the Bidder that the bidder (or any of its successor) is not in the active debarred list for indulging in corrupt practice, fraudulent practice, coercive practice, undesirable practice, breach of contract or restrictive practice by any Central govt. Department/PSUs as on date of EoI submission	The Bidder shall furnish a Self-Certification by Authorized signatory of the company to be provided on Non – judicial stamp paper of INR 100/- or such equivalent amount and document duly attested by notary public as per format in Form A.7: Format of Undertaking for non-blacklisting.	IBMCEOIDOPPOSclarificatio nDocs.pdf Pg 37	Yes	Bidder has submitted the undertaking in the required format with correct content. However, the subject of the undertaking is mistyped as "Submission of the eligibility criteria cover letter"	Bidder has submitted a revised Undertaking, however, there is still a typographical error in the subject line.
13	A Board Resolution or Power of Attorney	A Board Resolution or Power of Attorney, in the name of the person executing the bid, authorizing the signatory to commit the Bidder, the person issuing the Power of Attorney shall possess Board Resolution in his favor for granting such rights.	Specific Power of Attorney for the Bidder to sign the EoI / RFP documents as per format in Form A.8: Format for Power of Attorney.	2DePEOIconsolidatedstamp ddoc.pdf Pg 1-2	Yes		
14	Manpower Strength	The Bidder must have on its payroll at least 3500 IT professionals as on 31st March 2025.	Self-certification by the authorized signatory with clear declaration of number of IT professionals	3IBMCEOIDOPPOS.pdf Pg 31	Yes	Certificate is in the name of "IBM" it should be "IBM INDIA PRIVATE LIMITED"	Bidder has submitted a revised Undertaking in the name of "IBM INDIA PRIVATE LIMITED, however, there is still a typographical error in the subject line.
15	Conflict of Interest	Annexure as per format	Form A.9: Conflict of Interest	3IBMCEOIDOPPOS.pdf Pg 25	Yes	Bidder has submitted the undertaking in the required format with correct content. However, the subject of the undertaking is mistyped as "Submission of the eligibility criteria cover letter"	Bidder has submitted a revised Undertaking, however, there is still a typographical error in the subject line.
16	Self-declaration by Bidder w.r.t Insertion of Rule 144(x) in GFRs 2017	Adopting Rule 144 (x) of GFR 2017- to ensure provisions related to procurement from a bidder of a country that shares a land border with India	Form A.10: Self-declaration by Bidder w.r.t Insertion of Rule 144(x) in GFRs 2017	3IBMCEOIDOPPOS.pdf Pg 26-27	Yes		
17	No Deviation Certificate	Annexure as per format	Form A.12: No Deviation Certificate	3IBMCEOIDOPPOS.pdf Pg 30	Yes		
18	Declaration for Local Content (Non Mandatory)	Adopting Make in India Order Public Procurement (Preference to Make in India) Order 2017-Revision	Form A.13: Declaration for Local Content	N/A	N/A	N/A at EoI stage	








**Annexure D - M/s Network People Services Technologies Limited**

Sr. No.	Criteria/Annexure	Description	Documentary Evidence	Submission Status		Compliance	Remarks
				Yes/No	Yes/Partial/No		
1	Bid Submission Checklist	Annexure as per format	Form A.1	Submitted.	Yes	Yes	Bidder has submitted the checklist.
2	Eligibility Criteria Covering Letter	Annexure as per format	Form A.2	Submitted.	Yes	Yes	Bidder has submitted the covering letter digitally signed by the authorised signatory.
3	Non-Disclosure Agreement	Bidder should sign & submit Non Disclosure Agreement as provided in the EoI	Form A.3	Submitted.	Yes	Yes	Bidder has submitted the NDA in the required format.
4	Pre-Contract Integrity Pact	Bidder should submit a Pre-contract integrity pact as provided in the EoI	Form A.4	Submitted.	Yes	Yes	Bidder has submitted the Integrity Pact in the required format.
5	Certificate of Incorporation	The Bidder should be registered under Companies Act, 1956/ 2013 or as amended or a Limited Liability Partnership /Partnership firm under Partnership Act 1932.	Copy of Certification of Incorporation/ Registration Certificate	Submitted. Bidder has submitted the certificate of incorporation, also mentioning the name change from 'Pvt Ltd' to 'Ltd' in the year 2020. However, the bidder has not submitted the certificate of incorporation of the original entity (Pvt Ltd).	Partial	Partial	Bidder has submitted the certificate of incorporation, also mentioning the name change from 'Pvt Ltd' to 'Ltd' in the year 2020. However, the bidder has not submitted the certificate of incorporation of the original entity (Pvt Ltd).
	GST Registration	The Bidder should be registered with the GST authority.	Copy of GST Registration Certificate	Submitted.	Yes	Yes	Bidder has submitted the GST certificate.
	PAN Card Registration Certificate	PAN card of the Bidder	Copy of PAN Card	Submitted.	Yes	Yes	Bidder has submitted the PAN Card.
	ES/EPF/Lab or License	The Bidder should be registered under ES/ EPF/ having valid Labor License	Copy of Valid Certificates of ES/ EPF/ Registration, Labor License with the concerned organization/ authority	Submitted. Instead of the documents required as per the RFP, the bidder has submitted the EPFO payment advice indicating payment in May 2025. However, details like the bidding entity's name are missing in the document.	No	No	Instead of the documents required as per the RFP, the bidder has submitted the EPFO payment advice indicating payment in May 2025. However, details like the bidding entity's name are missing in the document.
	Years of Operation	The bidder should have completed at least 5 years of Operations in India as on bid submission date.	Copy of Purchase Order/LoI showing at least 5 years of operations OR Certificate from the Statutory Auditor/Authorized signatory	Not submitted.	No	No	Not submitted.

*by [Signature]*

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6	<p><b>Turnover and Profitability</b></p> <p>Minimum average annual turnover of at least Rs. 1000 Crores, at least 500 of which should be from Software Development and Maintenance, IT Infrastructure maintenance activities, for the last 3 financial years (i.e. 2021-22, 2022-23 and 2023-24).</p> <p>The Bidder should be profitable for the last three financial years (i.e. 2021-22, 2022-23 and 2023-24).</p> <p>Note: Data Center Facility related details shall be excluded.</p>	<p>Audited financial statements (copy of consolidated balance sheets and consolidated Profit and Loss Statement) for the last 3 financial years (i.e. 2021-22, 2022-23 and 2023-24) clearly indicating that the Turnover is from Software Development and Maintenance, IT Infrastructure maintenance activities certified by the Statutory Auditor/Chartered Accountant/Company Secretary of the entity on turnover details for the last 3 financial years (i.e. 2021-22, 2022-23 and 2023-24) clearly indicating that the Turnover is from Software Development and Maintenance, IT Infrastructure maintenance activities. (As per Form A.5).</p> <p>Certificate from the Statutory Auditor indicating year wise profit for the last three financial years (i.e. 2021-22, 2022-23 and 2023-24) (As per Form A.5)</p>	<p>Not submitted</p> <p>Bidder has submitted a self-certificate mentioning the turnover from Software Development and Maintenance, IT Infrastructure maintenance activities, which is about 95 Cr., and well below the eligibility criteria of 500 Cr.</p> <p>Bidder has not submitted the audited financial statements.</p> <p>Submitted</p> <p>Filename: 6: AIPOSBRAR (RAR)</p> <p>Page 30.</p> <p>Bidders average annual turnover in the last 3 financial years (i.e. 2021-22, 2022-23 and 2023-24): 62.48 Cr.</p> <p>Bidder has also mentioned a positive net-profit over the last 3 financial years (i.e. 2021-22, 2022-23 and 2023-24).</p>	<p>No</p> <p>No</p>	<p>Bidder has submitted a self-certificate mentioning the turnover from Software Development and Maintenance, IT Infrastructure maintenance activities, which is about 95 Cr., and well below the eligibility criteria of 500 Cr.</p> <p>Bidder has not submitted the audited financial statements.</p> <p>Bidder has submitted a certificate from the statutory auditor. Also, the bidder is not meeting the criteria for the minimum average annual turnover of 1000 Cr., as well as 500 Cr. turnover from Software Development and Maintenance, IT Infrastructure maintenance activities, for the last 3 financial years (i.e. 2021-22, 2022-23 and 2023-24).</p>
7	<p><b>Net Worth Certificate</b></p> <p>The Bidder should have positive networth in each of the last three financial years (i.e. 2021-22, 2022-23 and 2023-24)</p>	<p>Certificate from Bidder's Statutory Auditor providing net-worth details (As per Form A.5)</p>	<p>Submitted</p> <p>Filename: 6: AIPOSBRAR (RAR)</p> <p>Page 30.</p> <p>Bidder has also mentioned a positive net-profit over the last 3 financial years (i.e. 2021-22, 2022-23 and 2023-24).</p>	<p>Yes</p>	<p>Bidder has submitted a certificate from the statutory auditor.</p>
8	<p><b>Past Experience in the form of Project Citation / Case Studies</b></p> <p>The Bidder should have relevant experience in the following areas during the last five (5) years as on the date of EoI submission:</p> <p>Successful execution of software development / implementation / maintenance projects related to Core Banking Services and allied products for banks, financial institutions, or other entities in the BFSI domain, in India or globally.</p> <p>The above projects should either:</p> <ul style="list-style-type: none"> <li>- Have been declared "Go-Live" by the respective Client, or</li> <li>- Have completed at least fifty percent (50%) of the total project value, as evidenced by a Phase Completion Certificate or an appropriate Work Order/Client Certification.</li> </ul> <p>The projects mentioned above should meet the following criteria -</p> <ul style="list-style-type: none"> <li>i. 1 project of similar nature of Contract value not less than the amount equal to INR 250 Cr OR</li> <li>ii. Two projects project of similar nature of Contract value not less than the amount equal to INR 150 Cr each OR</li> <li>iii. Three projects of similar nature of Contract value not less than the amount equal to INR 100 Cr each</li> </ul>	<p>Project Citation as per the Form A.6. Format for Project Citation</p> <p>Work order/Purchase Order/ Contract Agreement clearly specifying the Scope of Work, Bill of Material and value of the contract.</p> <p>Certificate/Letter from the Competent Authority (who has issued the work order) that the Project has been declared "Go-Live" and is under the Operations &amp; Maintenance phase OR</p> <p>Certificate from the Statutory Auditor/ Authorized Signatory certifying that the Project has been declared "Go-Live" and is under the Operations &amp; Maintenance phase</p>	<p>Submitted</p> <p>Filename: 1 AllAnnexuresPost</p> <p>Page 22</p> <p>No</p> <p>No</p>	<p>No</p> <p>No</p>	<p>Project 1: UPI,IMPS, Banking SuperApp Duration: Jan 2022 – July 2022 Project Value: 1,78,79,900</p> <p>Project 1: UPI,IMPS, Banking SuperApp Duration: Jan 2022 – July 2022 Project Value: 1,78,79,900</p> <p>Project 1: UPI,IMPS, Banking SuperApp Duration: Jan 2022 – July 2022 Project Value: 1,78,79,900</p>
9	<p><b>Past Experience</b></p> <p>The Bidder should have relevant experience in the following areas during the last five (5) years as on the date of EoI submission:</p>	<p>Project Citation as per the Form A.6. Format for Project Citation</p>	<p>No</p>	<p>No</p>	<p></p>

<p>In the form of Project Citation / Case Studies</p>	<p>End-to-end IT infrastructure management for an on-premises data center which can be on Co-location basis or client provided location in India or globally (IT-MSP)</p> <p>The above projects should either:</p> <ul style="list-style-type: none"> <li>-Have been declared "Go-Live" by the respective Client; or</li> <li>-Have completed at least fifty percent (50%) of the total project value, as evidenced by a Phase Completion Certificate or an appropriate Work Order/Client Certification.</li> </ul> <p>The projects mentioned above should meet the following criteria -</p> <ul style="list-style-type: none"> <li>i. 1 project of similar nature of Contract value not less than the amount equal to INR 350 Cr</li> <li>OR</li> <li>ii. Two projects project of similar nature of Contract value not less</li> </ul>	<p>Work order/Purchase Order/ Contract Agreement clearly specifying the Scope of Work, Bill of Material and value of the contract.</p> <p>Certificate/Letter from the Competent Authority (who has issued the work order) that the Project has been declared "Go-Live" and is under the Operations &amp; Maintenance phase</p> <p>OR</p> <p>Certificate from the Statutory Auditor/ Authorized Signatory certifying that the Project has been declared "Go-Live" and is under the Operations &amp; Maintenance phase</p>	<p>No</p> <p>No</p> <p>No</p> <p>No</p>	<p>No</p> <p>No</p> <p>Yes</p> <p>Partial</p> <p>Yes</p>	<p></p> <p>List of OEMs</p> <ol style="list-style-type: none"> <li>1. Futurex</li> <li>2. FS Networks Singapore</li> </ol> <p>The bidder has also submitted a self certificate of being an OEM for the below:</p> <ol style="list-style-type: none"> <li>1. NPST Instant Pay</li> <li>2. NPST Mobile Banking</li> </ol> <p>Bidder has submitted only 2 certifications out of the 4 specified in the RFP</p> <ol style="list-style-type: none"> <li>1. ISO 9001:2015 for Quality Management System</li> <li>2. ISO/IEC 27001:2022 for Information Security Management System</li> </ol> <p>Bidder has submitted the declaration in the required format.</p>
<p>10 OEM Authorization Form</p>	<p>The Bidder should be authorized partner of Original Equipment Manufacturer (OEM) for Finacle Suite of Products with an authority to upgrade, service and maintain the proposed hardware/software solutions and support for CBS, Internet Banking, Mobile banking and other related solutions during the entire period of contract with DoP as on the date of EoI submission.</p>	<p>For OEM: Self-Certificate of being OEM</p> <p>For Partner of the OEM: Manufacturer Authorization Form (MAF), from OEM stating that Bidder is authorized partner of OEM as per Form A.11: Letter of Authorization from OEM.</p> <p>OR</p> <p>A valid partnership certificate or authorization letter from the OEM indicating that the Bidder is an authorized partner or service provider for the Finacle Suite of Products, as on the date of EoI submission.</p>	<p>Submitted. The bidder has submitted the MAFs from various OEMs as per below</p> <p>File name: 5_ALLMAFPOSB (RAR)</p> <p>List of OEMs</p> <ol style="list-style-type: none"> <li>1. Futurex</li> <li>2. FS Networks Singapore</li> </ol> <p>The bidder has also submitted a self certificate of being an OEM for the below:</p> <ol style="list-style-type: none"> <li>1. NPST Instant Pay</li> <li>2. NPST Mobile Banking</li> </ol>	<p>Yes</p>	<p>List of OEMs</p> <ol style="list-style-type: none"> <li>1. Futurex</li> <li>2. FS Networks Singapore</li> </ol> <p>The bidder has also submitted a self certificate of being an OEM for the below:</p> <ol style="list-style-type: none"> <li>1. NPST Instant Pay</li> <li>2. NPST Mobile Banking</li> </ol>
<p>11 ISO and CMMI Certificates</p>	<p>The Bidder, should possess below certifications which are valid at the time of EoI submission:</p> <ul style="list-style-type: none"> <li>i. ISO 27001:2013 or above</li> <li>ii. ISO/IEC 20000</li> <li>iii. ISO 9001:2015 or above</li> <li>iv. CMMI Level 5 for Capability Maturity Model Integration</li> </ul> <p>Note: The above certificate should be in the name of the Bidder</p>	<p>i. Copies of valid certificates in the name of the Bidder, as on the date of EoI submission.</p> <p>ii. Copy of valid CMMI Level 5 certificate.</p> <p>OR</p> <p>In case the Bidder is currently undergoing CMMI Level 5 appraisal:</p> <ul style="list-style-type: none"> <li>- Documentary proof of ongoing CMMI Level 5 assessment (e.g., engagement letter, initiation documents).</li> <li>- Self-declaration on company letterhead stating commitment to furnish the valid CMMI Level 5 certificate at the RFP submission stage</li> </ul>	<p>Submitted. Bidder has submitted only 2 certifications out of the 4 specified in the RFP.</p> <p>Filename: 2_ALLCOMPANYPOSB</p> <p>Page 1.</p>	<p>Partial</p>	<p>Bidder has submitted only 2 certifications out of the 4 specified in the RFP</p> <ol style="list-style-type: none"> <li>1. ISO 9001:2015 for Quality Management System</li> <li>2. ISO/IEC 27001:2022 for Information Security Management System</li> </ol>
<p>12 Undertaking for non-black listing from the Bidder</p>	<p>Self-Certification, by the Bidder that the bidder (or any of its subsidiary) is not in the active, debarred list for indulging in corrupt practice, fraudulent practice, coercive practice, undesirable practice, breach of contract or restrictive practice by any Central govt. Department/PEUS as on date of EoI submission</p>	<p>The Bidder shall furnish a Self-Certification by Authorized signatory of the company to be provided on Non – judicial stamp paper of INR 100/- or such equivalent amount and document duly attested by notary public as per format in Form A.7. Format of Undertaking for non-blacklisting</p>	<p>Submitted.</p> <p>Filename: 1_ABAnnexuresPosb</p> <p>Page 24</p>	<p>Yes</p>	<p>Bidder has submitted the declaration in the required format.</p>

*du B Singh*

*[Handwritten signatures]*

13	A Board Resolution or Power of Attorney, in the name of the person executing the bid, authorizing the signatory to commit the Bidder. The person issuing the Power of Attorney shall possess Board Resolution in his favor for granting such rights.	Specific Power of Attorney for the Bidder to sign the EoI / RFP documents as per format in Form A.8. Format for Power of Attorney.	Submitted Filename: 1.AllAnnexuresPost Page 4.	Yes	Bidder has submitted the Power of Attorney in the given format.
14	Manpower Strength The Bidder must have on its payroll at least 3500 IT professionals as on 31st March 2025.	Self-certification by the authorized signatory with clear declaration of number of IT professionals	Submitted. Bidder has stated that as of the date of the declaration, they have 366 number of IT professionals on its payroll, employed full-time Filename: 1.AllAnnexuresPost Page 32.	No	Bidder has submitted the declaration in the required format. However, the bidder is not meeting the eligibility criteria of 3500 resources.  Bidder has stated that as of the date of the declaration, they have 366 number of IT professionals on its payroll, employed full-time.
15	Conflict of Interest	Annexure as per format	Form A.9: Conflict of Interest Submitted. Filename: 1.AllAnnexuresPost Page 26.	Yes	Bidder has submitted the declaration in the required format.
16	Self-declaration by Bidder w.r.t Insertion of Rule 144(x) in GFRs 2017	Abiding Rule 144 (x) of GFR 2017- to ensure provisions related to procurement from a bidder of a country that shares a land border with India	Form A.10: Self-declaration by Bidder w.r.t Insertion of Rule 144(x) in GFRs 2017 Submitted. Filename: 1.AllAnnexuresPost Page 1.	Partial	Bidder has submitted the annexure which is digitally signed and stamped. However, bidder has not deleted the paragraphs not applicable to them.
17	No Deviation Certificate	Annexure as per format	Form A.12: No Deviation Certificate Submitted. Filename: 1.AllAnnexuresPost Page 29.	Yes	Bidder has submitted the declaration in the required format.
18	Declaration for Local Content (Non-Mandatory)	Abiding Make in India Order Public Procurement (Preference to Make in India), Order 2017-Revision	Form A.13: Declaration for Local Content Submitted. Filename: 1.AllAnnexuresPost Page 30.	Yes	Bidder has submitted the declaration in the required format.

Annexure E - M/s Kyndryl Solutions Private Limited

Sr. No.	Criteria/Annexure	Description	Documentary Evidence	Submission Status Yes/No	Compliance Yes/Partial/No	Round 1	Round 2
						Comments (if any)	
1	Bid Submission Checklist	Annexure as per format	Form A.1	2 KyndrylEOIResponsePOS88Sep25.pdf	Yes		
2	Eligibility Criteria Covering Letter	Annexure as per format	Form A.2	2 KyndrylEOIResponsePOS88Sep25.pdf Page no 7	Yes		
3	Non-Disclosure Agreement	Bidder should sign & submit Non-Disclosure Agreement as provided in the EoI	Form A.3	2 KyndrylEOIResponsePOS88Sep25.pdf Page no 8	Yes		
4	Pre-Contract Integrity Pact	Bidder should submit a Pre-contract integrity pact as provided in the EoI	Form A.4	2 KyndrylEOIResponsePOS88Sep25.pdf Page no 11	Yes		
5	Certificate of Incorporation	The Bidder should be registered under Companies Act, 1956/ 2013 or as amended or a Limited Liability Partnership /Partnership firm under Partnership Act 1932.	Copy of Certification of Incorporation/ Registration Certificate	2 KyndrylEOIResponsePOS88Sep25.pdf Page no 17	Yes		
	GST Registration	The Bidder should be registered with the GST authority	Copy of GST Registration Certificate	2 KyndrylEOIResponsePOS88Sep25.pdf Page no 35	Yes		
	PAN Card Registration Certificate	PAN card of the Bidder	Copy of PAN Card	2 KyndrylEOIResponsePOS88Sep25.pdf Page no 37	Yes		
	ESI/EPF/Labor License	The Bidder should be registered under ESI/ EPF/ having valid Labor License.	Copy of Valid Certificates of ESI/ EPF Registration/ Labor License with the concerned organization/ authority	Yes Clarification mail	Yes	No	Bidder have submitted EPF allotment letter and Pass Book
	Years of Operation	The Bidder should have completed at least 5 years of Operations in India as on bid submission date.	Copy of Purchase Order/s/LOI showing at least 5 years of operations OR Certificate from the Statutory Auditor /Authorized signatory	Yes	Yes	Compliant as per Office memo ( No. F.3/78/2023-PPD) by the Department of Expenditure	

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6	<b>Turnover and Profitability</b> Minimum average annual turnover of at least Rs. 1000 Crores, at least 500 of which should be from Software Development and Maintenance, IT Infrastructure maintenance activities, for the last 3 financial years (i.e. 2021-22, 2022-23 and 2023-24)  The Bidder should be profitable for the last three financial years (i.e. 2021-22, 2022-23 and 2023-24).  Note: Data Center Facility related details shall be excluded.	Audited financial statements (copy of consolidated balance sheets and consolidated Profit and Loss Statement) for the last 3 financial years (i.e. 2021-22, 2022-23 and 2023-24) clearly indicating that the Turnover is from Software Development and Maintenance, IT Infrastructure maintenance activities certified by the Statutory Auditor/Chartered Accountant/Company Secretary of the entity on turnover details for the last 3 financial years (i.e. 2021-22, 2022-23 and 2023-24) clearly indicating that the Turnover is from Software Development and Maintenance, IT Infrastructure maintenance activities. (As per Form A.5)	Yes  2.KyndrylEOIResp onsePOSB8Sep25.pdf  Page no 42    Certificate from the Statutory Auditor indicating year-wise profit for the last three financial years (i.e. 2021-22, 2022-23 and 2023-24) (As per Form A.5)	Yes    Yes    Yes	No    Yes	Bidder has submitted Audited Financial Statements and CA certificate.  However, the 2021-22 financial statements are for the time period 8th Jan 2021 - 31st Mar 2022, i.e., 15 months. PAT figures from financial statements of 2021-22 does not match the CA certificate.	Bidder has shared clarification as follows: - Appointed Date is in Jan 2021 - As per NCLT Effective Date of operations - 1st Sep 2021. In FY 2021-22 they had 7 months of effective operations. One off events due to which losses happened is De-Merger.  Hence they are requesting the department to consider financials of the latest Financial Year FY 24-25 into consideration as they are profitable throughout their inception barring FY 21-22.
7	<b>Net Worth Certificate</b> The Bidder should have positive networth in each of the last three financial years (i.e. 2021-22, 2022-23 and 2023-24)	Certificate from Bidder's Statutory Auditor providing net-worth details (As per Form A.5)	Yes  2.KyndrylEOIResp onsePOSB8Sep25.pdf  Page no 48	Yes    Yes	Yes		
8	<b>Past Experience in the form of Project Citation / Case Studies</b>  The Bidder should have relevant experience in the following areas during the last five (5) years as on the date of EoI submission:  Successful execution of software development / implementation / maintenance projects related to Core Banking Services and allied products for banks, financial institutions, or other entities in the BFSI domain, in India or globally.  The above projects should either: - Have been declared "Go-Live" by the respective Client, or - Have completed at least fifty percent (50%) of the total project value, as evidenced by a Phase Completion Certificate or an appropriate Work Order/Client Certification.  The projects mentioned above should meet the following criteria - i) 3 project of similar nature of Contract value not less than the amount equal to INR 250 Cr O&M ii) Two projects project of similar nature of Contract	Project Citation as per the Form A.6. Format for Project Citation   Work order/Purchase Order/ Contract Agreement clearly specifying the Scope of Work, Bill of Material and value of the contract.  Certificate/Letter from the Competent Authority (who has issued the work order) that the Project has been declared "Go-Live" and is under the Operations & Maintenance phase OR Certificate from the Statutory Auditor/ Authorized Signatory certifying that the Project has been declared "Go-Live" and is under the Operations & Maintenance phase	Page no 55 Form A6 (Sec. 7.1 Pg # 61) 2.KyndrylEOIResp onsePOSB8Sep25.pdf  Purchase Order (Sec 7.1.1, Pg # 65) 2.KyndrylEOIResp onsePOSB8Sep25.pdf  2.KyndrylEOIResp onsePOSB8Sep25.pdf Scope of Work (Sec 7.1.2, Pg # 69) Transition / Project completion letter (Sec 7.1.3, Pg # 74)	Yes    Partial    No	Yes    Partial    No	Bidder has submitted project citation with value of over 690 cr for Canara Bank with client acceptance certificate for Transition completion.  O&M of the project has started in 02/2024  Bidder has submitted client acceptance certificate for Transition completion.  O&M of the project has started in 02/2024	Bidder have attached Transition sign-off certificate provided by Canara Bank    Bidder has requested the department stating that in O&M projects, Go-Live status is generally considered as successful takeover of operations by the new vendor from the old vendor, i.e., successful transition to the new vendor.
9	<b>Past Experience in the form of Project Citation / Case Studies</b>  The Bidder should have relevant experience in the following areas during the last five (5) years as on the date of EoI submission:  End-to-end IT infrastructure management for an on-premise data center which can be on Co-location basis or client provided location in India or globally	Project Citation as per the Form A.6. Format for Project Citation	2.KyndrylEOIResp onsePOSB8Sep25.pdf	Yes	Yes		



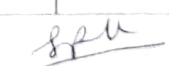

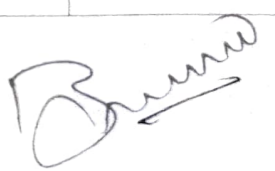
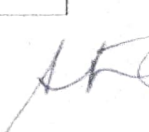
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Page 2 of 4







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		(IT-MSP) The above projects should either: -Have been declared "Go-Live" by the respective Client; or  -Have completed at least fifty percent (50%) of the total project value, as evidenced by a Phase Completion Certificate or an appropriate Work Order/Client Certification.  The projects mentioned above should meet the following criteria - i. 1 project of similar nature of Contract value not less than the amount equal to INR 350 Cr. OR ii. Two projects project of similar nature of Contract	Work order/Purchase Order/ Contract Agreement clearly specifying the Scope of Work, Bill of Material and value of the contract.  Certificate/Letter from the Competent Authority (who has issued the work order) that the Project has been declared "Go-Live" and is under the Operations & Maintenance phase OR Certificate from the Statutory Auditor/ Authorized Signatory certifying that the Project has been declared "Go-Live" and is under the Operations & Maintenance phase	Purchase Order (Sec 7.1.1, Pg # 65) 2. KyndrylEOIResponsePOSB8Sep25.pdf  2. KyndrylEOIResponsePOSB8Sep25.pdf Scope of Work (Sec 7.1.2, Pg # 66) Transition / Project completion letter (Sec 7.1.3, Pg # 74)	Yes  Yes	Bidder has provided submitted citation from Vodafone India. However, purchase Orders cannot be produced due to NDA.  Bidder has provided confirmation letter from Client for the scope of services delivered. Purchase Orders cannot be produced due to NDA (as mentioned in project citation form).  Bidder has submitted undertaking regarding the scope of work on company letterhead but it does not mention the NDA.	Bidder have provided Revised Undertaking on SOW mentioning that due to Confidentiality Obligation stipulated in the contractual Agreement with Vodafone they will not be able to share the exact contract value.  In the Form A 5 they have mentioned contract value as More than 600 Cr
10	OEM Authorization Form	The Bidder should be authorized partner of Original Equipment Manufacturer (OEM) for Finacle Suite of Products with an authority to upgrade, service and maintain the proposed hardware/software solutions and support for CBS, Internet Banking, Mobile banking and other related solutions during the entire period of contract with DoP as on the date of EoI submission.	For OEM: Self-Certificate of being OEM  For Partner of the OEM Manufacturer Authorization Form (MAF), from OEM stating that Bidder is authorized partner of OEM as per Form A. 11: Letter of Authorization from OEM.  OR  A valid partnership certificate or authorization letter from the OEM indicating that the Bidder is an authorized partner or service provider for the Finacle Suite of Products, as on the date of EoI submission	2. KyndrylEOIResponsePOSB8Sep25.pdf  page 113	Yes		
11	ISO and CMMI Certificates	The Bidder should possess below certifications which are valid at the time of EoI submission:  i. ISO 27001:2013 or above ii. ISO/IEC 20000 iii. ISO 9001:2015 or above iv. CMMI Level 5 for Capability Maturity Model Integration  Note: The above certificate should be in the name of the Bidder	i. Copies of valid certificates in the name of the Bidder, as on the date of EoI submission. ii. Copy of valid CMMI Level 5 certificate. OR In case the Bidder is currently undergoing CMMI Level 5 appraisal - - Documentary proof of ongoing CMMI Level 5 assessment (e.g., engagement letter, initiation documents). - Self-declaration on company letterhead stating commitment to furnish the valid CMMI Level 5 certificate at the RFP submission stage.	2. KyndrylEOIResponsePOSB8Sep25.pdf  page 80  ISO 27001:2022 valid upto 08/2027  i. ISO/IEC 20000-1:2018 valid upto 12/2025 ii. ISO 9001:2015 valid upto 05/2028 iii. CMMI Level 5 valid upto 05/2028	Yes  3	Bidder has submitted CMMI level 5 assessment documents.	
12	Undertaking for non-black listing from the Bidder	Self-Certification by the Bidder that the bidder (or any of its subsidiaries) is not in the active debarred list for indulging in corrupt practice, fraudulent practice, coercive practice, undesirable practice, breach of contract or restrictive practice by any Central govt. Department/PSUs as on date of EoI submission	The Bidder shall furnish a Self-Certification by Authorized signatory of the company to be provided on Non-judicial stamp paper of INR 100/- or such equivalent amount and document duly attested by notary public as per format in Form A.7: Format of Undertaking for non-blacklisting	2. KyndrylEOIResponsePOSB8Sep25.pdf  page 105	Yes	Authorized signatory of the company to be provided on Non-judicial stamp paper of INR 100/- or such equivalent amount and document duly attested by notary public as per format in Form A.7: Format of Undertaking for non-blacklisting	













13	A Board Resolution or Power of Attorney	A Board Resolution or Power of Attorney, in the name of the person executing the bid, authorizing the signatory to commit the Bidder. The person issuing the Power of Attorney shall possess Board Resolution in his favor for granting such rights.	Specific Power of Attorney for the Bidder to sign the EoI / RFP documents as per format in Form A.8: Format for Power of Attorney.	2.KyndrylEOIResponsePOS88Sep25.pdf	Yes		
14	Manpower Strength	The Bidder must have on its payroll at least 3500 IT professionals as on 31st March 2025.	Self-certification by the authorized signatory with clear declaration of number of IT professionals	page 107 2.KyndrylEOIResponsePOS88Sep25.pdf	Yes		
15	Conflict of Interest	Annexure as per format	Form A.9: Conflict of Interest	page 116 2.KyndrylEOIResponsePOS88Sep25.pdf	Yes		
16	Self-declaration by Bidder w.r.t Insertion of Rule 144(x) in GFRs 2017	Abiding Rule 144 (x) of GFR 2017- to ensure provisions related to procurement from a bidder of a country that shares a land border with India	Form A.10: Self-declaration by Bidder w.r.t Insertion of Rule 144(x) in GFRs 2017	page 111 2.KyndrylEOIResponsePOS88Sep25.pdf	Yes	Bidder has submitted the declaration but it is incomplete.	Bidder have submitted the updated document.
17	No Deviation Certificate	Annexure as per format	Form A.12: No Deviation Certificate	page 112 2.KyndrylEOIResponsePOS88Sep25.pdf	Yes		
18	Declaration for Local Content  (Non Mandatory)	Abiding Make in India Order Public Procurement. (Preference to Make in India), Order 2017-Revision	Form A.13: Declaration for Local Content	page 115 N/A	N/A	N/A at EoI stage	

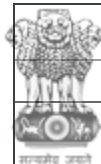







### Bidder Summary

	IBM India Pvt Ltd	Kyndryl	Wipro	NPST	Infosys
1 Bid Submission Checklist	Yes	Yes	Yes	Yes	Yes
2 Eligibility Criteria Covering Letter	Yes	Yes	Yes	Yes	Yes
3 Non-Disclosure Agreement	Yes	Yes	Yes	Yes	Yes
4 Pre-Contract Integrity Pact	Yes	Yes	Yes	Yes	Yes
5 Certificate of Incorporation	Yes	Yes	Yes	Partial	Yes
6 GST Registration	Yes	Yes	Yes	Yes	Yes
7 PAN Card Registration Certificate	Yes	Yes	Yes	Yes	Yes
8 ES/IEPF/Labor License	Yes	Yes	Yes	No	Yes
9 Years of Operation	Yes	Yes	Yes	No	Yes
10 Turnover and Profitability	Yes	No	Yes	No	Yes
11 Net Worth Certificate	Yes	Yes	Yes	No	Yes
12 Past Experience in the form of Project Citation / Case Studies	Yes	No	Yes	No	Yes
13 Past Experience in the form of Project Citation / Case Studies	Yes	Yes	Yes	No	Yes
14 OEM Authorization Form	Yes	Yes	Yes	Yes	Yes
15 ISO and CMMI Certificates	Yes	Yes	Yes	Partial	Yes
16 Undertaking for non-black listing from the Bidder	Yes	Yes	Yes	Yes	Yes
17 A Board Resolution or Power of Attorney	Yes	Yes	Yes	Yes	Yes
18 Manpower Strength	Yes	Yes	Yes	No	Yes
19 Conflict of Interest	Yes	Yes	Yes	Yes	Yes
20 Self-declaration by Bidder w.r.t Insertion of Rule 144(x) in GFRs 2017	Yes	Yes	Yes	Partial	Yes
21 No Deviation Certificate	Yes	Yes	Yes	Yes	Yes
22 Declaration for Local Content (Non Mandatory)	N/A	N/A	N/A	Yes	N/A





**Government  
eProcurement  
System**

**eProcurement System Government of India**

**Technical Bid Evaluation Summary**

Date : 17-Oct-2025 06:16 PM

Print

Organisation Chain :	Department of Posts  Department of Posts(Dak Bhawan)  Financial Services,Dak Bhawan,POST
Tender ID :	2025_DOP_869048_1
Tender Ref No :	FS/9/2025-FS-PMU01-DOP
Tender Title :	EoI for Selection of System Integrator (SI)for Post Office Savings Bank (POSB) under DOP IT 2.0
Cover System :	1

Committee Chairperson/Co-ordinator Type :	<b>Internal</b>
Committee Chairperson/Co-ordinator Name :	<b>Sh. Vineet Mathur, Chief Postmaster General Madhya Pradesh Circle</b>
Committee Members :	<b>1Sh. Ramchandra Kisan Jayabhaye GM (Op.) PLI 2Dr. Sachin Mittal Secretary PSB 3 Ms. Sharon Shefali Gupta DDG (Bgt and Accts) 4 Sh. Bishan Singh Director FS-PMU 5 Sh. Puneet Bijaraniya Director PMU-II</b>
Summary Details :	<a href="#">techsummary_913555.pdf (12334.94 KB)</a>
Summary uploaded on :	<b>17-Oct-2025 06:16 PM</b>
Bid Opening Date & Time for Financial :	<b>None</b>

No. of Bids : **5**

**Bid List**

S.No	Bid Number	Bidder Name	Opened By	Submitted Date	Status	Reason
1	3271543	IBM India Pvt Ltd	Ajay Kumar	08-Sep-2025 12:49 PM	Accepted	Accepted
2	3273839	KYNDRYL SOLUTIONS PRIVATE LIMITED	Ajay Kumar	08-Sep-2025 04:17 PM	Rejected	Rejected. Does not meet the pre-qualification criteria as laid out in section 7 of the EoI.
3	3274100	Infosys ltd	Ajay Kumar	28-Aug-2025 05:06 PM	Accepted	Accepted
4	3276398	Wipro Limited	Ajay Kumar	10-Sep-2025 09:52 PM	Accepted	Accepted
5	3279413	Network People Services Technologies Limited.	Ajay Kumar	08-Sep-2025 04:56 PM	Rejected	Rejected. Does not meet the pre-qualification criteria as laid out in section 7 of the EoI.

**Tender Inviting Authority**