



Message from the Minister – Department of Posts

December 2025 Edition

Namaskar,

As we stand at the threshold of a new year and gently close the chapter on 2025, I write to you with a sense of deep gratitude and quiet pride. This year has not merely been about milestones achieved; it has been about a shift in mindset, a year in which India Post listened, learned, and leaned boldly into the future. None of this would have been possible without the dedication, professionalism, and unwavering commitment of our postal family, who continue to uphold public service at its finest.

Guided by the visionary leadership of Hon'ble Prime Minister Shri Narendra Modi Ji, India Post has continued its transformation into a modern, technology-enabled institution, while remaining firmly anchored in its timeless ethos of Dak Seva, Jan Seva. Strengthening last-mile delivery, expanding citizen-centric services, and advancing digital and financial inclusion have remained central to our journey, ensuring that every Indian is served with efficiency, trust, and dignity.

A defining highlight of this year has been our growing engagement with young India through the launch of Next Gen Post Offices. Conceived not as a departure from our legacy but as its natural evolution, these spaces represent a renewed conversation with the next generation. From the first Next Gen Post Office at the IIT Delhi campus, to AIIMS Jammu, Kongu Engineering College in Tamil Nadu, and many others across the country, these centres are reintroducing India Post as a space of curiosity, connection, and collaboration.

With 46 Next Gen Post Offices now taking shape nationwide, this initiative reflects a deliberate and thoughtful outreach to youth. What makes it truly distinctive is the active participation of students themselves, these Post Offices have been imagined, designed, and brought to life with their ideas, energy, and ownership. They are, in every sense, conceived with students, crafted by students, and belonging unmistakably to them. I place on record my sincere appreciation for the postal teams and educational institutions that encouraged young minds to step forward and shape this shared vision.

Beyond these youth-centric initiatives, 2025 also marked important strides in technology-driven reform and service delivery. The rollout of IT 2.0 enhanced operational efficiency across postal operations, while initiatives such as DIGIPIN laid the foundation for accurate and standardised digital addressing nationwide. India Post continued to play a vital role in governance delivery through expanded passport services, Aadhaar enrolments, and doorstep citizen services, bringing essential services closer to people's homes.

India Post's leadership was also felt on the global stage. The successful integration of the UPI-UPU platform and India's hosting of the Asia-Pacific Postal Leaders Forum underscored our growing role in shaping the future of global postal services, while showcasing India's digital public infrastructure to the world.

At the heart of this transformation lies our people. Focused efforts on training and capacity building have equipped our employees and Gramin Dak Sevaks with new digital skills and service capabilities, ensuring that reform translates into meaningful outcomes on the ground. The enthusiastic public response to our initiatives reassures us that our legacy is not fading, it is being renewed and carried forward by committed teams working tirelessly behind the scenes.

As we welcome the New Year, I am confident that together we will continue to shape an India Post that inspires trust, expands access, and resonates with the aspirations of future generations. Let us move ahead with the same spirit of innovation, inclusivity, and service that defined this remarkable year.

With warm regards and best wishes for the year ahead,

Jyotiraditya M. Scindia
Minister of Communications,
Government of India