ACCESSIBILITY CONFORMANCE CERTIFICATE

This is to certify that the website of:

Centre for Excellence in Postal Technology

Website URL: ***indiapost.gov.in***

has undergone a comprehensive accessibility audit conducted by the Centre for Accessibility in Built Environment Foundation, an empaneled Web Accessibility Auditor Agency with DEPwD, Govt. of India vide its OM No. I-14002/7/2022-AIC dated 04 February 2025.

Based on the audit findings and subsequent resolution of all identified accessibility issues [*], the platform has been found to be in conformance with the Web Content Accessibility Guidelines (WCAG) [2.1/2.2] at [A/AA] level and accessibility requirements under IS 17802 / GIGW 3.0, as of the date of this certificate. The platform is, therefore, considered accessible to users with disabilities to the evaluated level of conformance, subject to regular maintenance and continued adherence to accessibility best practices.

Certificate No.: CABE/ICT/2026/235B
Date of Issuance: May 20, 2026
Certificate Validity till: May 19, 2027
[*] Refer to Final Access Audit Report & Notes

Digitally signed by SUBHASH CHANDRA VASHISHTH
Date: 2026.05.28 09:27:40
Reason: Conformance Certificate Signing
Location: New Delhi

CABE Foundation
New Delhi
India

Subhash Chandra Vashishth
Certified Accessibility Professional CPACC (IAAP)
Director & Authorized Signatory
Centre for Accessibility in Built Environment
GoI Empaneled Web Accessibility Auditors

NOTES:

Testing Environment and Tools Used by Auditors:

- Operating System - Windows 11, Android, iOS
- Browser - Google Chrome
- Assistive Technology - NVDA, TalkBack, VoiceOver
- Evaluation Methods Used - Manual Testing, the Color Contrast Analyzer, WAVE Toolbar and Paul J. Adam bookmarklets

Exclusions in this access audit:

- Performance Testing: The audit did not cover performance testing aspects such as load times, server response times, or other metrics unrelated to accessibility.
- Security Audits: The access audit did not include security testing or evaluation, such as vulnerability assessments or penetration testing.
- Interactive Advertising or External Links: The audit also did not assess the accessibility of advertisements served by third parties or external websites linked from the platforms.
- Link Redirection: Testing included verifying the launch and redirection functionality of links. However, the content or features on the destination page were not assessed as part of this audit.
- Downloadable content: The audit did not assess the downloadable content such as videos, pdf or other document files.
- Page content: The audit did not assess the quality of content, grammatical or spelling errors etc.

Next Retesting is required after:

- One year from the date of Certification or
- Whenever there is any substantial upgrade, addition of new features or functionalities, or significant modification in the user interface, user experience, design, or underlying code that may affect the accessibility of the product, service, or content, whichever is earlier.

Explanation: For the purposes of above:

(a) “Substantial Upgrade” means any major revision to a product, service, or content that materially changes its functionality, performance, or compatibility, including but not limited to version upgrades, platform migration, or integration of new modules.
(b) “User Experience (UX)” means the overall interaction and perception of a user while using the product, service, or content, including layout, navigation, visual design, and interactive elements.
(c) “Significant Modification” in user interface, user experience, design or code means a change which alters the flow, usability, appearance, core functionality, or accessibility features of a product, service, or content to an extent that it could impact compliance with the applicable accessibility standards.
(d) Any question as to whether an upgrade or modification is substantial or significant shall be determined having regard to its potential impact on accessibility and shall be interpreted in favour of ensuring maximum accessibility for persons with disabilities.