



## Message from the Minister – Department of Posts

### March 2026 Edition

Namaskar,

India's journey of transformation is being shaped by speed, scale, and service excellence. As we move forward in this dynamic era, it is imperative that our institutions evolve to meet the aspirations of a rapidly growing economy and an increasingly connected society. India Post, with its unparalleled reach and legacy of trust, continues to lead this transformation with renewed purpose and innovation.

In this spirit, it is an honour and a matter of pride to share the launch of three new premium services: 24 Speed Post, 24 Speed Post Parcel, and 48 Speed Post, introduced on 17th March 2026. These offerings mark a significant step forward in our commitment to delivering time-definite, reliable, and technology-enabled logistics solutions for citizens and businesses alike.

These services represent a decisive shift from conventional time-range delivery models to assured, time-bound delivery. With next-day delivery under 24 Speed Post and 24 Speed Post Parcel, and two-day delivery through 48 Speed Post, India Post is setting new benchmarks in efficiency and service standards. The integration of real-time tracking, OTP-based secure delivery, and priority handling across the logistics chain ensures a seamless and dependable customer experience.

The initial rollout across six major metro cities including Delhi, Mumbai, Bengaluru, and Hyderabad has garnered a highly encouraging response. Within just the first few days of launch, the strong uptake of these services reflects the growing trust of customers in India Post's ability to deliver speed with reliability. These early results reaffirm that our efforts are aligned with the evolving needs of a modern, digital economy.

A key focus of these premium offerings is to support the expanding e-commerce ecosystem and bulk customers through tailored solutions such as doorstep pickup, credit facilities, and service incentives. The introduction of 24 Speed Post Parcel, enabling next-day parcel delivery with high operational efficiency, is particularly significant in strengthening last-mile logistics.

Looking ahead, Phase-2 of this initiative, to be implemented by September 2026, will expand these services beyond metro cities. By adding new routes and extending coverage to Tier-1 and Tier-2 cities, India Post will further enhance connectivity and accessibility. This expansion will play a vital role in bridging markets, empowering businesses, and bringing faster services closer to citizens across the country.

At its core, this initiative is about reimagining India Post as a modern, competitive, and customer-centric logistics provider. By combining speed, reliability, technological innovation, and nationwide reach, we are strengthening our role not only in logistics but also in enabling sectors such as e-commerce, banking, financial services, and retail.

This transformation is driven by the dedication and commitment of our postal workforce, whose efforts continue to uphold the highest standards of public service. Their contribution ensures that innovation translates into meaningful impact on the ground.

As we continue this journey, I am confident that India Post will remain a trusted partner in India's growth story, connecting people, powering commerce, and delivering with speed, security, and reliability.

With warm regards,

**Jyotiraditya M. Scindia**  
Minister of Communications,  
Government of India