



Message from the Minister of Communications

September 2025 Edition

Namaskar!

September has been a month of historic milestones for India Post, marking our growing leadership on the global stage while deepening our transformation at home.

At the 28th Universal Postal Congress in Dubai, Bharat took centre stage with three landmark achievements. We launched the UPI–UPU integration, enabling India’s pioneering digital payment system to be adopted across the global postal network, thus strengthening last-mile connectivity worldwide. We also announced a contribution of USD 10 million to support the development of the global postal sector, reaffirming India’s commitment to advancing cooperation and innovation. Most importantly, Bharat was elected to both the Postal Operations Council (POC) and the Council of Administration (CA), a testament to India’s growing global leadership under the vision of Prime Minister Shri Narendra Modi ji. With the world’s largest postal network serving 1.45 billion people, Bharat stands uniquely positioned to contribute to a modern, inclusive and resilient global postal system.

Back home, we continue to strengthen our services and empower our workforce. On September 17, 2025, India Post signed a landmark MoU with BSNL to leverage its network of 1.65 lakh Post Offices for the sale of SIM cards and mobile recharge services. This initiative will expand BSNL’s connectivity to even the remotest corners of India, bridging the digital divide and empowering rural households with affordable telecom access. The successful proof of concept in Assam has shown the transformative potential of this model for nationwide rollout.

We are also driving innovation in the Digital India ecosystem. Two important MoUs have been signed to strengthen the DIGIPIN initiative — one with MapmyIndia and another with Esri India. These partnerships will make address identification and navigation more robust, accurate and citizen-friendly, while integrating DIGIPIN into wider digital platforms and mapping services.

Equally important are our efforts in capacity building, especially for our Gramin Dak Sevaks, the true warriors of India Post who carry the nation’s trust to every doorstep. A comprehensive Training Needs Analysis has guided the creation of seven new digital courses on the iGOT platform, tailored to empower them with modern skills while preserving their deep connect with rural Bharat. Three courses on Internal Mobile Application under the Advanced Postal Technology framework are also being developed to help them unlock new opportunities and serve with greater efficiency. In parallel, specialised marketing trainings are underway across circles, where senior officials will mentor and support GDS colleagues in becoming frontline champions of our products and services. Through the Rashtriya Karmayogi Seva Bhaav programme, this spirit is further nurtured—instilling values of service, ethics, and citizen-centricity. Together, these initiatives are not just building skills; they are celebrating the dedication of our GDS and preparing them to lead India Post’s journey towards Viksit Bharat @ 2047.

India Post has now become a driver of empowerment, a force for financial inclusion, and a trusted partner in the aspirations of every household. From global leadership at the UPU to grassroots transformation in our villages, every initiative reflects the ethos of Dak Seva, Jan Seva. Let us take pride in these milestones and move forward together towards a future where India Post continues to symbolise trust, innovation, and service to the nation and the world.

Jai Hind!

Sincerely yours,
Jyotiraditya M. Scindia
Minister of Communications,
Government of India