

Dak Samvaad

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भारतीय डाक
डाक सेवा-जन सेवा



India Post
Dak Sewa-Jan Sewa

THE JOURNEY

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Interaction with the Backbone of India Post



The Union Minister of Communications and DoNER, Shri Jyotiraditya M. Scindia, held an interactive session with 30 postal assistants and sorting assistants representing various postal circles at Sanchar Bhawan on 20th February, 2026. The meeting was attended by senior officers of the Department of Posts, including the Secretary (Posts) and Director General (Postal Services).

During the interaction, the minister described postal assistants and sorting assistants as the “backbone” of India Post, acknowledging their crucial contribution in ensuring last-mile connectivity and delivering citizen-centric services across the country.

The discussions focused on key operational and technological aspects, including modernization of Post Office Savings Bank (POSB), technology upgrades under IT 2.0, simplification of digital banking services and PLI/RPLI processes, infrastructure enhancement in rural post offices, strengthening of parcel and tracking systems, customer-centric reforms, and expansion of N-Gen Post Offices.

The Minister also referred to his earlier meeting with Postal and Sorting Assistants in July 2025, noting that several suggestions raised at that time have since been implemented. He highlighted reforms such as rationalization of RMS and integrated parcel hubs, optimization of handheld scanning processes, strengthening marketing through focused deployment of marketing executives, and deliberations on market-linked insurance products through IPPB partnerships.



GDS Sammelan: Guntur & Ujjain



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The Andhra Pradesh Postal Circle organised a grand Gramin Dak Sevak (GDS) Sammelan in Guntur on 22nd February 2026, which saw the enthusiastic participation of over 9,000 Gramin Dak Sevaks from across the Circle. The event was graced by Shri Jyotiraditya M. Scindia, Hon'ble Minister of Communications and DoNER; Shri N. Chandrababu Naidu, Hon'ble Chief Minister of Andhra Pradesh and Dr Pemmasani Chandra Sekhar, Minister of State for Communications & Rural Development, along with other dignitaries. During the Sammelan, 10 best-performing GDS personnel were felicitated for excellence in delivery of postal financial and social services.



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Continuing his engagement with Gramin Dak Sevaks, Shri Jyotiraditya M. Scindia, Hon'ble Union Minister of Communications, also addressed a large GDS Sammelan at the Kartik Mela Ground in Ujjain, Madhya Pradesh, on 24th February 2026, in the distinguished presence of Shri Mohan Yadav, Hon'ble Chief Minister of Madhya Pradesh. The event was attended by over 7,000 Gramin Dak Sevaks from across the State and was organised to recognise their pivotal role in strengthening last-mile delivery of postal, banking and insurance services. 10 Gramin Dak Sevaks were felicitated during the event for exemplary performance, underscoring their commitment as the backbone of India Post's rural network.

Addressing the gatherings, the Hon'ble Minister highlighted the role of Gramin Dak Sevaks as a vital force in rural service delivery, describing them as true ambassadors of India Post. He underscored ongoing modernisation efforts in mail, logistics, and financial inclusion through India Post's expanding network, and invoked the Hon'ble Prime Minister, Shri Narendra Modi's mantra of Reform, Perform and Transform to usher in further transformation in the Department of Posts.

Bridging Cultures, Inspiring Minds



Shri Jyotiraditya M. Scindia, Hon'ble Minister of Communications and DoNER, interacted with Mr. Nick Booker and students from various universities of New Zealand on 17th February 2026. The Hon'ble Minister underscored that no other network in the world matches India Post's reach, distribution, and delivery capacity. He shared his vision of transforming India Post into the leading logistics organisation for all B2C businesses. During the interaction, The Minister also highlighted India's rich culture, history and civilisation that extend far beyond borders and appreciated the keen interest shown by the visiting delegation in exploring India's heritage and story. he conveyed his best wishes to the students for their academic and cultural pursuits.

Performance Review of Circles



Dr. Chandra Sekhar Pemmasani, Hon'ble Minister of State for Communications, reviewed the operational and financial performance of the Telangana, Andhra Pradesh, Himachal Pradesh, Maharashtra, Jammu & Kashmir, and Madhya Pradesh, Chhattisgarh, Bihar, Assam, Odisha and Tamil Nadu Postal Circles of the Department of Posts on 16th and 17th February 2026. He commended the Telangana Postal Circle for its exemplary performance and directed other Circles to adopt a "Tech-First" and "Customer-Sensitive Service" approach. The Hon'ble Minister emphasised transparency, faster grievance redressal, stronger financial discipline, and delivery of postal services across the country.

Shaping the Digital Future of India Post



Dr. Chandra Sekhar Pemmasani, Hon'ble Minister of State for Communications, held a meeting with the Marketing Division and the Chief Marketing Officer on 12th February 2026 to deliberate on the future of marketing for India Post. During the meeting, the Minister reviewed the Department's marketing strategy and discussed ways to strengthen outreach. The discussions focused on leveraging digital marketing, to promote the wide range of services offered by the Department of Posts. Emphasis was placed on expanding digital outreach to connect with a broader customer base and support the Department's efforts in enhancing revenue generation.

Director General's Visit Marks Key Initiatives in Karnataka



Shri Jitendra Gupta, Director General, Postal Services, undertook a visit to the Karnataka Circle in February 2026, covering multiple initiatives aimed at strengthening service delivery and financial inclusion. He inaugurated the Dak Community Development Programme (DCDP) at Madikeri Head Office on 16th February 2026, interacted with staff and customers, distributed passbooks under SCSS, PPF, SSA and MIS schemes, and acknowledged the achievements of Kodagu Division in PLI/RPLI.



During his visit, he also interacted with students at Mount Carmel School, Belur, promoting awareness of India Post's digital initiatives. An Aadhaar enrolment and updation camp was also organised, providing seamless access to essential identity services for students and the local community, further strengthening citizen-centric outreach.

38th All India Postal Cultural Meet



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The 38th All India Postal Cultural Meet was held at PTC Mysuru, Karnataka Circle from 16th to 20th February 2026, bringing together participants from Postal Circles across the country in a vibrant celebration of culture, creativity, and camaraderie. The event was inaugurated by Shri Jitendra Gupta, Director General Postal Services, in the presence of renowned violin maestros Mysuru M. Nagaraj and Mysuru M. Manjunath (Mysuru Brothers), Shri K. Prakash, Chief Postmaster General, Karnataka Circle, and other dignitaries.

Over five days, participants showcased diverse cultural talents, reflecting the rich heritage and unity of the India Post family. A Special Cover was also released by the Director General Postal Services to commemorate the occasion. The valedictory function was graced by Padma Shri awardee Pandit M. Venkatesh Kumar. Kerala Circle emerged as the Overall Champions, while Karnataka Circle secured the Runners-up position, marking a successful culmination of the cultural event.

India–Brazil Postal Cooperation



India and Brazil signed a Memorandum of Understanding (MoU) on 22nd February 2026 to strengthen cooperation in the postal sector. The MoU was exchanged between Shri Jyotiraditya M. Scindia, Hon'ble Minister of Communications, and H.E. Mr. Frederico de Siqueira Filho, Minister of Communications of Brazil, during the State Visit of the President of Brazil to India.

This agreement aims to establish a comprehensive framework for cooperation between the Department of Posts, India, and the Ministry of Communications, Brazil, focusing on postal services, digital transformation, and inclusive service delivery.

Letter of Intent Signed Between India Post and La Poste



The Department of Posts, Ministry of Communications, Government of India, signed a Letter of Intent with La Poste, France, to strengthen bilateral cooperation in the postal sector. The intent focuses on enhancing collaboration in international postal services, cross-border e-commerce logistics, technology and innovation in postal operations, and philately. The agreement aims to facilitate synergy through sharing of experiences and best practices in accordance with respective national regulations, and to promote joint engagement in multilateral fora involving

postal operators. The Letter of Intent was signed between Shri Jitendra Gupta, Director General, Department of Posts, represented by Mr. Lakshmikanta Dash, Deputy Director General, International Relations & Global Business and Ms. Marie-Ange, Chief Executive Officer of Groupe La Poste, represented by Mr. Jean Paul Forceville, Director, European & International Relations marking a significant step towards deepening India–France postal cooperation.

India Post and Emirates Post Adopt EMS Standard Agreement



Marking a new milestone in India-UAE postal collaboration, India Post and Emirates Post have adopted the EMS Standard Agreement to enhance express mail services between the two countries. The agreement enables more cost-effective, seamless and efficient shipments from the UAE to India, strengthening cross-border e-commerce, exports and MSME participation. This development reinforces India Post's commitment to expanding international partnerships and delivering smarter, faster and customer-centric logistics solutions.

India Post- NSE Collaboration



The Department of Posts, signed a Memorandum of Understanding with the National Stock Exchange of India Limited (NSE) on 10th February 2026 to expand access to mutual fund products through India Post's vast network of over 1.64 lakh post offices. The MoU was signed by Ms. Manisha Bansal Badal, General Manager (Citizen Centric Services & Rural Business), Department of Posts, and Shri Sriram Krishnan, Chief Business Development Officer, NSE, in the presence of senior officials from the Department of Posts and NSE. The partnership will enable selected postal officials to be trained and certified as mutual fund distributors, facilitating investor services in rural, semi-urban and urban centres while ensuring regulatory compliance and transparency. This collaboration aims to deepen financial inclusion, enhance investor awareness and provide citizens with broader access to capital market-linked financial solutions.

India Post at World Stamp Exhibition Dubai 2026



India Post participated in the World Stamp Exhibition, Dubai 2026, and commemorated the inauguration of the ICC Men's T20 World Cup 2026 with the release of a special cover by Ms. Rashi Sharma, DDG (Philately & Marketing), on 7th February 2026. The event was graced by Shri Sathish Kumar Sivan, Consul General of India, Dubai, UAE, and Ms. Priyanka Mishra, Director (Philately & Marketing), along with other dignitaries. The occasion highlighted India Post's continued commitment to promoting philately and celebrating major global sporting events through commemorative releases.

N-Gen Post Offices: Transforming Customer Experience



As part of its ongoing modernisation drive, the Department of Posts is expanding the network of N-Gen Post Offices across the country to deliver faster, efficient, and customer-friendly services. Equipped with advanced digital infrastructure, modern interiors, and improved service counters, N-Gen Post Offices provide a seamless and comfortable experience to customers.

As on 28th February 2026, 48 N-Gen Post Offices have been inaugurated nationwide, including 2 in February 2026, reflecting the Department's accelerated efforts towards service transformation. The initiative highlights India Post's commitment to blending its trusted legacy with innovation while also engaging the younger generation through more accessible, technology-enabled services aligned with their evolving expectations.

Marketing Workshop: Strengthening Marketing Capabilities



As part of its ongoing transformation journey, India Post conducted a focused two-day Marketing Workshop at Dak Bhawan on 10th & 11th February 2026 to strengthen the capabilities of its Marketing Executives for the next phase of service expansion. The workshop aimed at equipping participants with advanced tools, strategic insights and enhanced domain knowledge to drive business growth, improve customer acquisition and explore new revenue opportunities across diverse markets, reinforcing India Post's commitment to innovation and service excellence.

Strengthening Digital Training Infrastructure



The Training Division successfully organised a One-Day Capacity Building Workshop on 24th February 2026 at Dak Bhawan, New Delhi, to enhance content quality for courses on the iGOT Karmayogi platform. The workshop brought together senior officers, content creators, and representatives from various Training Institutes to deliberate on competency mapping, instructional design, storyboarding, assessment design, and the course publishing process in coordination with Karmayogi Bharat. This first-of-its-kind initiative reinforces collective commitment to developing structured, high-quality, and outcome-oriented e-learning courses to support competency-driven capacity building across India Post.

Winter Mail: Service Beyond Seasons

Even as harsh winters grip the northern and Himalayan regions with sub-zero temperatures, heavy snowfall and treacherous terrain, India Post's commitment to last-mile delivery remains unwavering. Across remote valleys and snow-bound villages, postal personnel continue to brave extreme conditions to ensure uninterrupted mail and essential services. Their dedication reflects the true spirit of Dak Sewa Jan Sewa, where service to citizens takes precedence over all challenges.



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When the harsh cold of Zaskar, Ladakh, brings life to a near standstill, Ms. Tenzin Dolma's resolve only grows stronger. A dedicated Gramin Dak Sevak at Padum Post Office in Jammu & Kashmir, she braves snow-covered terrain and sub-zero temperatures to ensure that every letter reaches its destination. For her, delivering mail is not just a duty – it is a true service to the people.

In the frozen valleys of Harsil, Uttarakhand, where temperatures plunge to -16°C , the spirit of India Post continues to shine through unwavering dedication. Battling harsh Himalayan terrain and severe winter conditions, BPM Shri Jayendra Lal, ABPM Shri Sanjay Singh, and MTS Shri Sagar Panwar ensure that essential postal services reach every resident without disruption. Their perseverance in such extreme weather reflects the Department's enduring commitment to last-mile connectivity and public service.



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Amid snow-covered paths and sub-zero temperatures of around -5°C , ABPM Shri Ashish Puri exemplifies steadfast service delivery in Kimana village, Uttarakhand. Navigating slippery routes with determination, he continues to provide door-to-door mail delivery. His dedication highlights the human effort behind India Post's promise of reliable service, even in challenging geographical conditions.

Defying extreme weather and challenging mountainous terrain, ABPM Shri Sherab Galchan of Jispa Post Office, Himachal Pradesh, continues his duties with exceptional resilience, even as temperatures fall to -22°C and icy winds sweep across the region. Undeterred by the harsh conditions, he ensures that letters and parcels reach remote households on time. His dedication truly embodies the core values of India Post and its commitment to serving communities in every corner of the country.



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In the snowbound region of Gurez Valley, Jammu & Kashmir, where temperatures fall to around -10°C , Branch Postmaster Shri Manzoor Ahmad Khan continues to serve with remarkable dedication. Braving harsh winter conditions, he ensures uninterrupted mail delivery, bringing not just letters but also hope and reassurance to the community. His continued dedication in ensuring uninterrupted communication and essential services reflects the true spirit of public service and the commitment of India Post.

Special Features



Mr. Narottam Ji of Kurud village, Raipur, Chhattisgarh, who has been engaged in pottery for over 20 years, received a toolkit under the Pradhan Mantri Vishwakarma Yojana through India Post to enhance the productivity and efficiency of his craft. Leveraging its extensive network and IT modernisation, India Post ensures timely, secure and transparent delivery of such consignments, empowering traditional artisans to move steadily towards self-reliance.



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Kabi, a remote village in Sikkim, has been recognised as a sampurna bima gram through the dedicated efforts of Mrs. Vinita Rai, Branch Postmaster of Kabi Post Office. Beyond postal and parcel services, she has connected villagers to Aadhaar and insurance schemes, transforming the Post Office into a centre of financial security and self-reliance.



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Philately Corner: Stamps and Stories



The Hon'ble President of India, Smt. Droupadi Murmu, released a commemorative postage stamp on 16th February 2026 at Dr. Ambedkar International Centre, New Delhi, marking the centenary of the "Ol Chiki" script developed in 1925 by eminent linguist Guru Gomke Pandit Raghunath Murmu for the Santhali language. The occasion celebrated 100 glorious years of the script, which stands as a powerful symbol of identity, literary richness and cultural pride of the Santali community. The commemorative release highlights India Post's continued role in honouring the nation's linguistic heritage and cultural legacy through philatelic initiatives.



On 13th February 2026, Hon'ble Prime Minister Shri Narendra Modi released a Commemorative Postage Stamp on Seva Teerth, a government office campus within the Central Vista, New Delhi, designed to consolidate India's highest executive functions into a secure, modern, and efficient environment. The campus brings together the Prime Minister's Office (PMO), the Cabinet Secretariat, and the National Security Council Secretariat into a single, unified complex.





India Post released a Commemorative Postage Stamp to mark the Bharatiya Tatrakshak Swarnim Jayanti, commemorating 50 years of dedicated service by the Indian Coast Guard under the motto 'Vayam Rakshamah' (We Protect). The stamp was released in the presence of Shri Rajnath Singh, Hon'ble Defence Minister, Shri Sanjay Seth, Hon'ble Minister of State for Defence and Dr. Chandra Sekhar Pemmasani, Hon'ble Minister of State for Communications, celebrating the Golden Jubilee of the force. The philatelic tribute honours the unwavering vigilance, courage and professionalism of the Coast Guard in safeguarding India's maritime frontiers, reflecting the nation's deep gratitude towards the silent sentinels who ensure the security of its seas and coasts.



India Post released a Commemorative Postage Stamp in honour of Shri Uddhavdas Mehta, recognising his contributions as a fearless freedom fighter, distinguished Ayurvedic scholar and dedicated advocate of public welfare. The stamp was released by the Hon'ble Minister of Communications, Shri Jyotiraditya M. Scindia. The philatelic tribute commemorates his life of courage, integrity and service to the nation.





A set of eight Commemorative Postage Stamps was released on 8th February 2026 by the Ms. Vandita Kaul, Secretary (Posts), celebrating the timeless art of Indian puppetry. The collection showcases diverse traditions, including string, rod, glove and shadow puppets, reflecting distinct regional styles and rich cultural expressions. Accompanied by a First Day Cover, Brochure, Miniature Sheet, Sheetlets and a Special Cancellation, the release honours India's enduring storytelling heritage and the generations of artisans who have preserved this vibrant art form.



On 17th February 2026, India Post released Customized My Stamp on Mumbai Climate Week at the Jio Convention Centre. The event was graced by Shri Pralhad Joshi, Hon'ble Union Minister for New and Renewable Energy; Shri Devendra Fadnavis, Hon'ble Chief Minister of Maharashtra; Smt. Pankaja Munde, Hon'ble Minister for Environment & Climate Change, Government of Maharashtra; Shri Amitabh Singh, Chief Postmaster General, Maharashtra Circle; and other distinguished dignitaries. The special stamp symbolises Mumbai's collective commitment towards environmental sustainability and climate responsibility.



India Post unveiled a customised My Stamp to commemorate 50 years of MAGGI in India, marking the milestone in the presence of Shri Chirag Paswan, Hon'ble Union Minister for Food Processing Industries. The philatelic release celebrates the iconic brand's enduring presence across generations from moments in the hills and monsoon evenings to late-night cravings.



On the occasion of the inauguration of the Flower Exhibition held on 6th February 2026 at Janbhavan, Lucknow, a Special Cover, Special Cancellation, and a set of four postcards were released by the Hon'ble Governor of Uttar Pradesh, Smt. Anandiben Patel; the Hon'ble Horticulture Minister, Shri Dinesh Kumar Singh; and the Postmaster General, Lucknow Region, Shri Sunil Kumar Rai.



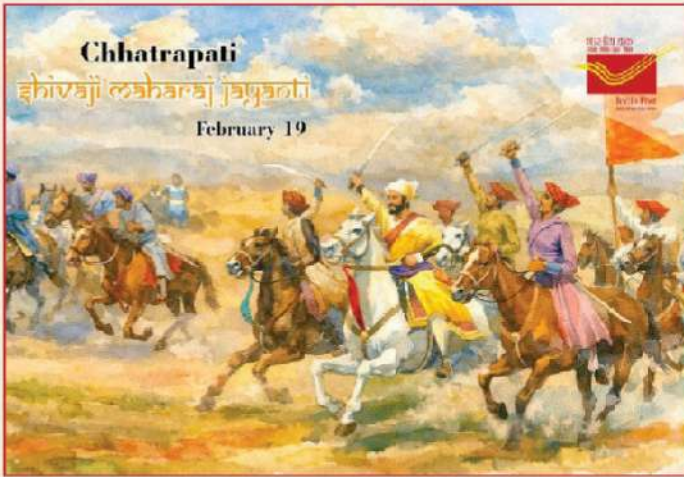


A tribute to the indomitable legacy of Chhatrapati Shivaji Maharaj, commemorative Picture Postcards were released by Ms. Vandita Kaul, Secretary (Posts) on 19th February 2026. The special release honours the courage, visionary leadership, and enduring contributions of the great Maratha warrior king, whose ideals of good governance and people-centric administration continue to inspire generations



On 27th February 2026, Ms. Vandita Kaul, Secretary, Department of Posts, released a set of Holi themed Picture Postcards, celebrating the vibrant spirit of the festival and the timeless art of heartfelt communication. Blending festivity with tradition, these postcards carry the colours of joy, warmth, and togetherness across the nation, connecting loved ones in a truly meaningful way.





On the occasion of Chhatrapati Shivaji Maharaj Jayanti, Karnataka Circle released a Picture Post card and Special Cancellation on 19th February 2026 to commemorate the birth anniversary of the great Maratha warrior king, Chhatrapati Shivaji Maharaj. The release honours his legacy of courage, visionary leadership, and valour, paying tribute to one of India's most revered historical figures whose ideals continue to inspire generations.



A Special Cover with a Special Cancellation on Narnala Fort was released on 17th February 2026 during "Narnala Mahotsav-2026" by Dr. Sudhir Jakhere, Director Postal Services, Nagpur Region. The first album was presented to the Chief Guest, Smt. Varsha Meena, District Collector, Akola. The event was graced by Shri Sanjay Gawande, Former MLA; Shri Rahul Singh Tolia, DCF, Akot; and other dignitaries. The release marked a significant philatelic tribute to the historical and cultural heritage of Narnala Fort.



A Special Cancellation was released on 7th February 2026 at the Maharashtra Circle Office to commemorate Team India's victory in the ICC U19 Men's Cricket World Cup 2026. The event was graced by Shri Amitabh Singh, Chief Postmaster General, Maharashtra Circle, along with Smt. Rekha Rizvi, Director, Mumbai GPO; Shri Santoshkumar S. Kulkarni, ADPS(R); Smt. Shilpa Rane, ADPS (BD); and other officials. The occasion marked a proud philatelic tribute to the remarkable achievement of India's young cricket champions.

Highlights



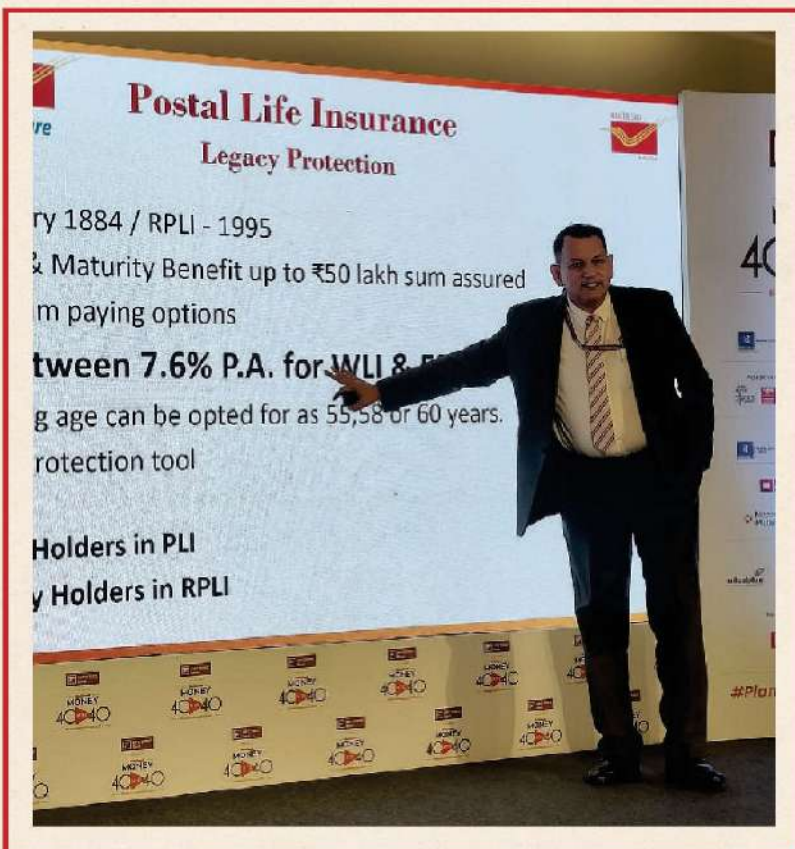
A two-day Workshop on Personnel and Establishment matters was conducted on 12th and 13th February 2026 at the Office of the Shri Nirmaljit Singh, Chief Postmaster General, Odisha Circle, chaired by Shri Suwendu Kumar Swain, Member (Personnel), PSB. Officers from Telangana, Jharkhand, Chhattisgarh and Odisha Circles participated, fostering collaborative learning and strengthening administrative excellence.



India Post and Shiprocket launched International Operations on 18th February 2026 in Mumbai to facilitate seamless cross-border e-commerce for MSMEs. Exporters using the Shiprocket portal can now leverage India Post's extensive global network for faster and reliable international shipping. The event was addressed by Shri Amitabh Singh, Chief Postmaster General, Maharashtra Circle, and attended by senior postal officers and representatives from Shiprocket, marking a significant step towards strengthening India's export ecosystem and empowering small businesses.



A Review Meeting on Aadhaar, PPSK and CCS performance was held on 26th February 2026 at the Office of the Shri Nirmaljit Singh, Chief Postmaster General, Odisha Circle, in presence of Ms Manisha Bansal Badal, GM (CCS), Parcel and CCS Directorate, Dak Bhawan. The best-performing Aadhaar Centres and operators were felicitated for their contribution towards strengthening citizen-centric services in the Circle.



India Post participated as an exhibitor at the 4th Edition of the 40AFTER40 Expo, organised by Outlook Money Publishing India Pvt. Ltd., held on 20th February 2026 at the Jio World Convention Center, BKC, Mumbai. The event brought together distinguished leaders and changemakers, providing a platform to showcase India Post's Small Savings Schemes and Postal Life Insurance services. Shri Amitabh Singh, Hon'ble Chief Postmaster General, Maharashtra Circle, delivered a presentation highlighting secure and reliable investment avenues for citizens, while Ms. Deepshikha Birla, SSPOs, Mumbai North Division, was also present on the occasion.



The Shri Nirmaljit Singh, Chief Postmaster General, Odisha Circle, undertook a series of visits to Branch Post Offices at Gadasanput, Bhainchua, Belagachhia, Telengapentha, Gopapur and Abhimanpur during February 2026, where he interacted with over 100 Branch Postmasters across Bhubaneswar, Cuttack City and Cuttack South Divisions. The interactions focused on transforming Branch Post Offices from cost centres to profit centres, strengthening Parcel and Mail services, enhancing ECR, and expanding POSB and PLI/RPLI coverage to every household. Emphasis was laid on proactive door-to-door campaigns and reinforcing India Post's core strength in mails while aligning with a future-ready, citizen-centric growth strategy.



The Second Independent Delivery Centre (IDC) of Bhubaneswar Postal Division was inaugurated on 2nd February 2026 at Rasulgarh Post Office by Shri Nirmaljit Singh, Chief Postmaster General, Odisha Circle, in the presence of senior officers of the Circle. The inauguration marked a significant step towards strengthening operational capacity and service efficiency in the Division.



The Department of Posts continues to promote the timeless value of handwritten communication through its 'Dhai Akhar' campaign dedicated to the art of letter writing. As part of this initiative, the National Letter Writing Competition 2025–26 was successfully conducted in Baramulla by the Jammu & Kashmir Postal Circle on the theme "Letter to My Role Model." The competition witnessed enthusiastic participation from young writers, who expressed gratitude, values and inspiration through heartfelt handwritten letters, reaffirming the enduring power of the written word.



India Post's International Business Centre (IBC), Mumbai, successfully handled a 660 kg pharmaceutical consignment bound for Uganda through EMS, demonstrating operational efficiency and speed. The end-to-end process — from booking and customs clearance to dispatch was completed within a few hours. The shipment comprised multiple boxes, with bulk EMS bookings of up to 35 kg per box gaining traction among exporters. With its reliable door-to-door delivery model, India Post continues to strengthen its position in the international cargo segment, leveraging its logistics network to expand its global footprint.



An awareness campaign on Postal Life Insurance (PLI) and Rural Postal Life Insurance (RPLI) was conducted by India Post from 9th to 24th February 2026 in Tirunelveli Division, Tamil Nadu, to promote the Department's welfare-oriented insurance schemes among the public. During the campaign, postal staff directly engaged with citizens, explaining the key benefits of various PLI and RPLI schemes and facilitating enrolment. The initiative received an encouraging response from both rural and urban areas, reflecting growing awareness and trust in postal insurance services.



The India Post Stall at the 49th Kolkata International Book Fair was inaugurated on 23rd January 2026 by Shri Riju Ganguly, Postmaster General, South Bengal Region, in the presence of Shri Supriyo Ghosh, Postmaster General (Mails & BD); Shri Hammad Zafar, DPS (HQ) and other senior officers. The stall, set up from 23rd January to 3rd February 2026 showcased a blend of India Post's heritage and modern services. Visitors availed parcel booking facilities, My Stamp services, philatelic items, and instant Aadhaar services, enhancing public engagement during the prestigious literary event.



On 25th February 2026, students from JNV Kohima visited the Kohima Head Post Office, North East Circle, as part of their Bagless Day activity. During the visit, a short workshop on philately was conducted, where students were introduced to the journey of a letter from philately to booking to dispatching, providing them with practical insights into postal operations. They also attended an engaging session on the significance of the PIN code system and participated in a brief hands-on activity on letter sorting, making the experience both informative and interactive.

Workshop on Financial Services

06th February, 2026

Manipal, Karnataka



A Workshop on Financial Services was conducted on 6th February 2026 in Karnataka by the Department of Posts, aimed at strengthening service delivery and accelerating digital adoption at the grassroots level. The workshop reinforced the Department's vision of promoting secure, inclusive, and customer-centric financial services across its vast network.

Building on more than 140 years of trust, India Post continues to play a pivotal role in expanding access to financial services for citizens. The initiative reflects the Department's ongoing commitment to fostering a future that is secure, inclusive, and empowering for every Indian.



The 1st All India Postal Para Games 2025-26 took place on 27th-28th February 2026 at Durg, Chhattisgarh, bringing together around 150 para-athletes from 14 Postal Circles in competitions such as table tennis, chess, badminton and carrom. The event celebrated resilience and sporting excellence across the postal fraternity. Winners included Shweta Shrivastav (Chhattisgarh) and Sachin Tayad (Maharashtra) in table tennis; Samarth J Rao (Karnataka), Nirav H Pandya (Gujarat Circle) and R Seema (Tamil Nadu) in chess; Deewan Singh (Punjab Circle), Rakesh Rangji (Haryana), Naresh Yadav (Telangana Circle) and V Jothilakshmi (Tamil Nadu) in badminton; and Surender Kumar (Haryana) and J H Pabaru (Gujarat) in carrom. The event concluded with the closing ceremony attended by Dinesh Kumar Mistri Director (Postal Services), Chhattisgarh Circle and Prof Rajiv Prakash, Director, IIT Bhilai, who appreciated the determination and resilience of the athletes. The event highlighted the Department of Posts' commitment to inclusive sports and organisational camaraderie.



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